An Update for NYS Healthcare Providers on COVID-19

December 3, 2020

Elizabeth Dufort, MD, FAAP
Medical Director, Division of Epidemiology
New York State Department of Health
Agenda

• Global, National, New York State Updates
• PreK – Grade 12 School COVID-19 Testing
• Health Care Provider Universal Eye Protection
• NYSDOH COVID-19 Vaccination Updates
• Health Care Provider COVID-19 Vaccination Enrollment
• Provider Wellness
• COVID-19 Monoclonal Antibody Therapeutics
• Nursing Home Holiday Guidance
• The NYS Winter Strategy
• Elective Surgery Update – Western NY
• Resources and Q & A
• Recordings will be available immediately: NYSDOH COVID-19 Healthcare Provider website

• In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH
Disclaimer

• The situation is rapidly evolving, as is our understanding of this new virus.

• All of the information presented is based on our best knowledge as of today.
## Situation Summary: COVID-19 Global, 12/1/2020


<table>
<thead>
<tr>
<th>Region</th>
<th>Confirmed Cases</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global</td>
<td>61,866,635</td>
<td>1,448,990</td>
</tr>
<tr>
<td>Western Pacific</td>
<td>874,705</td>
<td>17,261</td>
</tr>
<tr>
<td>Europe</td>
<td>18,495,511</td>
<td>412,362</td>
</tr>
<tr>
<td>South-East Asia</td>
<td>10,738,733</td>
<td>163,454</td>
</tr>
<tr>
<td>Eastern Mediterranean</td>
<td>4,045,906</td>
<td>102,160</td>
</tr>
<tr>
<td>Africa</td>
<td>1,494,524</td>
<td>33,512</td>
</tr>
<tr>
<td>Americas</td>
<td>26,216,515</td>
<td>720,228</td>
</tr>
</tbody>
</table>
Situation Summary: COVID-19 Global, 12/1/2020
www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports
Situation Summary: COVID-19 Global, 12/1/2020
www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports
United States COVID-19 Cases and Deaths by State
Reported to the CDC since January 21, 2020

- TOTAL CASES: 13,626,022 (+178,395 New Cases)
- AVERAGE DAILY CASES PER 100K IN LAST 7 DAYS: 49.2
- TOTAL DEATHS: 269,763 (+2,461 New Deaths)

Average Daily Cases per 100,000 in Last 7 Days:
- 0 - 12.6
- 22.3 - 34.5
- 35.4 - 46.9
- 51.4 - 60.3
- 65 - 80.8
- 87.5 - 100.3

Situation Summary: COVID-19 U.S. (Dec 2, 2020)
NYSDOH COVID-19 Tracker (Dec 2, 2020)

Found at: NYSDOH COVID-19 website

New York State Department of Health COVID-19 Tracker

Statewide

Total Persons Tested
19,761,724

Total Tested 12/01
193,551

Total Tested Positive
664,238

Sex Distribution of Positive Cases
Female 49.5%  Male 49.4%  Unknown 1.0%

New Positives 12/01
8,973

Persons Tested Positive by County

County Stats

<table>
<thead>
<tr>
<th>County Name</th>
<th>Number of Persons Tested</th>
<th>Tested Positive</th>
<th>% Positive Results</th>
<th>Persons Tested Today</th>
<th>New Pos Td</th>
</tr>
</thead>
</table>

Legend:
- 01-99
- 100-499
- 500-999
- 1,000-4,999
- 5,000-9,999
- 10,000-14,999
- 15,000-19,999
- 20,000+
### Test Results - Yesterday

