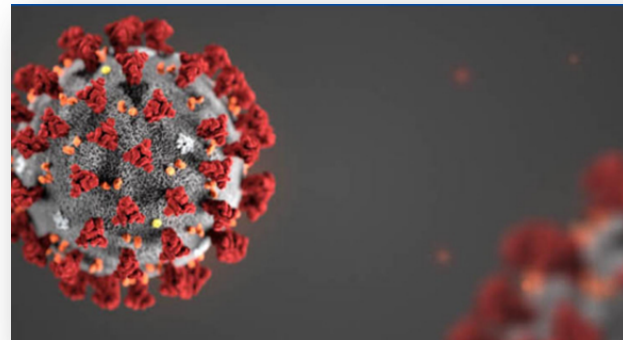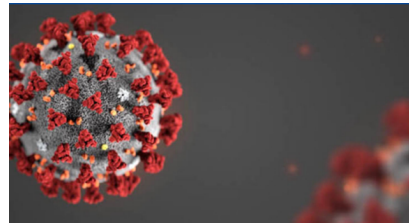# An Update for NYS Healthcare Providers on COVID-19

January 14, 2021

Agenda

- Global, National, New York State Updates

- Modifications to the current micro cluster zones

- Screening of COVID-19 variants in NY State

- COVID-19 Vaccine update

- Testing Updates

- Contact Tracing Updates

- COVID-19 Monoclonal Antibody Therapeutics

- Q & A

Recordings will be available immediately:

[NYSDOH COVID-19 Healthcare Provider website](#)

In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH

Disclaimer

- The situation is rapidly evolving, as is our understanding of this new virus.

- All of the information presented is based on our best knowledge as of <u>today</u>.

SARS-CoV-2 Global Update

Bryon Backenson
Acting Director
Division of Bureau of Communicable Diseases
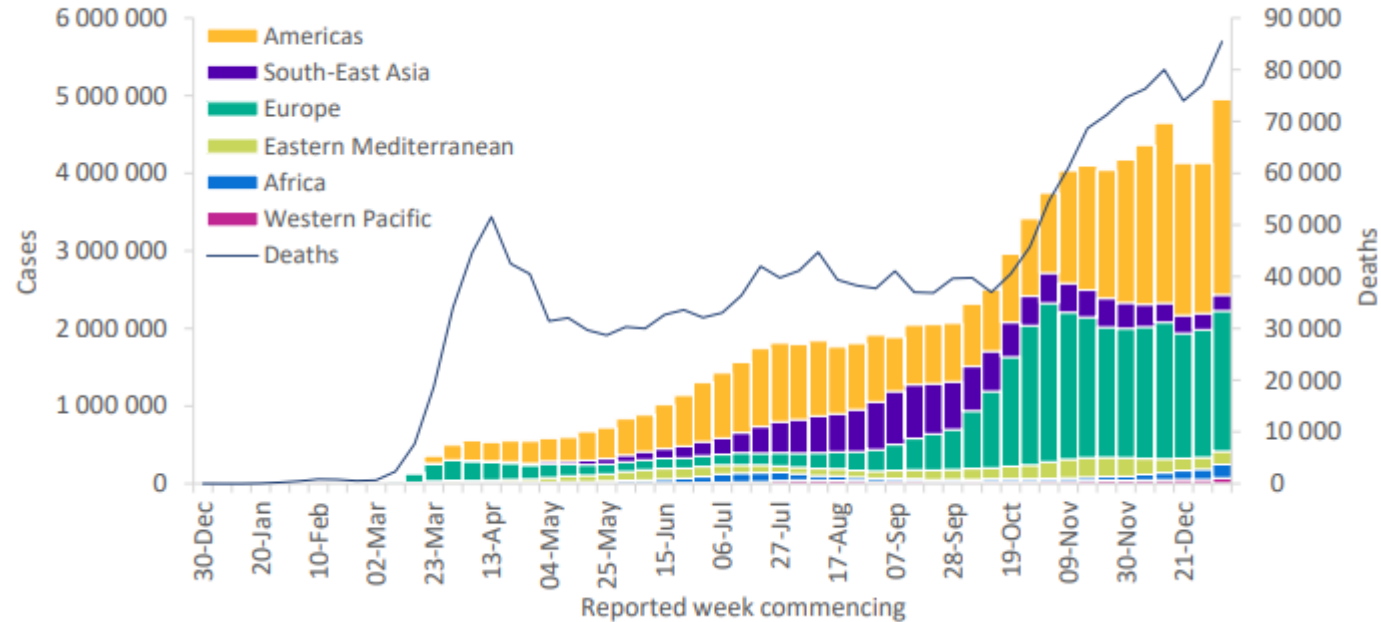
Situation Summary: COVID-19 Global, 1/12/2021

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

Region	Confirmed Cases	Deaths
Global	**88,387,352**	**1,919,204**
Western Pacific	1,184,662	21,119
Europe	28,797,583	626,804
South-East Asia	12,257,684	187,786
Eastern Mediterranean	5,149,132	124,836
Africa	2,135,878	47,905
America	38,861,668	910,741

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Situation Summary: COVID-19 Global, 12/15/2020
www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

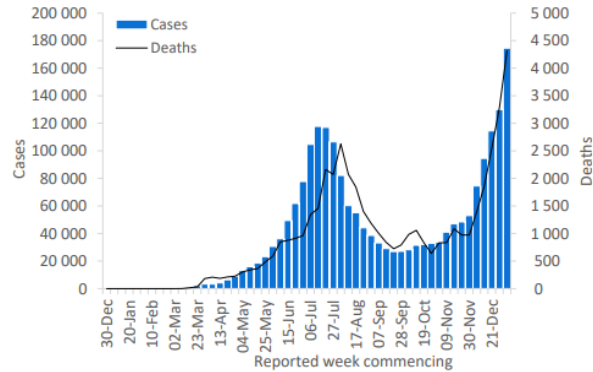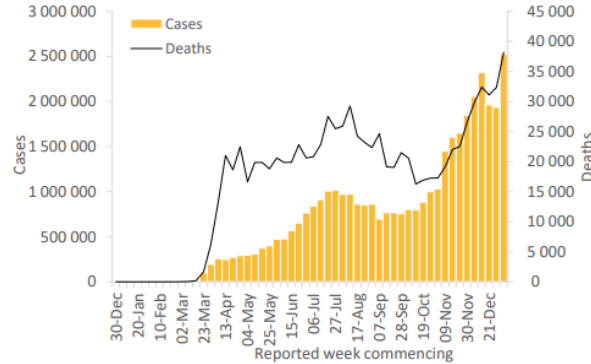Figure 1: COVID-19 cases reported weekly by WHO Region, and global deaths, as of 10 January 2021**

Situation Summary: COVID-19 Global, 12/15/2020
www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

African Region

Americas

Europe
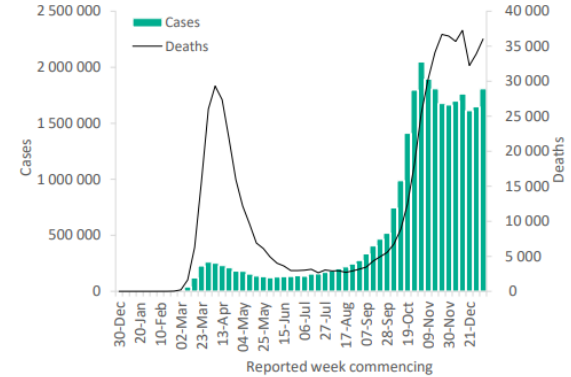
CDC COVID Data Tracker (Jan 13, 2021)

TOTAL CASES	AVERAGE DAILY CASES PER 100K IN LAST 7 DAYS	TOTAL DEATHS
22,740,142	74.8	379,255
+217,393 New Cases		+4,131 New Deaths

CDC | Updated: Jan 13 2021 12:16PM

US COVID-19 Average Daily Case Rate in Last 7 Days, by State/Territory (cases per 100K)

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www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html

