An Update for NYS Healthcare Providers on COVID-19

October 1, 2020

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New York State Department of Health
Agenda

• Global, National, New York State Updates
• Testing
• Community Mitigation, Clusters, and Containment
• Schools
• COVID-19 Vaccine
• Pediatric / MIS-C
• Travel Advisory
• Preparation for Influenza/COVID-19
• Healthcare Provider Wellness
• Resources
• Q & A
• Recordings will be available immediately: NYSDOH COVID-19 Healthcare Provider website

• In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH
Disclaimer

• The situation is rapidly evolving, as is our understanding of this new virus.

• All of the information presented is based on our best knowledge as of today.
<table>
<thead>
<tr>
<th>Region</th>
<th>Confirmed Cases</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global</td>
<td>32,730,945</td>
<td>991,224</td>
</tr>
<tr>
<td>Western Pacific</td>
<td>600,891</td>
<td>13,129</td>
</tr>
<tr>
<td>Europe</td>
<td>5,662,875</td>
<td>234,681</td>
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<td>South-East Asia</td>
<td>6,720,771</td>
<td>110,711</td>
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<td>Eastern Mediterranean</td>
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<td>60,345</td>
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<td>Africa</td>
<td>1,172,342</td>
<td>25,481</td>
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<td>Americas</td>
<td>16,233,110</td>
<td>546,864</td>
</tr>
</tbody>
</table>
Situation Summary: COVID-19 Global, 9/27/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports
CDC COVID Data Tracker (Sept 30, 2020)

USA
7,168,077 TOTAL CASES
+38,764 New Cases
CDC | Updated: Sep 30 2020 12:18PM

USA
205,372 TOTAL DEATHS
+774 New Deaths
CDC | Updated: Sep 30 2020 12:18PM

USA
294,175 Cases in Last 7 Days
CDC | Updated: Sep 30 2020 12:18PM
CDC COVID Data Tracker – Last 7 Days (Sept 9, 2020)
Situation Summary: COVID-19 U.S. (Sept 30, 2020)

New York
New Cases per 100,000: 4.32 (Sept 28, 2020)
NYSDOH COVID-19 Tracker (Sept 30, 2020)

Found at: [NYSDOH COVID-19 website](#)
NYS COVID-19 Healthcare Utilization (Sept. 30, 2020)

- Some upticks in COVID-associated hospitalization, ICU, and intubation numbers

- Currently hospitalized for COVID-19: 605 (increased by 34)

- Current ICU: 144 (decreased by 3)
  - Current Intubation: 67 (increased by 6)

- Cumulative discharges: 76,754

- Deaths: 9
SARS-CoV-2 Testing for COVID-19
By the numbers:

FDA-EUA* authorized assays

Diagnostic
Lab-based RT-PCR: 165 high or moderate complexity tests
5 waived/point-of-care tests
388 labs approved by NYS

Antigen detection: 4 waived/point-of-care tests

Serology
Antibody: 47 tests, all high or moderate complexity
1 waived/point-of-care tests
146 labs approved by NYS

* US Food and Drug Administration Emergency Use Authorization (EUA)
Diagnostic lab-based RT-PCR: Which test to use?

- FDA SARS-CoV-2 Reference Panel
  - Of 154 test developers, 54 responded
  - Limit of detection ranges from 180 to 180,000 NAAT* detectable units/ml

- Potential Sample Types (if included in the validation)
  - Nasopharyngeal swab
  - Nasal swab (both nares)
  - Saliva
  - Oropharyngeal swabs

*NAAT = Nucleic Acid Amplification Test
Rapid Point-of-Care Molecular Assay

Characteristics
- Qualitative detection: Resulted as “Positive” “Negative” or “Invalid”.
- Direct nasal, NP or throat swabs used within one hour of collection
- Collected with first seven days of symptom onset
- Isothermal RT-PCR
- Limit of Detection 300,000 NAAT detectable units/ml

“Negative results should be treated as presumptive and, if inconsistent with clinical signs and symptoms or necessary for patient management, should be tested with different authorized or cleared molecular tests. Negative results do not preclude SARS-CoV-2 infection and should not be used as the sole basis for patient management decisions. Negative results should be considered in the context of a patient’s recent exposures, history and the presence of clinical signs and symptoms consistent with COVID-19.”

https://www.fda.gov/media/136525/download
Antigen-based Point-of-Care Diagnostic Assays

Four assays are FDA-EUA authorized and waived complexity

- Lateral flow, Fluorescence, Instrument read
- Chromatographic Digital Immunoassay, Instrument read
- Microfluidic Immunofluorescence Assay, Instrument read
- Lateral Flow, Visual read on Card, No Instrument

- All detect nucleocapsid protein
- Turnaround time 15 minutes
- Specificity 100%
- Sensitivity 84 to 97.6%
- Validated for symptomatic patients
Utility of an Antigen-based Point-of-Care

Consider………..