<table>
<thead>
<tr>
<th>Region</th>
<th>Total Persons Tested</th>
<th>Total Tested Positive</th>
<th>% Positive, Yesterday</th>
<th>% Positive, 7-day Avg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capital Region</td>
<td>7,420</td>
<td>346</td>
<td>4.7%</td>
<td>3.8%</td>
</tr>
<tr>
<td>Central New York</td>
<td>8,197</td>
<td>395</td>
<td>4.8%</td>
<td>5.1%</td>
</tr>
<tr>
<td>Finger Lakes</td>
<td>14,029</td>
<td>696</td>
<td>5.0%</td>
<td>6.0%</td>
</tr>
<tr>
<td>Long Island</td>
<td>32,745</td>
<td>1,792</td>
<td>5.5%</td>
<td>4.1%</td>
</tr>
<tr>
<td>Mid-Hudson</td>
<td>22,483</td>
<td>1,303</td>
<td>5.8%</td>
<td>4.9%</td>
</tr>
<tr>
<td>Mohawk Valley</td>
<td>4,138</td>
<td>242</td>
<td>5.8%</td>
<td>4.6%</td>
</tr>
<tr>
<td>New York City</td>
<td>74,894</td>
<td>3,198</td>
<td>4.3%</td>
<td>3.3%</td>
</tr>
<tr>
<td>North Country</td>
<td>1,893</td>
<td>110</td>
<td>5.8%</td>
<td>3.2%</td>
</tr>
<tr>
<td>Southern Tier</td>
<td>18,146</td>
<td>224</td>
<td>1.2%</td>
<td>2.4%</td>
</tr>
<tr>
<td>Western New York</td>
<td>9,606</td>
<td>667</td>
<td>6.9%</td>
<td>7.4%</td>
</tr>
</tbody>
</table>
Daily Hospitalization Summary by Region

NYS Daily Hospitalization Summary by Region
NYS COVID-19 Healthcare Utilization (Nov 17, 2020)

- Increases in COVID-associated hospitalizations, ICU admissions, intubations, and fatalities

- Currently hospitalized for COVID-19: 3,924 (increased by 150)

- Current ICU: 742 (increased by 24)
  - Current Intubation: 373 (increased by 25)

- Deaths: 69
PreK to Grade 12 School COVID-19 Testing in Red and Orange Zone Updates
PreK to Grade 12 School COVID-19 Testing in Red and Orange Zone Updates

• Given ongoing data supporting the safe opening of schools
• The Governor announced that schools located in Orange and Red Micro-cluster Zones will be required to conduct weekly testing in order to remain open
• Schools in Orange Zones will be required to test 20% of in-person students, teachers, and staff over the course of a month
• Schools in Red Zones will be required to test 30% of in-person students, teachers, and staff over a month
• Pool testing will be allowed as well so long as the laboratory is approved to perform diagnostic testing in pools and reports the results to the NYS ECLRS
PreK to Grade 12 School
COVID-19 Testing in Red and Orange Zone Updates

- These protocols represent the minimum standard required for schools to stay open
- The state may adjust requirements for specific districts based on any special circumstances which may arise
- While local districts are able to close at levels under the state's mandatory closure rule, they are urged to keep K-8 schools open whenever it is safe
- Further specific guidance is anticipated
Health Care Provider Universal Eye Protection
Health Care Provider Eye Protection

- NYSDOH strongly recommends universal use of eye protection by health care personnel for all patient interactions, in addition to face masks, throughout NYS
- Face shields or goggles should be used
- Standard eyeglasses are NOT personal protective equipment (PPE) and do not constitute sufficient eye protection
- Wearing both face masks and eye protection provides better protection for health care personnel who might unknowingly encounter asymptomatic, pre-symptomatic, or symptomatic but undiagnosed patients or residents with COVID-19

NYSDOH Health Advisory Health Care Provider Eye Protection Guidance
Health Care Provider Eye Protection

• The use of eye protection, in addition to face masks, might prevent some exposures that would otherwise require health care worker furlough
  – Such as when a health care worker is in contact with a person with COVID-19 who was not wearing a face mask
Health Care Provider Eye Protection

- NYSDOH recognizes that PPE supply shortages might prevent universal use of eye protection in all healthcare encounters.
- In this situation, the shortage should be documented, and eye protection should be reserved for and considered required for the care of patients and residents with: known COVID-19; symptoms consistent with COVID-19; known exposure to a person with COVID-19; or in settings with a higher prevalence of patients or residents with COVID-19 such as:
  - Emergency departments, outpatient clinics and practices which routinely see patients with acute infectious diseases, and nursing homes which have recently had residents or staff positive for COVID-19.
Health Care Provider Eye Protection

• Healthcare facilities and practices are referred to NYSDOH and CDC guidance on extended use and cleaning and disinfection of eye protection as a contingency strategy for PPE conservation

• Further information is available at:
Isolation and Quarantine
COVID-19 Testing updates

Remember to tell your patients to stay in ISOLATION while awaiting test results!!