Situation Summary: COVID-19 U.S. (Jan 12, 2021)

www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html

Daily Trends in Number of COVID-19 Cases in the United States Reported to CDC
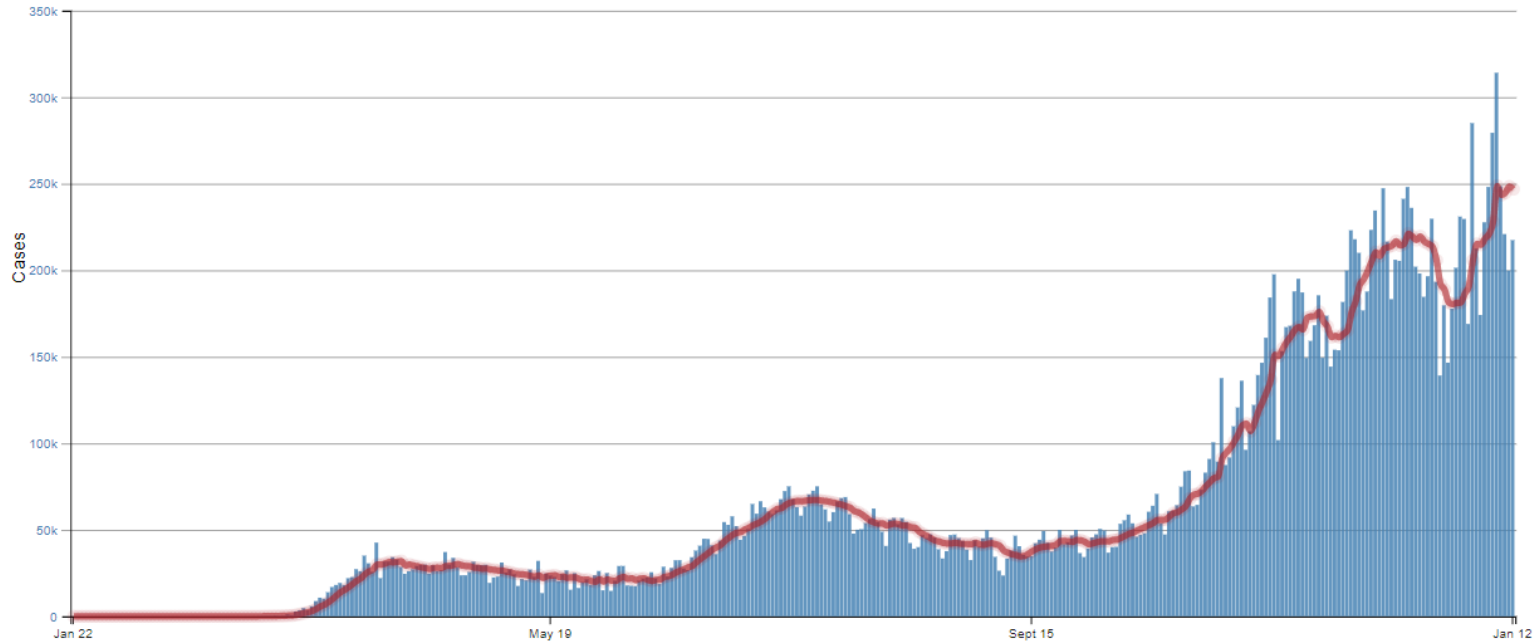
NYSDOH COVID-19 Tracker (Jan 13, 2021)

Found at: NYSDOH COVID-19 website

Statewide

Total Persons Tested
27,918,445

Total Tested 1/12
196,868

Total Tested Positive
1,169,947

Sex Distribution of Positive Cases

Female	Male	Unknown
50.4%	48.5%	1.2%

New Positives 1/12
14,577

Persons Tested Positive by County

- 100-499
- 500-999
- 1,000-4,999
- 5,000-9,999
- 10,000-14,999
- 15,000-19,999
- 20,000+

County Stats: None
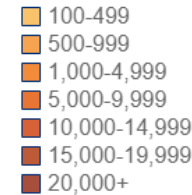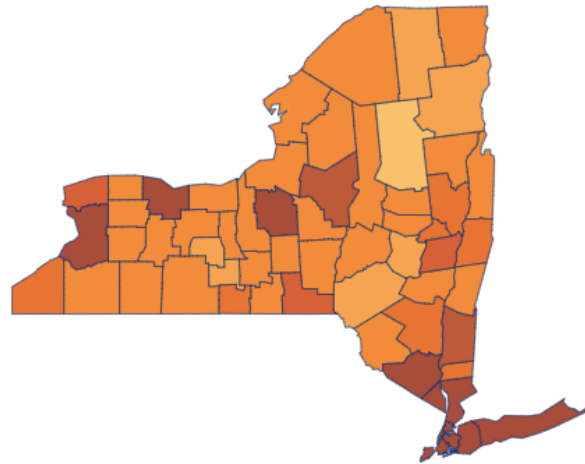
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Percentage Positive Results By Region Dashboard

Test Results - Yesterday

	Total Persons Tested	Total Tested Positive	% Positive, Yesterday	% Positive, 7-day Avg
Capital Region	8,290	677	8.2%	8.7%
Central New York	7,671	413	5.4%	6.8%
Finger Lakes	8,779	725	8.3%	8.7%
Long Island	33,948	3,130	9.2%	8.9%
Mid-Hudson	21,112	1,867	8.8%	7.9%
Mohawk Valley	4,159	374	9.0%	9.2%
New York City	87,439	5,822	6.7%	5.9%
North Country	3,063	285	9.3%	7.6%
Southern Tier	7,793	434	5.6%	4.6%
Western New York	14,614	850	5.8%	7.3%

% Positive Results Over Time - All Regions
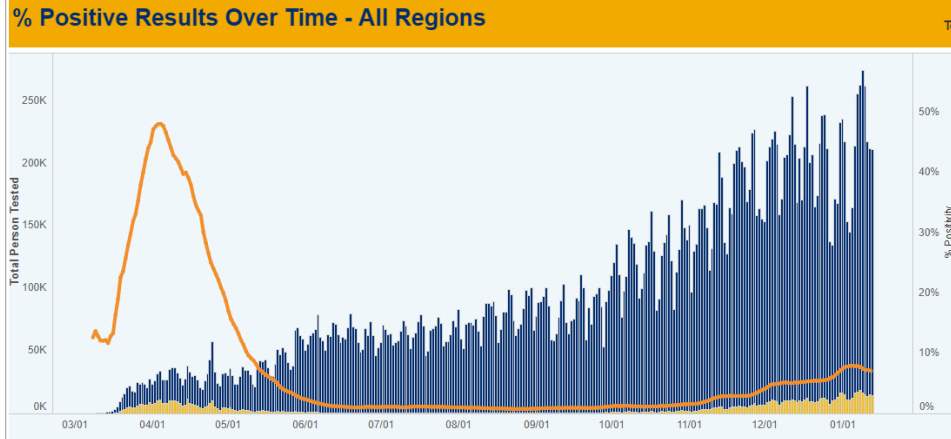
NYS Percentage Positive Results by Region Dashboard
NYS Percentage Positive Results by County Dashboard

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Early Warning Monitoring Dashboard

NYS Early Warning Monitoring Dashboard

Early Warning Monitoring Dashboard

Western Region

Long Island Region

[NYS Early Warning Monitoring Dashboard](#)
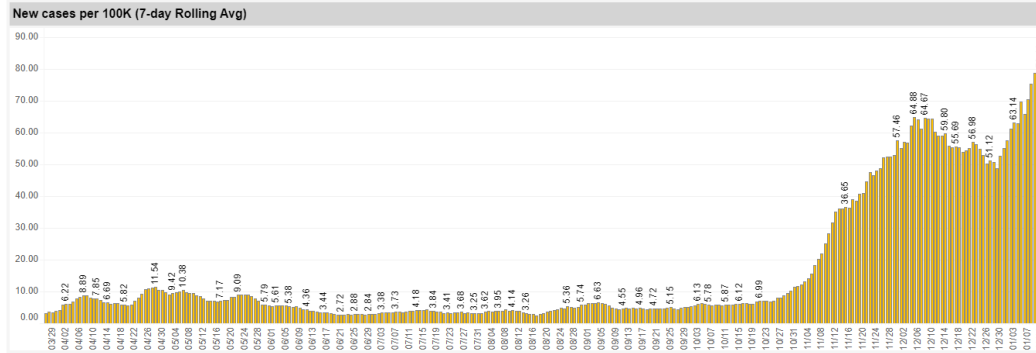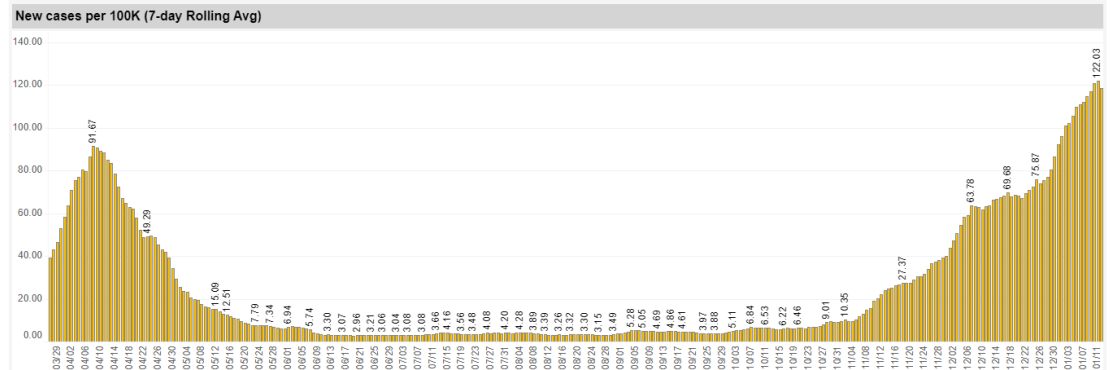
Daily Hospitalization Summary by Region

Legend: Total COVID-19 Patients Hospitalized (dark blue), Total COVID-19 Patients in ICU (yellow)
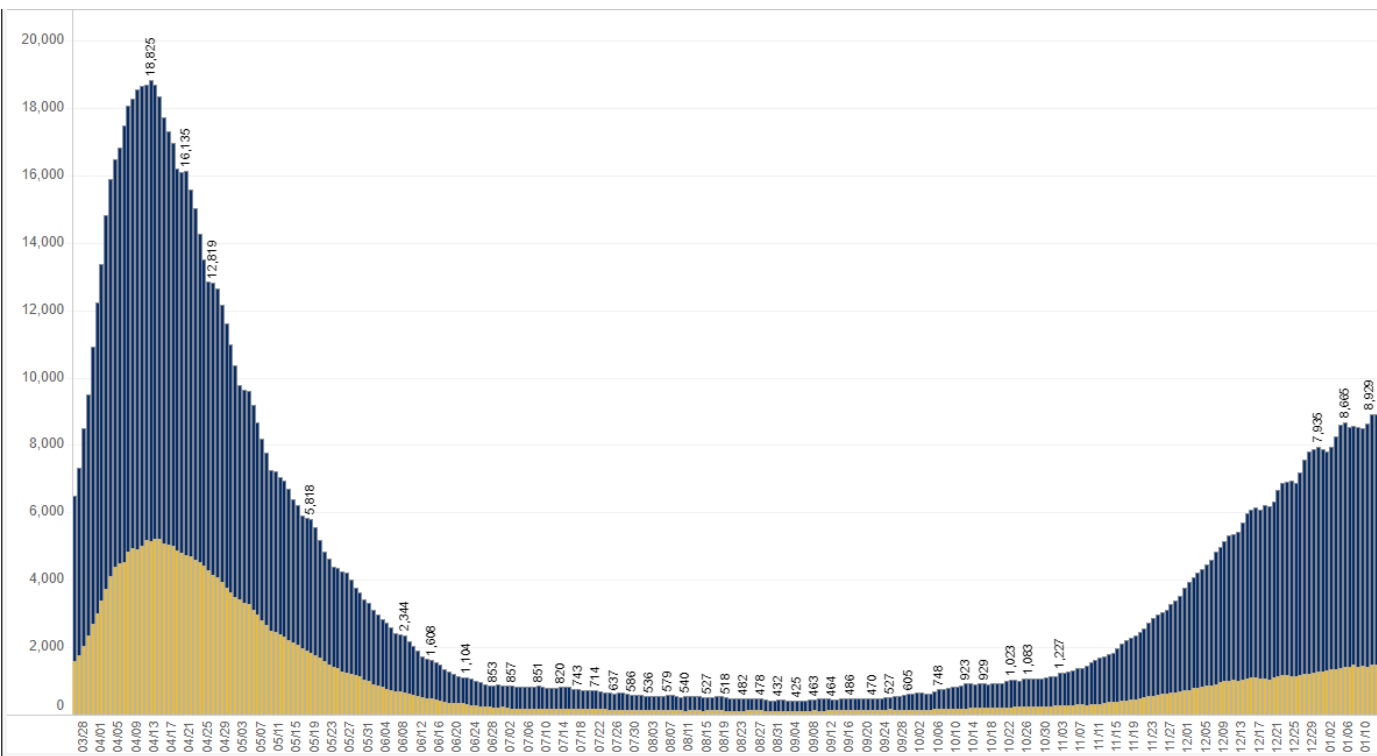
[NYS Daily Hospitalization Summary by Region](#)

NYS COVID-19 Healthcare Utilization (Jan 13, 2021)

- Increases in COVID-associated hospitalizations, ICU admissions, intubations, and fatalities

- Currently hospitalized for COVID-19: 8,929 (*+3 over previous week*)

- Current ICU: 1,501 *(+9 over previous week)*
  - Current Intubation: 924

- Deaths: 165
  - Deaths: 32,175

Mitigation Measures

- Masking, distancing, hand washing
- Micro-clusters and zoning, with commensurate restrictions
- Concerns about continued increase in cases
  - Variants

Red Zone: A red zone will be implemented when a region, after the cancellation of elective procedures and a 50 percent increase in hospital capacity, is 21 days away from reaching 90 percent hospital capacity on the current 7-day growth rate.

Orange Zone: A geographic area will be eligible to an Orange Zone if it has a 4 percent positivity rate (7-day average) over the last 10 days and it is located in a region that has reached 85 percent hospital capacity. Alternatively, a geographic area may also become an Orange Zone if the State Department of Health determines the region's rate of hospital admissions is unacceptably high and a zone designation is appropriate to control the rate of growth.

Yellow Zone: A geographic area will be eligible to enter a Yellow Zone if it has a 3 percent positivity rate (7-day average) over the past 10 days and is in the top 10 percent in the state for hospital admissions per capita over the past week and is experiencing week-over-week growth in daily admissions.

https://forward.ny.gov/cluster-action-initiative

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Screening of COVID-19 Variants in NY State

Victoria Derbyshire Ph.D.
Deputy Director
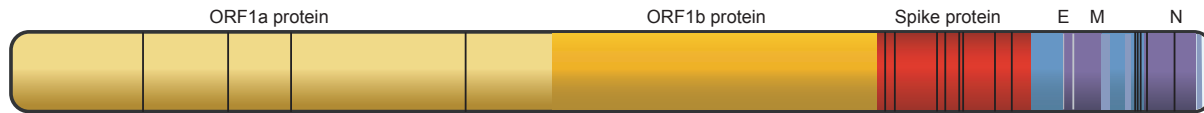**Wadsworth Center**

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New York State Sequencing of SARS-CoV-2 Virus Strains

SARS-CoV-2 strain B.1.1.7

WUHAN-HU-1: reference strain

| ORF1a protein | ORF1b protein | Spike protein | E | M | N |

B.1.1.7

| ORF1a protein | ORF1b protein | Spike protein | E | M | N |
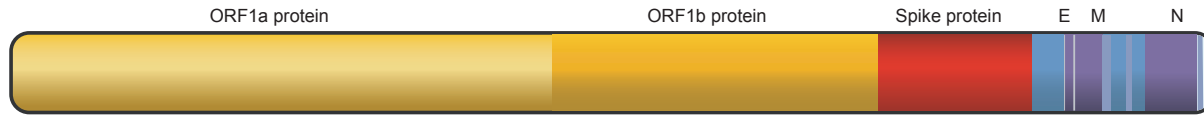
SARS-CoV-2 strain B.1.1.7

Emergence and impact
- Identified as part of a large cluster (962 genomes) in UK in December 2020, distinct from rest of UK strains
- Spread extensively throughout the UK and to numerous other countries
- Male:female infection rate is very similar
- Case control study shows no differences in hospitalizations, case-fatality rates over 28 days, or reinfections – i.e., no evidence that is causes more severe disease or different disease states
- However, it is estimated to be 56% more transmissible and therefore likely to lead to increased incidence, hospitalizations, and fatalities, due to the higher numbers of infections

Mutations
- There are variable reports on the number of mutations in B.1.1.7 compared to the original Wuhan strain, but it was originally defined by 23 major mutations, 17 of which impact the sequence of the proteins encoded by the virus

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New York State Sequencing Surveillance:

- Wadsworth Center has performed whole genome sequencing on SARS-CoV-2 positive specimens since March 2020, to track geographic diversity, importation, chains of transmission, and monitor genomic changes over time

- Wadsworth is also monitoring the frequency of all mutations and any combinations that appear to arise independently and are seen more frequently

- After reports of the B.1.1.7 in late December, this sequence surveillance was increased 30-fold, to monitor for the B.1.1.7 and similar high transmission strains

- 15 hospital, clinical and reference laboratories throughout the state were recruited to assist with this ramp up in effort

Since March 2020, 2417 virus samples have been sequenced at Wadsworth, 1613 of them since December 23rd.

Results of surveillance sequencing for the UK variant:

- **Fifteen** B.1.1.7 samples (UK variant) have been identified in New York State as of January 13th: nine from Saratoga/Warren County, two from Suffolk, two from Nassau, one from Queens, one from Manhattan

- Saratoga/Warren cases are a cluster related to the jewelry store where the first New York State case was identified on January 4th

- Suffolk, Nassau and Queens cases are a cluster closely related to a case from CT who traveled to New York State

- The Manhattan sample is not related to either the Saratoga/Warren county group or the Suffolk, Nassau, Queens group

COVID-19 Vaccine Update

Jessica Kumar MPH, DO
Medical Director
Division of Bureau of Communicable Diseases

Outline

- COVID-19 vaccine overview
- Eligible groups and updates
- Distribution and Implementation
- Safety
- [CDC Vaccine Data Trackers](#)
- [New York State COVID Vaccine Information for Providers](#)

NEW YORK STATE | Department of Health

Vaccine Challenges

The federal government has provided limited amounts of COVID-19 vaccine are available for New York's COVID-19 Vaccination Program .