• Then, once resulted:
  • If positive (or if concern for COVID-19 persists) isolate x 10 days from symptom onset (or specimen collection date if asymptomatic) AND 72 hours fever-free (without use of fever reducing medicines) AND symptoms improving
    – Advise contacts to quarantine

• If negative, BUT, had contact to a known case, STILL NEED TO QUARANTINE for 14 days from last exposure!
  – Testing is still valuable to expand contact tracing to try to contain the virus’ spread!
COVID-19 Testing
Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

Symptoms Include:
- Fever, cough, difficulty breathing
- Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

If You Are an Essential Worker:
- You can ONLY return to work while you wait for your test results if:
  - You have your employer’s permission to do so.
  - You DO NOT have symptoms.
  - And you have NOT had contact with a person known to have COVID-19.

In addition, you must continue to:
- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

You Should Be Isolated if:
- You have symptoms and think you may have been infected with the virus.

You Should Be Quarantined if:
- You have been in close contact with someone known to have COVID-19, even if you don’t have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

To order materials from NYSDOH: bmcc@health.ny.gov
Contact Tracing Tool
for People Being Tested for COVID-19

If you test positive for COVID-19, you will get a call from a public health representative to identify any contacts you have had. This form can help you identify your contacts so you will be ready for the call.

**STEP 1**
Identify date of first symptoms
If you have had symptoms, put the date you first felt sick or if you have had no symptoms then put your date of testing

\[
\text{SUBTRACT 2 DAYS: } \_\_\_\_\_\_\_\_\_ = \text{YOUR CONTACT TRACING DATE}
\]

**STEP 2**
Who has been in your house with you since your contact tracing date?
Include people who live in your home, and people who may have visited like friends, a babysitter or anyone also providing in-home services.

<table>
<thead>
<tr>
<th>Name of Person</th>
<th>Date Last in Home</th>
<th>Their Phone Number</th>
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<tbody>
<tr>
<td>1</td>
<td></td>
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<td>2</td>
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<td>4</td>
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<tr>
<td>5</td>
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</tbody>
</table>

**STEP 3**
Make a list of what you did each day since your contact tracing date with as much detail as possible. Include things like hanging out with neighbors, going to work, nursing visits, appointments, social or recreational activities outside the house, and if you used public transportation to get there. Use another piece of paper if needed.

<table>
<thead>
<tr>
<th>Day One: _____/___</th>
<th>Activity</th>
<th>Location</th>
<th>Name</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
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<table>
<thead>
<tr>
<th>Day Two: ____/___</th>
<th>Activity</th>
<th>Location</th>
<th>Name</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
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<table>
<thead>
<tr>
<th>Day Three: ____/___</th>
<th>Activity</th>
<th>Location</th>
<th>Name</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Day Four: ____/___</th>
<th>Activity</th>
<th>Location</th>
<th>Name</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
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<td></td>
</tr>
</tbody>
</table>

To order materials from NYSDOH:
bmcc@health.ny.gov

Available in Spanish
NYSDOH Contact Tracing Tool
For Their Contacts

To order materials from NYSDOH:
bmcc@health.ny.gov

NYS Contact Tracing Answer the Phone

You’re a part of the solution... now answer the phone!

You’ve stayed home!
You’re wearing masks!
Now, answer the phone!

As we battle coronavirus together, tracing exposures to COVID is important to stop the spread.
The NYS Contact Tracing Program works with confirmed positive COVID-19 people to determine who they have been in contact with. Trained specialists reach out to those contacts about possible exposure. If you have been identified as a contact, you will get a call from "NYS Contact Tracing."
Because the disease can be transmitted without symptoms, notifying people about possible exposure is critical to stop the spread.