Prioritization of populations to be vaccination is necessary because vaccine supply is not adequate to reach all phases

NYSIIS/CIR enrollment -> State vaccination program -> [Vaccination Program Enrollment Letter](#)

[Information for Providers](#)

Distribution and redistribution requirements

[CDC COVID Vaccine Resources](#)

Eligibility: Phase 1a and segments of 1b

Priority populations eligible for COVID vaccination in previous weeks continue to be eligible to be vaccinated in week 5 (week of January 11):

- High-risk hospital workers (emergency room workers, ICU staff and Pulmonary Department staff)
- Residents and staff at nursing homes and other congregate care facilities
- Federally Qualified Health Center employees
- EMS workers
- Coroners, medical examiners and certain funeral workers
- Staff and residents at OPWDD, OMH and OASAS facilities
- Urgent Care providers
- Individuals administering COVID-19 vaccines, including local health department staff

[NYS Instructions for the Public Phase 1a](#)

- All Outpatient/Ambulatory front-line, high-risk health care workers of any age who provide direct in-person patient care
- All staff who are in direct contact with patients (i.e., intake staff)
- All front-line, high-risk public health workers who have direct contact with patients, including those conducting COVID-19 tests, handling COVID-19 specimens and COVID-19 vaccinations.
- Staff of nursing homes/skilled nursing facilities who did not receive COVID vaccination through the Pharmacy Partnership for Long-Term Care Program

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Eligibility

Priority populations eligible for COVID vaccination beginning in week 5 (week of January 11):
Note: This is a subset of the 1B population

- **Age 65 and older**

- **Individuals 16-64 with pre-existing medical conditions**

- First Responder or Support Staff for First Responder Agency

  – Fire

  – State or Local Fire Service, including firefighters and investigators (professional and volunteer)

  – Police and Investigations

  – Public Safety Communications

  – Other Sworn and Civilian Personnel

- Corrections

- P-12 Schools

- Employees or Support Staff of Licensed or Registered Childcare Setting

- In-person college faculty and instructors

- Licensed or Registered Childcare Provider

- Public Transit

- Individual living or working (paid or unpaid) in a homeless shelter where sleeping, bathing or eating accommodations must be shared with individuals and families who are not part of your household

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Where can I go to be vaccinated?

Any individual who is eligible to be vaccinated may schedule an appointment to be vaccinated at any of the following locations that have vaccine supply:

- State-operated PODs (Point of Dispensing sites)
- Local Health Department PODs, conducted either by county health departments or by the New York City Department of Health and Mental Hygiene (NYCDOHMH)
- Hospitals
- Federally Qualified Health Centers (FQHCs)
- Urgent Care Centers

Immunization Screening and Consent Form

Screening Checklist for COVID Vaccine

Vaccine locations

Guidance for The New York State COVID-19 Vaccination Program

Individuals ages 65 yrs and older may schedule an appointment to be vaccinated at any of the locations listed above, as well at pharmacy locations and physician network and practice group sites that have vaccine supply.

Only individuals 65+ can be vaccinated at pharmacy sites at this time.

All other eligible individuals should contact other enrolled providers to schedule vaccination.

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Booking COVID-19 Vaccine Eligibility and Making Appointments

Am I Eligible? Tool
Offered in English and Español.

24/7 New York State Call Center
*Offers foreign translation services
for many languages.*
Vaccine: 833-697-4829 (833 NYS 4 VAX)

COVID Hotline: 888-364-3065
COVID Alert NY App: 833-227-5045

Second dose appointments will be booked <u>AT</u> the site (during the observation time) where you receive your first shot

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NYSDOH COVID-19 Website

New York State COVID-19 Vaccine Form
New York State COVID-19 Vaccine Form
Vaccine form for the public

COVID-19 Vaccine Form

All individuals receiving the COVID-19 vaccine must complete the <u>New York State COVID-19 Vaccine Form</u> and attest that they are eligible to be vaccinated.

Practices, providers, and entities must confirm adherence to this requirement at the time of vaccine administration including redistribution of allotted vaccine doses

Vaccine form: vaccineform.health.ny.gov

Caveat

- When an order is placed for vaccine for proposed distribution that address is recorded in the system as a vaccination site

- Eligibility to receive the vaccine

- Scheduling an appt

Post-Vaccination Information – Vaccination Card and Next Appointment

A vaccination provider must provide the **COVID-19 vaccination card*** to the recipient/caregiver completed with:

- The date of their current vaccination, manufacturer,

and

- The date, time, and location when/where the recipient needs to return for the 2nd dose of COVID-19 Vaccine

The recipient should be scheduled to receive the same vaccine for their 2nd dose. The Pfizer and Moderna COVID-19 vaccines are **not** interchangeable with each other.

If covid infected between the first and second dose, wait until you are out of isolation/quarantine

Post-Vaccination Information– v-safe

Provide recipients with CDC v-safe information sheet and encourage them to participate in v-safe for active safety monitoring

- V-safe is a new voluntary, smartphone-based tool that uses text messaging and web surveys to provide personalized health check-ins for COVID-19 vaccine recipients
- Report any side effects after COVID-19 vaccination to CDC in real time
- 2nd COVID-19 vaccine dose reminder
- CDC is requesting healthcare providers give patients a **v-safe information sheet** at the time of vaccination

CDC Vaccine Safety
CDC Guide: What to expect after vaccination
What is New with CDC Guidance

Post-Vaccination

- Length of immunity?

- **Protection from vaccine is not immediate**

- Vaccine is a 2-dose series and will take 1-2 weeks following the 2nd dose to be considered fully vaccinated

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Post-Vaccination Information

Vaccinated persons should continue to follow all current guidance to protect themselves and others, including:

- Wear a mask

- Stay at least 6 feet away from others

- Avoid crowds

- Avoid gatherings with people outside your household

- Wash hands frequently with either soap and water or alcohol-based hand sanitizer

- Follow NYS and CDC travel guidance

- Follow quarantine guidance after an exposure to someone with COVID-19

- Use full appropriate PPE if working in a healthcare setting

- Follow any applicable workplace or school guidance

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COVID-19 Vaccine Redistribution

When is a vaccine redistribution request needed?

- ➤ If the **enrolled provider** that first received the vaccine shipment is **physically moving** the vaccine to **another enrolled provider** who will **store** and **administer** the doses.

- ➤ [COVID Vaccine Remaining Doses Guidance](#)

- ➤ [COVID Vaccine Redistribution FAQs](#)

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COVID-19 Vaccine Redistribution

When is a vaccine redistribution <u>not</u> needed?

- ➢ If an **enrolled provider** receives vaccine that they bring to a satellite, **temporary**, or off-site **clinic controlled by such provider.**
  - ✓ The vaccine must be **administered the same day** and **not left behind** at the site.
  - ✓ This type of transaction is called a **transfer.**

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COVID-19 Vaccine Redistribution

Considerations and Requirements:

- Redistribution of vaccine product from one location to another is strongly discouraged (due to cold chain considerations), requires pre-approval, and should be extremely rare.

- The receiving location must be an enrolled in the New York State COVID-19 Vaccination Program.

- Rather than requesting re-distribution of vaccine supply between locations, facilities should conduct outreach to the target priority population groups to be vaccinated at the facility that received the original vaccine shipment.

- Only full, unpunctured vials can be transported and must follow safe transport guidelines for cold-chain integrity.

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COVID-19 Vaccine Redistribution

- **Redistribution Requests should be sent to:**

  CovidVaccineRedistribution@health.ny.gov

- **Generally, the CDC does not allow cross-jurisdictional requests (NYC & ROS).**

  - Special circumstances may be able to be approved with NYSIIS, NYC CIR and CDC advance approval.

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Be a hero be a vaccinator!

- POD site: flexible vaccination sites that can be set up in any community
- Licensed physician, licensed physician assistant (PA), or certified nurse practitioner (NP) with current certification in CPR.
- COVID Vaccine Training
- Vaccinator check list

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Resources

- NYSDOH COVID-19 Vaccine Information for Providers: https://coronavirus.health.ny.gov/covid-19-vaccine-information-providers
- CDC COVID-19 Vaccination: https://www.cdc.gov/vaccines/covid-19
- CDC Interim Clinical Considerations for Use of mRNA COVID-19 Vaccines: https://www.cdc.gov/vaccines/covid-19/info-by-product/clinical-considerations.html
- NYSDOH COVID-19 Immunization Screening and Consent Form (optional): https://coronavirus.health.ny.gov/system/files/documents/2021/01/final_covid-19_vaccine_consent_form.pdf
- Information for Providers about Positive Responses on the Screening Checklist: https://coronavirus.health.ny.gov/system/files/documents/2021/01/information_for_healthcare_providers_about_the_covid-19_screening-checklist.pdf

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Resources

- CDC Engaging in Effective COVID-19 Vaccine Conversations: https://www.cdc.gov/vaccines/covid-19/hcp/engaging-patients.html
- CDC Quick Answers for Healthcare Professionals to Common Questions People May Ask About COVID-19 Vaccines: https://www.cdc.gov/vaccines/covid-19/downloads/healthcare-professionals-vaccine-quick-answers.pdf
- Vaccine Adverse Event Reporting System: https://vaers.hhs.gov/reportevent.html
- V-safe After Vaccination Health Checker: https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/vsafe.html
- CMS COVID-19 Partner Toolkit: https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit
- CDC Vaccine Storage and Handling Toolkit: Vaccine Storage and Handling Toolkit-November 2020 (cdc.gov)
- CDC Vaccine Administration Protocols: Healthcare Providers and Professionals | Vaccine Administration Protocols | CDC