Please Answer the Phone so we can keep NY moving forward and stop the spread of COVID-19.
COVID-19 Vaccine Updates
Overview of Pfizer/BioNTech and Moderna COVID-19 Vaccines

Elizabeth Rausch-Phung, M.D., M.P.H.
NYSDOH Bureau of Immunization
Outline

• Pfizer/BioNTech COVID-19 vaccine overview
• Moderna COVID-19 vaccine overview
• Advisory Committee on Immunization Practices (ACIP) recommendations on COVID-19 phase 1a prioritization
• Timeline of COVID-19 vaccine approval and recommendations
Pfizer/BioNTech COVID-19 Vaccine Overview

- Vaccine candidate: BNT162b2
- Messenger RNA (mRNA) vaccine encoding the SARS-CoV-2 spike protein
- Two-dose series (30 μg dose), with 21 days between doses
- Vaccine needs to be stored at “ultra low” temperatures of -70°C (-94°F)
  - Will ship in specially designed, temperature-controlled thermal shippers utilizing dry ice to maintain temperature conditions of -70°C±10°C
  - These shippers can be used as temporary storage units for up to 15 days by refilling with dry ice within 24 hours of receipt and every 5 days thereafter
  - Stable in refrigerator at 2-8°C (36-46°F) for up to 5 days; may not return to ultra low temperature after thawing
Pfizer/BioNTech COVID-19 Vaccine Efficacy

- Vaccine efficacy rate was **95%** (p<0.0001) in participants without prior SARS-CoV-2 infection (first primary objective).
  - Based on 170 cases of COVID-19: 162 cases in placebo group vs. 8 cases in vaccine group.
  - Cases measured from 7 days after the second dose.
- Vaccine efficacy rate was 95% in participants with and without prior SARS-CoV-2 infection (second primary objective).
- Observed efficacy in adults >65 years of age was over 94%.
- Efficacy was consistent across age, gender, race, and ethnicity.
- There were 10 severe cases of COVID-19: 9 cases in placebo group and 1 case in the vaccine group.

Pfizer/BioNTech COVID-19 Vaccine Safety

- To date, no serious safety concerns observed
- The most common severe adverse events in the Phase 3 trial were:
  - Fatigue (3.8%)
  - Headache (2.0%)
- Most adverse events were mild to moderate and resolved in 1-2 days
- Older adults tended to report fewer and milder solicited adverse events
- Local and systemic adverse events reported in Phase 1 study:

<table>
<thead>
<tr>
<th></th>
<th>After Dose 1</th>
<th>After Dose 2</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18-55 yo</td>
<td>65-85 yo</td>
</tr>
<tr>
<td><strong>Local Reactions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain</td>
<td>92%</td>
<td>75%</td>
</tr>
<tr>
<td>Redness</td>
<td>8%</td>
<td>0%</td>
</tr>
<tr>
<td>Swelling</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Systemic Events</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fever</td>
<td>17%</td>
<td>0%</td>
</tr>
<tr>
<td>Chills</td>
<td>33%</td>
<td>0%</td>
</tr>
<tr>
<td>Fatigue</td>
<td>42%</td>
<td>25%</td>
</tr>
</tbody>
</table>
Pfizer/BioNTech COVID-19 Vaccine Current Status

• The companies submitted a request for Emergency Use Authorization (EUA) to the FDA on 11/20/2020 and are submitting to other regulatory agencies around the globe

• FDA will hold a public meeting of the Vaccines and Related Biological Products Advisory Committee (VRBPAC) on 12/10/2020 to discuss Pfizer and BioNTech’s request for EUA

• Pfizer and BioNTech expect to produce globally up to 50 million vaccine doses in 2020 and up to 1.3 billion doses by the end of 2021
Moderna COVID-19 Vaccine Overview

• Vaccine candidate: mRNA-1273
• mRNA vaccine encoding the SARS-CoV-2 spike protein, similar to the Pfizer/BioNTech vaccine
• Two-dose series (100 μg dose), with 28 days between doses
• Storage: The vaccine remains stable at:
  – -20°C (-4°F) for up to six months
  – 2° to 8°C (36° to 46°F) for 30 days
  – Room temperature for up to 12 hours
  – May not be returned to freezer after thawing, nor returned to refrigerator after brought to room temperature
• The vaccine does not require onsite dilution or special handling

Moderna COVID-19 Vaccine Efficacy

• Primary efficacy endpoint, prevention of symptomatic COVID-19:
  – Vaccine efficacy rate was **94.1%**.
    • Based on 196 confirmed cases of COVID-19: 185 cases in placebo group vs. 11 cases in vaccine group.
    • Cases measured starting 2 weeks after the second dose.
  – Efficacy was consistent across age, race, ethnicity and gender groups

• Secondary endpoint: prevention of severe cases
  – 30 severe cases of COVID-19, all in placebo group and none in the vaccine group

Modern COVID-19 Vaccine Safety

- No significant safety concerns identified by the Data Monitoring Committee
- Systemic reactions increased in frequency and severity after the second dose
- The most common grade 3 (severe) events were:
  - Fatigue (9.7%)
  - Myalgia (8.9%)
  - Arthralgia (5.2%)
  - Headache (4.5%)
  - Injection site pain (4.1%)
  - Injection site redness (2.0%)
- Most adverse events were mild to moderate:

<table>
<thead>
<tr>
<th></th>
<th>After Dose 1</th>
<th>After Dose 2</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18-55 yo</td>
<td>56-70 yo</td>
</tr>
<tr>
<td><strong>Local Reactions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain</td>
<td>93%</td>
<td>80%</td>
</tr>
<tr>
<td>Redness</td>
<td>13%</td>
<td>0%</td>
</tr>
<tr>
<td>Swelling</td>
<td>13%</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Systemic Events</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fever</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Chills</td>
<td>7%</td>
<td>0%</td>
</tr>
<tr>
<td>Fatigue</td>
<td>27%</td>
<td>40%</td>
</tr>
</tbody>
</table>
Moderna COVID-19 Vaccine Current Status

• Moderna submitted their EUA request to the FDA on 11/30/2020
  – Potential VRBPAC meeting 12/17/2020
• By the end of 2020, they expect to have approximately 20 million doses of vaccine ready to ship in US
• In 2021, they expect to manufacture 500 million to 1 billion doses globally
ACIP Phase 1a Prioritization Recommendations

• The CDC’s Advisory Committee on Immunization Practices (ACIP) voted on December 1, 2020 to recommend that when a COVID-19 vaccine is authorized by FDA and recommended by ACIP, vaccination in the initial phase of the COVID-19 vaccination program (Phase 1a) should be offered to both 1) healthcare personnel* and 2) residents of long-term care facilities**

*The ACIP defined healthcare personnel as paid and unpaid persons serving in health care settings who have the potential for direct or indirect exposure to patients or infectious materials.

**The ACIP defined long-term care facility residents as adults who reside in facilities that provide a variety of services, including medical and personal care, to persons who are unable to live independently.
Expected Timeline of COVID-19 Vaccine Approval and Recommendations

- **Friday, November 20, 2020**: Pfizer files EUA package to the FDA
- **Monday, November 30, 2020**: Moderna files EUA package to the FDA.
- **Thursday, December 10, 2020**: Public meeting of the VRBPAC regarding Pfizer's EUA submission
- **Friday, December 11, 2020 – Monday, December 14, 2020**: Window for EUA authorization and Advisory Committee on Immunization Practices (ACIP) recommendations on Pfizer's vaccine
- **Tuesday, December 15, 2020 (Tentative)**: Possible first deliveries of COVID-19 vaccine in New York
- **Thursday, December 17, 2020**: Public meeting of the VRBPAC regarding Moderna's vaccine
- **Friday, December 18 – Monday, December 22, 2020**: Window for EUA authorization and ACIP recommendations on Moderna's vaccine
Summary

- Pfizer/BioNTech vaccine: 95% effective, consistent across all groups
- Moderna vaccine: 94.1% effective, consistent across all groups
- Both vaccines highly reactogenic, but no serious adverse events
  - 80-100% of vaccine recipients complain of mild to moderate injection site pain
  - 25-40% report fatigue after dose 1, up to 67-80% after dose 2
    - 4-10% report severe fatigue after dose 2
- Healthcare personnel and residents of long-term care facilities prioritized for initial vaccine
- VRPBAC to meet on December 10 to discuss Pfizer vaccine and on December 17 to discuss Moderna vaccine
  - ACIP recommendations and vaccine deliveries likely to begin soon after EUA authorization
New York State COVID-19 Vaccination Program Provider Enrollment

Robin Suitor
Director, Bureau of Immunization
New York State Department of Health
Overview

The NYSDOH COVID-19 Vaccination Program enrollment process is for healthcare facilities with locations in New York State outside of the 5 New York City (NYC) boroughs. Enrollment is completed through an application in the Health Commerce System (HCS).