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Questions or Concerns

- Call the local health department www.health.ny.gov/contact/contact_information/

- In New York City: Notify the NYC DOHMH provider access line (PAL)
  - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)

- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays

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SARS-CoV-2
Testing Updates

Marcus Friedrich, MD, FACP
Chief Medical Officer
Office of Quality and Patient Safety

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Over the Counter COVID-19 Antigen Test

- On December 15, 2020, the **FDA authorized the first over the counter (non-prescription) COVID-19 antigen test** called the Ellume COVID-19 Home Test

- Lateral flow immunoassay

- Uses a mid-turbinate nasal swab

- Approved for both symptomatic and asymptomatic individuals 2 years and older

- Uses a Bluetooth connected analyzer and app for use on a smartphone to help users perform the test with results in approx. 20 minutes via their smartphone

- The app reports the results to public health authorities

- Ellume expects to produce more than three million tests in January 2021

- In asymptomatic people, the test correctly identified 91% of positive samples and 96% of negative samples

- In symptomatic people, the test correctly identified 96% of positive samples and 100% of negative samples in individuals with symptoms

- Reportedly, approximately $30

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FDA Update on Testing:

The FDA alerted clinical laboratory staff and health care providers that genetic variants of SARS-CoV-2 **may lead** to false negative results with molecular tests for SARS-CoV-2.

The Letter to Clinical Laboratory Staff and Health Care Providers includes important information about potential false negative results with molecular tests, including:

- Details on the effect of genetic variants on test performance.
- Recommendations for clinical laboratory staff and health care providers.
- Actions the FDA has taken.
- Instructions for reporting problems with a test.

https://www.fda.gov/medical-devices/letters-health-care-providers/genetic-variants-sars-cov-2-may-lead-false-negative-results-molecular-tests-detection-sars-cov-2

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Contact Tracing Updates

Health Care Providers Should Counsel Patients to Notify Their Contacts

- **Remember to tell your patients to stay in ISOLATION while awaiting test results!!**

- **If positive (or if concern for COVID-19 persists) isolate x 10 days from symptom onset (or specimen collection date if asymptomatic) AND 72 hours fever-free (without use of fever reducing medicines) AND symptoms improving**

- **If negative, BUT, had contact to a known case, STILL NEED TO QUARANTINE for 14 days from last exposure!**
    - **Testing is still valuable to expand contact tracing to try to contain the virus' spread!**

- **Refer patients to the NYSDOH COVID-19 webpage: https://coronavirus.health.ny.gov/covid-19-testing**

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Health Care Providers Should Counsel Patients to Notify Their Contacts

- If you have symptoms of COVID-19, it's important to get tested and isolate until you know your results

- If you have been in contact with someone who has COVID-19, get tested and stay home and away from others for 14 days

- **If You Test Positive** for COVID-19, please notify anyone that you've had close contact with that they may have been exposed. This helps limit the spread of the disease
  - Fill out the NYS Contact Tracing Tool to help you identify contacts

- **Who Should I Notify?** The FIRST STEP is to figure out the time period during which you could have exposed others so you can notify anyone with whom you had close contact during that time.

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Health Care Providers Should Counsel Patients to Notify Their Contacts

- **IF YOU HAVE COVID-19 SYMPTOMS** – you were able to spread COVID-19 starting TWO DAYS BEFORE your first symptoms started. Notify the people you had close contact with during this time.

- **IF YOU HAVE NOT HAD SYMPTOMS** – you were able to spread the disease starting TWO DAYS before your COVID-19 test was taken. Notify the people you had close contact with during this time.

- Close contact is defined as any of the following interactions:
  - Having direct physical contact with someone. (e.g. hug, kiss, handshake)
  - Being within 6 feet of someone for 10 minutes total in a day.
  - Having contact with your respiratory secretions. (e.g. coughed/sneezed on, contact with dirty tissue, sharing a drinking glass, food, towels, or other personal items)
  - Living with or spent the night with someone.

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Health Care Providers Should Counsel Patients to Notify Their Contacts

- **What do I tell my close contacts?**

- NYS recommends that close contacts quarantine in their home, away from others, for 14 days, beginning the last day they were exposed to you.

- *This should be done even if your contact receives a negative test during their quarantine period because they could develop symptoms 2 to 14 days after being exposed.*

- Let your contact know that they may receive a call from Public Health to ask questions and offer additional information. Please ask your contact to answer the phone call from "NYS Contact Tracing" (518-387-9993). It is confidential and private.

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COVID-19 Testing Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

Symptoms Include:

Fever, cough, difficulty breathing

Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

You Should Be Isolated If:

- You have symptoms and think you may have been infected with the virus.

You Should Be Quarantined If:

- You have been in close contact with someone known to have COVID-19, even if you don't have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

If You are an Essential Worker:

You can **ONLY** return to work while you wait for your test results if:
- You have your employer's permission to do so.
- You **DO NOT** have symptoms.
- And **you have NOT had contact with a person known to have COVID-19.**

In addition, you must continue to:
- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

NEW YORK STATE Department of Health

13112   www.coronavirus.health.ny.gov   5/20   Over →

How to Isolate or Quarantine:

Stay home, except to visit a doctor.

If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.

Don't have visitors.

Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others **at all times.**

Use a separate bathroom, if possible, and disinfect after each use.

Arrange for food, medicine, and other supplies to be left at your door.

Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.

Don't touch pets.

Arrange for others to care for your children, if possible.

Wear a face mask if you must be around others.

Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

Test Results

You will be contacted with your results.

If you test positive on a diagnostic test for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.

If you test negative, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.

Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at www.nysacho.org/directory

Learn more at coronavirus.health.ny.gov

Support and Job Assistance

Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job-protected sick leave and compensation. Learn more at https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#employee

If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at www.nysacho.org/directory

Stay apart now. Be together later.

13112   New York State Department of Health   Over →

NEW YORK STATE OF OPPORTUNITY. **Department of Health**

To order materials from NYSDOH:
bmcc@health.ny.gov

Available in Spanish   **NYSDOH COVID-19 Testing Next Steps**

Contact Tracing Tool for People Being Tested for COVID-19

To order materials from NYSDOH:

bmcc@health.ny.gov

Available in Spanish
NYSDOH Contact Tracing Tool

For Their Contacts

To order materials from NYSDOH:

bmcc@health.ny.gov

NYS Contact Tracing Answer the Phone

Environment and personal protective equipment (PPE) for COVID-19 vaccination administration

NEW YORK STATE OF OPPORTUNITY. | Department of Health

Infection Control Strategies

- Implement temperature and symptom checks for all staff at the beginning of each shift and every 12 hours while on duty
- Separate schedule timeframes and areas where ill patients may be cared for and where vaccinations will occur
- Screen individuals for symptoms of COVID-19 prior to entering the health care setting
- Avoid waiting rooms where feasible, have individuals wait in cars and call or text them when ready for their vaccination
- Do not allow visitors to accompany individuals (unless necessary for their care)

ATTENTION ALL PATIENTS

STOP

If you have

fever   cough   trouble breathing

- Call this number _____.
- Tell them your symptoms.
- Ask where you should go and what you should do.
- Put on a mask before going inside.

NEW YORK STATE | Department of Health

NYSDOH COVID-19 Attention All Patients Signage
Also available in: español, kreyòl ayisyen, русский язык, 한국어 번역, 中文翻譯, বাংলা অনুবাদ

NEW YORK STATE | Department of Health

Infection Control Strategies

- All individuals in the health care setting must wear a medical face mask

- Vaccinator wears a medical face mask and uses eye protection

- The patient must wear a face mask or face covering

- Maintain social distancing of at least 6 feet at all times, before and after vaccination including during the post vaccination observation locations

- Disinfect vaccination station between each individual vaccinated

- Clean and disinfect the vaccination location at the end of each day

NEW YORK STATE | Department of Health

PPE for Vaccinators

- Wear medical face masks
- Wear eye protection (googles or a face shield)
- Gloves are optional, however, are required if the person administering vaccines is likely to come in contact potentially infectious body fluids or has open lesions on the hands
  - If worn, change gloves and perform hand hygiene between patients
- Perform hand hygiene with either soap and water or an alcohol-based hand sanitizer after removal of gloves and if gloves are not immediately applied, before gloves are applied

Face mask

Eye protection

PUT PRODUCT ON HANDS AND RUB HANDS TOGETHER

COVER ALL SURFACES UNTIL HANDS FEEL DRY

THIS SHOULD TAKE AROUND 20 SECONDS

Gloves
- **Recommended:** Intranasal or oral vaccines
- **Optional:** Intramuscular or subcutaneous vaccines

NEW YORK STATE | Department of Health

Health Care Vaccine Provider Enrollment

Health Care Providers Should Prepare to Order COVID-19 Vaccine

Step One - Register for the Immunization Information System:

Healthcare providers are strongly recommended to register in **NYSIIS for providers in NYS, outside of NYC,** and with **CIR for providers located in NYC**. This is because all COVID-19 Vaccination Program providers (each location submitting a profile) will need a NYSIIS account (for providers outside of NYC) or CIR account (for providers located in NYC). Your organization may currently have a NYSIIS or CIR account, but it is important to ensure that the appropriate staff have access.