NYC locations should enroll in the NYC Department of Health and Mental Hygiene (NYCDOHMH) program through the City Immunization Registry (CIR).

Do you have some sites in NYC and others outside NYC? As an example, a parent healthcare organization located in NYC (Bronx) with sites both outside NYC (Westchester) and inside NYC (Bronx and Queens) will need to enroll the non-NYC sites in the NYSDOH HCS application and separately enroll the NYC sites in the NYCHDOHMH CIR.

It is important to carefully review the Enrollment Instructions Guide and Provider Agreement documents prior to completing the application in the HCS online tool.
Sections of the enrollment application

Section A: Provider Requirements and Legal Agreement
• Specifies the conditions of participation and must be filled out for the organization (i.e. network, health system, or medical group)

Section B: Program Provider Profile Form
• Must be filled out for every vaccination provider location receiving COVID-19 vaccine
• Collects info on address, practice type, patient population, storage capacity

If you are a group (parent organization with multiple locations), you will submit a single Section A and multiple Section Bs together;
If you are a single practice or clinic, you will have one Section A and one Section B.
COVID-19 Vaccine Distribution

• All vaccine administration sites will be required to complete a federal provider agreement and profile(s) in the Health Commerce System online application tool.

• Cold chain storage and handling requirements for each COVID-19 vaccine product will vary from refrigerated (2°C to 8°C) to frozen (-15°C to -25°C) to ultra-cold (-60°C to -80°C) temperatures. Ongoing stability testing may impact these requirements. To enroll, you must have capacity to store in at least one of these categories.

• Vaccine will be ordered through the New York State Immunization Information System (NYSIIS).

• Orders will be reviewed and approved by NYSDOH Vaccine Program staff.

• Based on expected initial limited supplies of vaccine, orders may only be partially filled.
COVID-19 Vaccine Distribution (continued)

• Vaccine will be shipped directly to the facility from the vaccine manufacturer or CDC distributor.
• Ancillary supplies will be included with vaccine shipments. Each kit will contain supplies to administer 100 doses of vaccine including needles, syringes, alcohol prep pads, surgical masks and face shields. Kits do NOT include sharps containers, gloves, and bandages.
• Reporting of all administered COVID-19 vaccine doses is expected to be required within 24 hours of administration.
Getting ready

• Review the Enrollment Instruction Guide and other resources that will be provided.

• Ensure that you have a Health Commerce System (HCS) account.

• Determine if your locations are set up in NYSIIS with an organization account and appropriate staff have NYSIIS administrative user access.

• Be ready to report adult vaccine doses in NYSIIS.
Questions on the Enrollment Process

• Refer to the Enrollment Instructions Guide
• View a 30-minute recorded webinar for a walk-through of the online application tool
• Attend a live “Office Hours” Enrollment Process Q&A Webinar
  12/08/20, 3 pm-4 pm
  12/10/20, 4 pm-5 pm
  12/15/20, 2 pm-3 pm
  12/17/20, 1 pm-2 pm
COVID-19 Webinars
Steps to Physician Wellness & Resiliency

Supported by MUMIC
Sponsored by MSSNY’s Committees on Physician Wellness and Resiliency & Quality Improvement and Patient Safety

Live Webinar

Thursday December 10, 2020 @ 7:30-8:30am

Faculty: Frank Dowling, MD
Educational Objectives:
- Review the warning signs that stress, depression, anxiety or substance use may impact work or personal life
- Identify strategies to increase personal empowerment towards making positive change, including self-assessment tools
- Recognize self-monitoring strategies for stress related problems and know when to seek professional assistance

Click here to register

For more information, contact:
Cayla Lauder at clauder@mssny.org or call (516) 462-8085

Click here for MSSNY webinar registration
COVID-19
From a Physician-Patient Perspective
Live Webinar
Wednesday December 16, 2020 @ 7:30am

Faculty: Lorraine Giordano, MD & Parag Mehta, MD

Educational Objectives:
- Describe COVID-19 from the perspective of both patient and physician
- Examine insights gained from experiencing SARS-CoV-2 firsthand
- Identify chronic and acute symptoms that are prominent as a result of experiencing COVID-19 as a patient

Click here to register

For more information, contact:
Melissa Hoffman at mhoffman@mssny.org or call (518) 445-8085

Funding provided by the New York State Department of Health

The Medical Society of the State of New York is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The Medical Society of the State of New York designates this live activity for a maximum of 1.0 AMA PRA Category 1 credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
Quick Tips for Clinician Wellbeing in The Era of COVID-19

Louis S. Snitkoff, MD, FACP
Immediate Past-President
American College of Physicians, NY Chapter
Marcus Friedrich, MD, MHCM, MBA, FACP
Chief Medical Officer, Office of Quality and Patient Safety
NYSDOH
COVID-19 Healthcare Capacity and Response

- COVID-19 Monoclonal Antibody Therapeutics
- Nursing Home Holiday Guidance
- The NYS Winter Strategy
- Elective Surgery Update – Western NY
COVID-19 Resources
COVID Alert NY is a voluntary, anonymous, exposure-notification smartphone app. You will get an alert if you were in close contact with someone who tests positive for COVID-19. Knowing about a potential exposure allows you to self-quarantine immediately, get tested and reduce the potential exposure risk to your family, friends, neighbors, co-workers and others. The more people who download COVID Alert NY, the more effective it will be.

Help protect your community while maintaining your privacy.

The free mobile apps—available to anyone 18 or older who lives, works, or attends college in New York or New Jersey—are available for download from the Google Play Store or Apple App Store. COVID Alert NY is available in English, Spanish, Chinese, Bengali, Korean, Russian and Haitian Creole.

Download the free app to your smartphone to receive an alert if you have been in close contact with someone who has tested positive for COVID-19.
Are you struggling with everyday life stressors?

MSSNY’s P2P Supporters are here to help

Any physician, resident or medical student who wishes to relate to a peer supporter may contact the Medical Society of the State of New York in the following ways:

- Email: P2P@mssny.org
- Phone 1-844-P2P-PEER (1-844-727-7337)

Support, Empathy & Perspective
Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers
- **Text NYFRONTLINE to 741-741** to access these emotional support services
- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19
Mental Health Resources

- **NYS Mental Health Helpline**
  
  1-844-863-9314

- The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling.
# Healthcare Provider Well-being Resources

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Coronavirus Disease 2019 (COVID-19) — Information for Providers

Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

As of March 18, 6 p.m.:
- COVID-19 Daily Case Data Summary (PDF)
- NYC Flu-like Illness Data 2016-Current (PDF)
Mental Health Resources

Guidance on COVID-19

- OMH Psychiatric Center Visitor Restriction Guidance
- COVID-19 Guidance for Children’s Waiver Service Providers
- DOH Medicaid Updates – Special Editions
- COVID-19 Guidance for Health Homes
- Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services
- Guidance for NY’s Behavioral Health Programs
- Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19
- Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak
- OMHI Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak

COVID-19 Telemental Health Guidance

- Supplemental Guidance – Use of Telehealth for People Served by OMHI Licensed or Designated Programs Affected by the Disaster Emergency
- Self-Attestation of Compliance to Offer Telemental Health Services
- DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services
- OASAS Telemental Waiver Update
- Interim Guidance Regarding the Delivery of Services Through the Use of Telemental Modalities in Facilities Certified or Operated by OPWDD
- Use of Telemental Health for People Affected by the Disaster Emergency

Current OMH Guidance Documents:
• For everyone
• For individuals receiving mental health services
• For parents
• For caregivers of older adults
• For mental health providers

Feeling Stressed About Coronavirus (COVID-19)?
Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

This guide includes tips for the following populations:
• For Everyone
• For Individuals Receiving Mental Health Services
• For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
• For Caregivers of Older Adults
• For Mental Health Providers

For Everyone:
• Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.
NYS Medicaid Telehealth Updates and Guidance

NYSDOH COVID-19 Guidance for Medicaid Providers website

- **Webinar**: New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
  - Slides (PDF)
  - Recording *Coming Soon*

Telehealth Guidance

• American College of Physicians Telehealth Resource:
  www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

• CDC Outpatient and Ambulatory Care Setting Guidance:

• Medicaid:
  www.health.ny.gov/health_care/medicaid/program/update/2020/
NYSDOH COVID-19 Website

Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1-888-364-3065

Information for Providers

Protect Yourself and Your Family

Stay home and keep a safe distance from others in Public. It's the only way to help slow the spread of Coronavirus.