- **For health care providers located in NYS outside of NYC**, take the following steps for new users in NYSIIS - see the Checklist to Go Live with NYSIIS: 1). NYSIIS is located on the Health Commerce System (HCS). If responsible staff do not yet have an HCS account, they must apply for one, 2). Take the NYSIIS Administrative User Training.
- **For health care providers located in NYC**, go to the online CIR registration page.

Step Two – Enroll in the COVID-19 Vaccination Program:

- In addition to registering with NYSIIS or CIR, providers must enroll in the COVID-19 Vaccination Program. NYSDOH and NYC DOHMH are implementing a phased approach to provider enrollment and will notify healthcare facilities, providers and professional groups as each new group is opened for enrollment.
- Providers in NYS, outside of NYC, will enroll in the NYS COVID-19 Vaccination Program through the Health Commerce System application "COVID-19 Vaccine Program Provider Enrollment" and should review the NYSDOH COVID-19 Vaccination Program Enrollment Letter for guidance. Providers in NYC will enroll in the NYC COVID-19 Vaccination Program through the CIR.
- Networks with facilities or providers in both NYS and NYC should enroll their facilities or providers outside of NYC in the NYS COVID-19 Vaccination Program through the Health Commerce System and enroll their facilities or providers in NYC in the NYC Covid-19 Vaccination Program through the CIR.

Step Three – Ordering, Receiving and Administering Vaccine

- When COVID-19 vaccine is available, providers will order COVID-19 vaccine through NYSIIS (for providers in NYS, outside of NYC) and CIR (for providers in NYC). Orders will be reviewed and approved by NYS DOH and shipped directly from the vaccine manufacturer or CDC distributor.
- When vaccine is available, providers will monitor vaccine inventory; enter doses administered and/or perform data exchange (uploading and downloading data) between the provider's electronic health system and NYSIIS/CIR; enter vaccine returns and wastage; and generate reports for internal review (e.g. doses administered) in NYSIIS/CIR.

For questions, call the NYSDOH, Bureau of Immunization (518) 473-4437 or NYSDOH COVID-19 hotline 1-888-364-3065. Health care providers interested in learning more about the COVID-19 Vaccine Program may contact the NYSDOH at covid19vaccine@health.ny.gov. NYC providers with enrollment questions may contact NYC DOHMH at nycimmunize@health.nyc.gov or COVID-19: Vaccines.

https://coronavirus.health.ny.gov/covid-19-vaccine-information-providers

NEW YORK STATE OF OPPORTUNITY. | Department of Health

Update: Revised Protocols for Personnel in Healthcare and Other Direct Care Settings to Return to Work Following COVID-19 Exposure

NEW YORK STATE OF OPPORTUNITY. | **Department of Health**

- January 7, 2021: Update to Health Advisory from December 26, 2020

- To ensure **adequate and appropriate staffing** in hospitals and direct care settings **while minimizing risk of transmission who have been exposed to a confirmed case of COVID-19 and are asymptomatic.** The purpose of this update is to provide clarification on the next steps for health care entities with current or imminent staffing shortages that threaten essential patient services

- Hospitals, ESRDs, Dentists, Private Practices, EMS, Nursing Homes, Adult Care Facilities, Home Care, Hospice must contact the Department's Surge and Flex Operations Center at **917-909-2676** anytime they are concerned about staffing, patient care capacity, or other triage concerns. The Surge and Flex Operations Center is available 24 hours a day, 7 days a week

https://coronavirus.health.ny.gov/system/files/documents/2021/01/hcp-return-to-work-exposed-update-1-7-2021.pdf

NEW YORK STATE OF OPPORTUNITY. | Department of Health

This clarification aligns with the December 14, 2020 Centers for Disease Control and Prevention "Interim U.S. Guidance for Risk Assessment and Work Restrictions for Healthcare Personnel with Potential Exposure to COVID-19 " and the December 14, 2020:
"Strategies to Mitigate Healthcare Personnel Staffing Shortages."

This guidance addresses HCPs exposure and return to work only. It does not apply to HCP with confirmed or suspected COVID-19 or the end of isolation. HCPs with diagnosed COVID must follow the requirements for the discontinuation of isolation should be followed for these individuals.

Guideline for Asymptomatic Healthcare Personnel (HCP) Returning to Work After Being Exposed to COVID-19:

- HCP may return to work after a 10 day quarantine without testing if no symptoms have been reported during the quarantine period, providing that certain conditions are met. (https://coronavirus.health.ny.gov/system/files/documents/2021/01/hcp-return-to-work-exposed-update-1-7-2021.pdf)

Guideline for Healthcare Entities with Current or Imminent Staffing Shortages that Threaten Provision of Essential Patient Services

- Some facilities may allow exposed HCPs to return to work early upon approval of the Commissioner of Health.
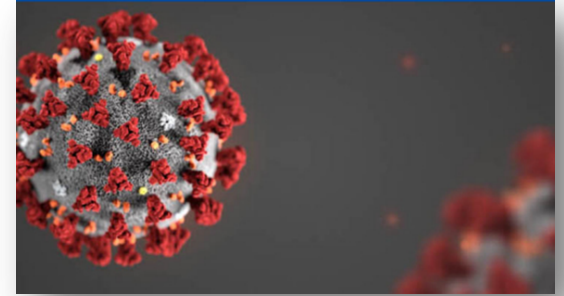- HCPs Return to Work Waiver

https://coronavirus.health.ny.gov/system/files/documents/2021/01/hcp-return-to-work-exposed-update-1-7-2021.pdf

NEW YORK STATE OF OPPORTUNITY. | Department of Health

Other COVID-19 Updates

COVID-19 Healthcare Capacity and Response

- Update on COVID-19 vaccination sites

- COVID-19 Monoclonal Antibody Therapeutics

NEW YORK STATE | Department of Health

COVID-19 Resources

COVID-19 Healthcare Provider Compilation

What is the Provider Compilation Document?

- Contains links to the most recently available COVID-19 guidance for

  healthcare providers

- Includes links and guidance for:

  - Vaccinations, testing, quarantine, infection control and other relevant

    information for outpatient healthcare providers

- Updated weekly or as new guidance is released

NYSDOH COVID-19 Healthcare Provider Compilation
As of January 5, 2021, 9:00 AM
The information in this compilation is current only as of the above date and time.

Purpose: The purpose of this publication is to provide healthcare providers in New York State with a consolidated reference document of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This document displays hyperlinks to the current guidance documents. Additional COVID-19 resources may be found on the NYSDOH Information for Healthcare Providers webpage. Recordings of COVID-19 Weekly Healthcare Provider Updates are also available on the NYSDOH webpage.

COVID-19 Vaccine Information for Providers

Link to Guidance
NYSDOH COVID-19 Vaccine Webpage
• How to Order COVID-19 Vaccine
• Documents and Guidance on Administering the COVID-19 Vaccine and Vaccine Prioritization
• Provider Training
Determine Eligibility for a Vaccine and Find a Local Vaccination Site to Make an Appointment

Testing and Specimen Collection

Link to Guidance
NYSDOH COVID-19 Testing Webpage
• Antigen Testing
• Antibody Testing
• Molecular Testing
• Protocols for Drive-Through Testing
DOH Wadsworth Center Coronavirus Testing Guidance Webpage
• Specimen Collection, Handling and Transport
• Guidance on Pooling
• Test Results Reporting
• Infectious Disease Requisition

COVID-19 Healthcare Provider Compilation

- Link on NYSDOH web page: https://coronavirus.health.ny.gov/information-healthcare-providers

Information for Healthcare Providers

COVID-19 INFORMATION FOR PROVIDERS

Providing up-to-date information about the COVID-19 outbreak for NYS healthcare providers, including:

- COVID-19 Vaccine Information for Providers
- Weekly health care provider updates
- COVID-19 webinars, health advisories, printable materials and guidance
- COVID-19 Testing Information
- Joining the NYS health care provider reserve workforce
- Creating a Health Commerce Account

WEEKLY HEALTHCARE PROVIDER UPDATE COMPILATION

For questions, contact covidproviderinfo@health.ny.gov

NEW YORK STATE | Department of Health

NY State DOH COVID-19 Hotline

Call the Hotline: 1-888-364-3065 or Ask a Question

COVID Alert NY

Add Your Phone. Stop the Spread.

Download the app to get COVID-19 exposure alerts and help protect your community while maintaining your privacy.