WATCH VIDEO  SYMPTOMS

Last Updated: March 17, 2020 at 8:15 PM
PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

- Mandatory and Precautionary Quarantine
- Mass Gatherings
- Healthcare Providers
- Nursing Homes
- Schools
- Childcare Providers
- Employees & Employers
- Insurance
- Voting
- International Travel
- Cyber Security
- Price Gouging
Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

OVERVIEW

MOBILE TESTING

PROTOCOL FOR TESTING

TESTING

INSURANCE

UNEMPLOYMENT
COVID-19 Weekly Healthcare Provider Update Compilation:
As of October 1, 2020, 11:00 AM

The information in this compilation is current only as of the above date and time.

Purpose: The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (I-HANS), an application based on the Health Commerce System (HCS). If you are not receiving I-HANS notifications, please work with your site’s HCS coordinator.

Additional COVID-19 resources may be found on the NYSDOH webpage under Information for Healthcare Providers.

Recordings of COVID-19 Weekly Healthcare Provider Updates are also available on the NYSDOH webpage.

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For questions about this document please contact covidproviderinfo@health.ny.gov
Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov
Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov
Face Masks and Coverings for COVID-19

- You must wear a face mask or face covering in public when social distancing (keeping at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores, and on crowded sidewalks.
- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (keeping at least 6 feet away from others), even when wearing a face covering.

Putting On Face Covering
- DO clean your hands with soap and water or if that’s not available, alcohol-based hand sanitizer, before putting on your face covering.
- Make sure the face covering covers both your nose and mouth.
- DON’T wear your mask hanging under your nose or mouth or around your neck. You won’t get the protection you need.
- DON’T wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

Taking Off Face Covering
- DO clean your hands with soap and water or if that’s not available, alcohol-based hand sanitizer, before taking off your face covering.
- Remove your mask only touching the straps.
- Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
- Wash your hands again.
- When cleaning a cloth face covering, DO put it in the washer (preferably on the hot water setting).
- Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.
ATTENTION ALL PATIENTS

STOP

If you have:

- fever
- cough
- trouble breathing

Call this number ________________.
Tell them your symptoms.
Ask where you should go and what you should do.
Put on a mask before going inside.

ATTENTION ALL VISITORS

STOP

NO VISITORS ARE ALLOWED AT THIS TIME

If you feel there is an urgent need for visitation, please contact ________________.

DO NOT VISIT
COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate.
I may need a certified sign language interpreter, captioning or other ways to communicate.
I have circled the best ways to communicate with you.

Quick Communication
Some questions may be answered by pointing to yes, no, don’t know.

THIS IS MY LEVEL OF PAIN:

- No Pain
- Mild Pain
- Moderate Pain
- Severe Pain
- Very Severe Pain
- Worst Possible Pain

THESE ARE MY SYMPTOMS:

- Fever
- Cough
- Shortness of Breath
- Sore Throat
- Lost Sense of Taste/Smell
- Muscle Aches
- Chills
- Headache

OTHER SYMPTOMS I HAVE:

I HAVE HAD SYMPTOMS THIS MANY DAYS:


I HAVE HAD CLOSE CONTACT WITH SOMEONE (within 6 feet) WHO HAS COVID-19:

- Yes
- No
- Unsure
Questions or Concerns

• Call the local health department [www.health.ny.gov/contact/contact_information/](http://www.health.ny.gov/contact/contact_information/)

• In New York City: Notify the NYC DOHMH provider access line (PAL)
  – 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)

• Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays
QUESTIONS?

TO NYS HEALTHCARE PROVIDERS

THANK YOU!