DOWNLOAD APP   GET ON GOOGLE PLAY
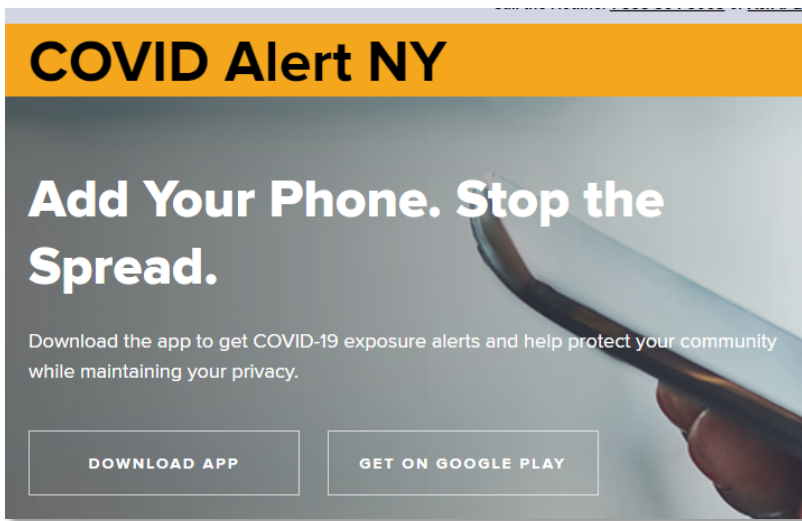
GET COVID-19 EXPOSURE ALERTS
Add Your Phone. Stop the Spread.

Download on the App Store   GET IT ON Google Play

- COVID Alert NY is a voluntary, anonymous, exposure-notification smartphone app.

- You will get an alert if you were in close contact with someone who tests positive for COVID-19.

- Knowing about a potential exposure allows you to self-quarantine immediately, get tested and reduce the potential exposure risk to your family, friends, neighbors, co-workers and others.

- The more people who download COVID Alert NY, the more effective it will be.

- Help protect your community while maintaining your privacy.

- The free mobile apps–available to anyone 18 or older who lives, works, or attends college in New York or New Jersey–are available for download from the Google Play Store or Apple App Store. COVID Alert NY is available in English, Spanish, Chinese, Bengali, Korean, Russian and Haitian Creole.

- Download the free app to your smartphone to receive an alert if you have been in close contact with someone who has tested positive for COVID-19.
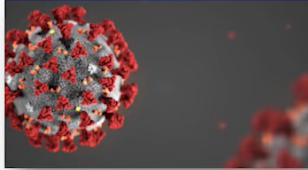
NEW YORK STATE | Department of Health

Healthcare Provider Well-Being

Healthcare Provider/Physician Wellness

Supporting Healthcare Provider Well-Being in COVID & Beyond — July 9, 2020 — Howard Zucker, MD, JD, Commissioner of Health, New York State

https://www.youtube.com/watch?v=B9PRLV-_XQE

Mental Health Resources

- ## NYS Mental Health Helpline 1-844-863-9314

  - The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling

Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers

- Text NYFRONTLINE to 741-741 to access these emotional support services

- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19

NEW YORK STATE | Department of Health

Mental Health Resources

Office of Mental Health   About OMH   Consumers & Families   Behavioral Health Providers   Employment

COVID-19 Resources

The COVID-19 pandemic has left many New Yorkers feeling anxious and stressed.

Learn more about:

- The COVID-19 Vaccine
- Managing anxiety in difficult times
- Coronavirus-related guidance for healthcare providers
- How you can help

VACCINATION INFORMATION

New York State COVID-19 Vaccine webpage
Learn more about the State's distribution plan and if you're eligible for the vaccine.

OMH COVID-19 Vaccine Fact Sheet
Get answers to common questions about the COVID-19 Vaccine.

PUBLIC RESOURCES

NY Project Hope Emotional Support Helpline: 1-844-863-9314 *
New York has a free, confidential helpline as part of the FEMA response to COVID-19. Call 1-844-863-9314 or visit nyprojecthope.org.

Tips for Mental Wellness (Español | বাংলা | 中文 | РУССКИЙ | Kreyòl Ayisyen | 한국어를)
How to manage COVID related stress and anxiety

Mental Health in the Next Phase of Coronavirus (Español | বাংলা | 中文 | РУССКИЙ | Kreyòl Ayisyen | שידיי)
A guide of coping tips and resources to help with the ongoing mental health impact of the pandemic.
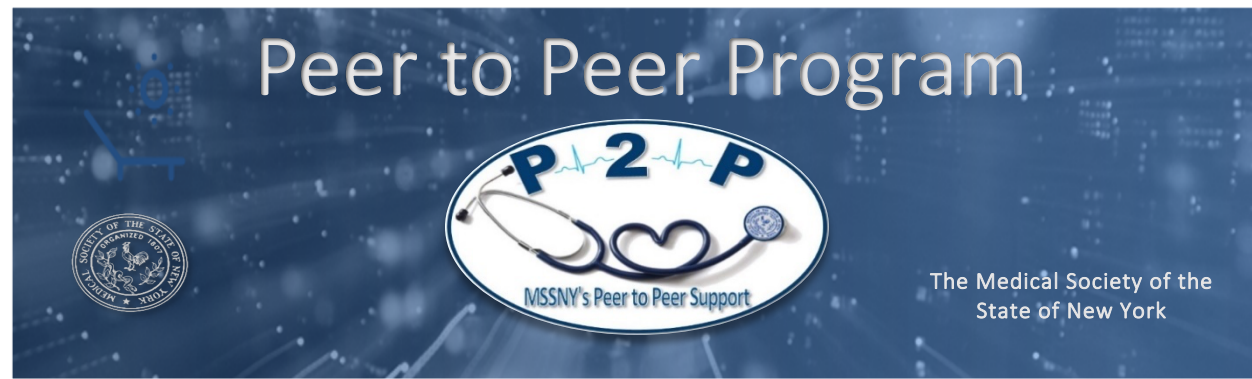
Mental Health Resources During an Emergency
People often experience anxiety, fear, and helplessness during an emergency. Know the signs and get help.

https://omh.ny.gov/omhweb/covid-19-resources.html

NEW YORK STATE | Department of Health | Education Department

Peer to Peer Program

P2P
MSSNY's Peer to Peer Support

The Medical Society of the
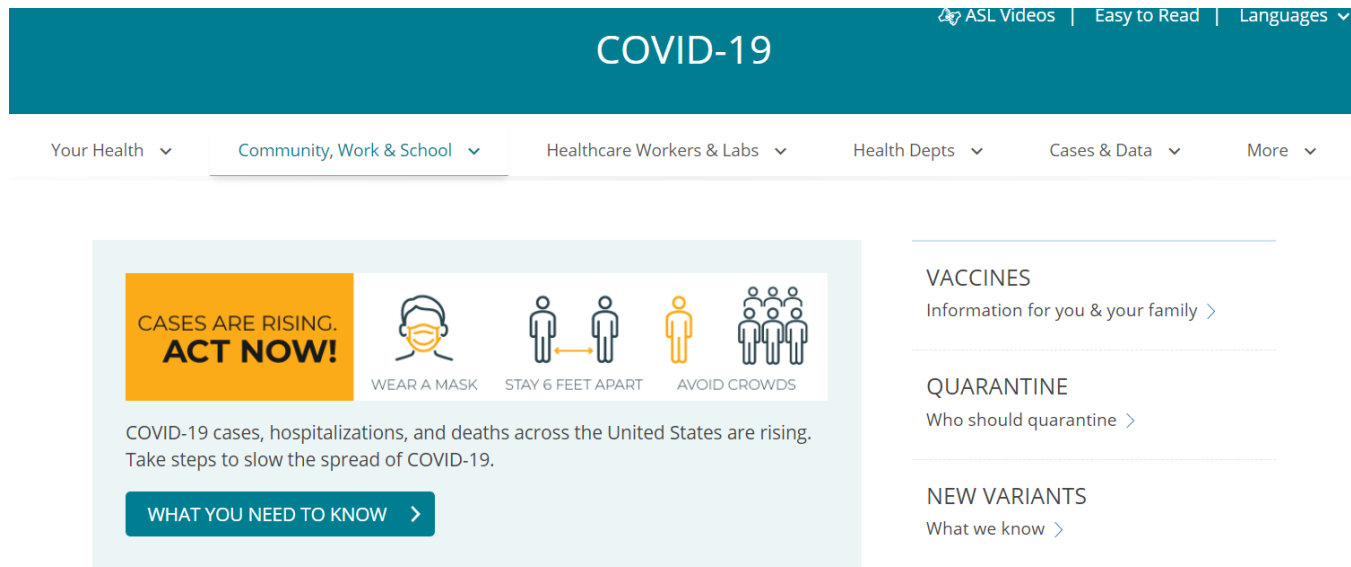State of New York

Are you struggling with everyday life stressors?
MSSNY's P2P Supporters are here to help

Any physician, resident or medical student who wishes to relate to a peer supporter may contact the Medical Society of the State of New York in the following ways:

➢ Email**: P2P@mssny.org**

➢ Phone **1-844-P2P-PEER** (1-844-727-7337)

Support, Empathy & Perspective

Pfizer The Pfizer Foundation   MLMIC
MLMIC Insurance Company
a Berkshire Hathaway company

CDC COVID-19 Website

Additional COVID-19 Resources

NYS Medicaid Telehealth Updates and Guidance

[NYSDOH COVID-19 Guidance for Medicaid Providers website](#)

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
    - [Slides](#) (PDF)
    - Recording *Coming Soon*

- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - [(Web)](#) - [(PDF)](#) - *Updated 5.1.2020*

NEW YORK STATE | Department of Health

Telehealth Guidance

- **American College of Physicians Telehealth Resource:**

www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

- **CDC Outpatient and Ambulatory Care Setting Guidance:**

www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html

- **Medicaid:**

www.health.ny.gov/health_care/medicaid/program/update/2020/

NYSDOH COVID-19 Website

LAST UPDATED: JANUARY 13, 2021 AT 2:30 PM

What You Need to Know

- Visit ny.gov/vaccine to get the facts on the COVID-19 Vaccine in New York.
- The COVID-19 Emergency Eviction and Foreclosure Prevention Act places a moratorium on residential evictions until May 1, 2021 for tenants who have endured COVID-related hardship.
- A new Micro-Cluster Strategy is addressing COVID-19 hot spots that have cropped up across the state.
  - Look up an address to see if falls into a Red, Orange, or Yellow Zone
  - See the restrictions that correspond to each color-coded level of cluster zone
- Indoor and outdoor gatherings at private residences are limited to no more than 10 people.
- Read New York's COVID-19 Winter Plan to mitigate the spread of the virus and bolster New York's hospital's preparedness.
- New travel guidelines are in effect that allow out-of-state travelers to "test out" of the mandatory 10-day quarantine.
- To report violations of health and safety restrictions and requirements for businesses, gatherings and individuals, please choose the appropriate link below:
  - File a complaint about a business, location or incident in your community.
  - File a complaint against your employer or place of work.
- Health care workers can text NYFRONTLINE to 741-741 to access 24/7 emotional support services. Any New Yorker can call the COVID-19 Emotional Support Hotline at 1-844-863-9314 for mental health counseling.
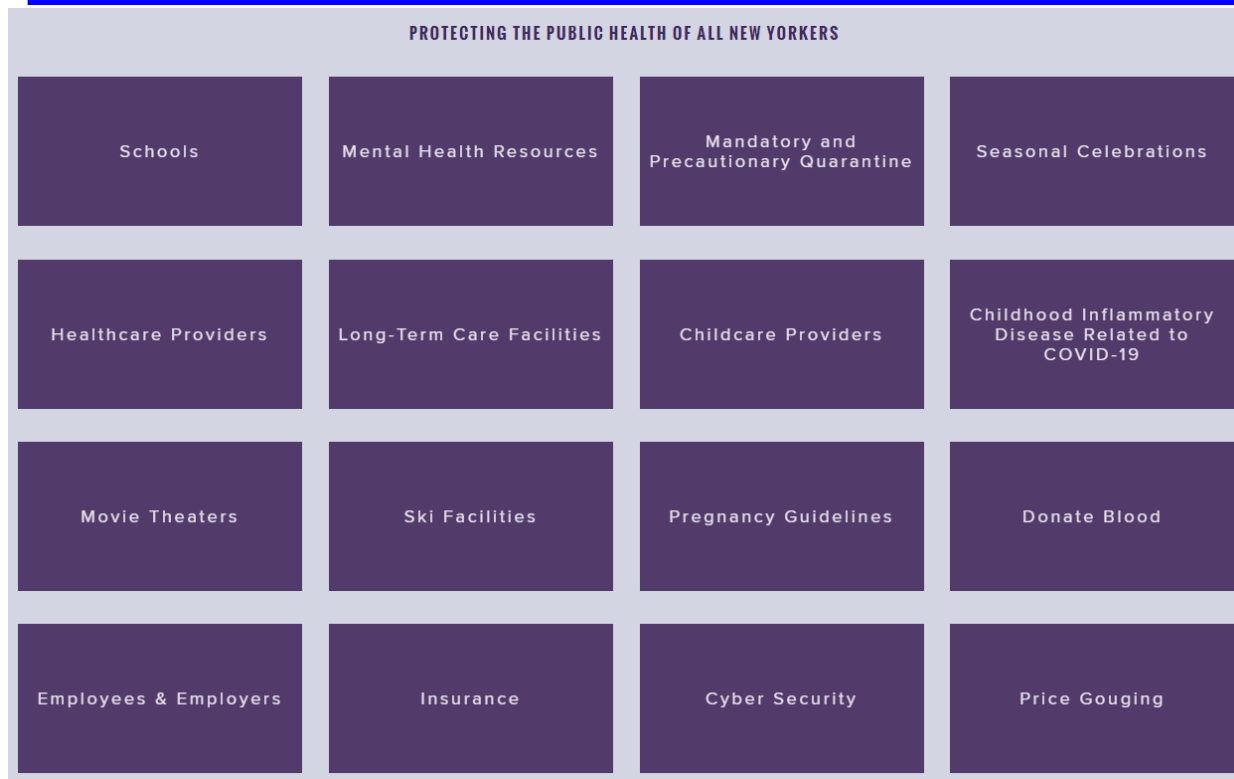
https://coronavirus.health.ny.gov/home
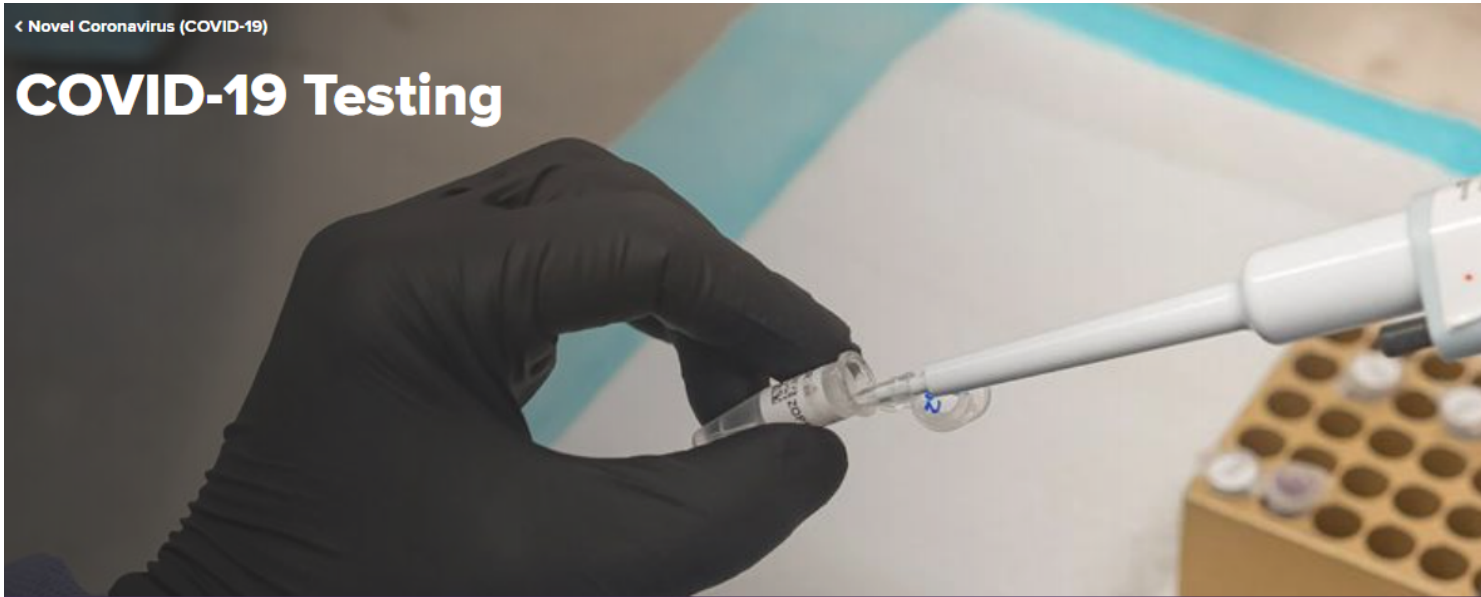
NEW YORK STATE | **Department of Health** | **Education Department**

NYSDOH COVID-19 Website

PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Schools	Mental Health Resources	Mandatory and Precautionary Quarantine	Seasonal Celebrations
Healthcare Providers	Long-Term Care Facilities	Childcare Providers	Childhood Inflammatory Disease Related to COVID-19
Movie Theaters	Ski Facilities	Pregnancy Guidelines	Donate Blood
Employees & Employers	Insurance	Cyber Security	Price Gouging

https://coronavirus.health.ny.gov/home

NYSDOH COVID-19 Testing Website

https://coronavirus.health.ny.gov/covid-19-testing

Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov

QUESTIONS ?

TO NYS HEALTHCARE PROVIDERS
THANK YOU!