• Most helpful in testing symptomatic patients or asymptomatic patients during an outbreak/high prevalence settings, but may also be used to screen asymptomatic patients in low prevalence settings.
• Offer less expensive alternative compared to a laboratory-based test, quick results, and can be easy to administer.
• Due to decreased sensitivity of these tests, results must be considered in the broader context of symptoms, the patient’s exposure history, and community prevalence.
• A system for further testing (i.e., additional antigen-based POC testing and laboratory based RT-PCR) must be in place.
Rapid Antigen Test

TAKING COVID-19 TESTING TO A NEW LEVEL

RAPID ANTIGEN TEST AND NAVICA MOBILE APP DESIGNED TO HELP RESTORE A BIT MORE CONFIDENCE IN DAILY LIFE.

COVID-19 Laboratory Updates

• If you are experiencing prolonged turn around times for results

• The NYSDOH Public Health Laboratory, the Wadsworth center, is now posting a list of laboratories who self-report having excess SARS-CoV-2 diagnostic testing capacity and a turn-around time of less than 4 days (some with TATs of 1-2 days)

• The survey will generally be updated on Mondays each week

• Anyone interested in using one of these labs should contact them directly

https://www.wadsworth.org/testing-capacity
COVID-19 Laboratory updates

• Importance of filling out the full information on the laboratory test requisition for contact tracing efforts
  – Full name, DOB
  – Address, phone number where they can be reached!

• College/University students
  – Fill out the address where they are currently residing/living
  – A Nassau county student living in Albany for college/university, use address where they are living in Albany for their laboratory requisition (NOT home/permanent address)
COVID-19 Laboratory updates

• Rapid Point of Care (POC) COVID-19 testing is more available (particularly rapid antigen testing, but also some molecular tests)

• If using POC tests, remember that COVID-19 rapid POC tests need to be reported to public health as well!

• Contact the NYSDOH Electronic Laboratory Reporting System (ECLRS) Help Desk for instructions on how to initiate electronic reporting
  – 866-325-7743
  – OR
  – eclrs@health.ny.gov
Governor’s Executive Order – Sept 9th, 2020

- **Immediate reporting (within 3 hours)** of results of COVID-19 or influenza testing by laboratories or point of care testing in a physician office laboratory via ECLRS when a result is received
  - Required to include information on if whether the patient is a student, what school they attend, and employment location if the person works/volunteers in a school or other location
  - Required to include a local address (inputted into ECLRS) if differing from their permanent address
- Discuss with your laboratory if they are reporting to ECLRS how to best achieve this directive
- Combined tests for COVID-19 and influenza, follow the rules for COVID-19 testing
- If POC testing, contact: 866-325–7743 OR eclrs@health.ny.gov
Governor’s Executive Order – Sept 9th, 2020

• Every **local health department** shall report to the state **daily**, any testing/diagnosis of a person who is a student, teacher, school employee or school volunteer

• **All schools and school districts** must report daily to DOH all COVID testing and diagnosis among students, teaching staff, and any other employees or volunteers

• **All higher education** entities, including medical schools, graduate schools, etc, will report testing/diagnosis daily to the NYSDOH of students, teachers, staff, employees and volunteers WITH additional notification if positive cases are 100 or over
COVID-19 Laboratory Updates - FAQs

• Healthcare Providers only need to report COVID or influenza test results if you are actually doing the testing in your practice

• Some wording may have been confusing asking health care providers to report within 3 hours of ‘receiving the test result’
  – If you sent the specimen off to a lab for testing, you do not have to report anything, as the clinical or commercial laboratory will report

• If healthcare providers do the testing, to initiate reporting, send this information to this email address: eclrs@health.ny.gov (and if from NYC, email nyceclrs@health.nyc.gov as well) the following information:
  – Facility name
  – Facility address
  – Facility phone number
  – CLIA #
  – What testing they perform (flu, covid)

• Need to report positives AND negatives
Contact Tracing Program

Specimen Collection
Healthcare Providers, Testing Sites, etc.

Lab Testing
Laboratories, Point-of-care tests

Lab Reporting
Laboratories report test results to DOH’s

Case Investigation & Contact Tracing
Positive test results and travel forms

Case Investigation
• Outreach to newly identified cases of COVID-19
• Identify contacts of cases
• Isolate and monitor cases
• Provide supports to people in isolation (food, medicine, shelter, etc.)

Contact Tracing
• Outreach to people exposed to COVID-19
• Contacts of cases
• Persons with travel history
• Quarantine and monitor exposed persons
• Provide supports to people in quarantine
• Test individuals (symptomatic and asymptomatic)

Travel Reporting
Domestic Travel: Hard-copy and online travel forms
International Travel: Information from CDC

Testing of individuals exposed to COVID-19
COVID-19 Laboratory updates

Remember to tell your patients to stay in ISOLATION while awaiting test results!!

Hand out flyer on COVID-19 Testing – Next Steps (next slide)
Hand out Contact Tracing Flyers
COVID-19 Testing Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

Symptoms Include:
- Fever, cough, difficulty breathing

Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

If You are an Essential Worker:
- You can ONLY return to work while you wait for your test results if:
  - You have your employer's permission to do so.
  - You DO NOT have symptoms.
  - And you have NOT had contact with a person known to have COVID-19.

In addition, you must continue to:
- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

You Should Be Isolated if:
- You have symptoms and think you may have been infected with the virus.

You Should Be Quarantined if:
- You have been in close contact with someone known to have COVID-19, even if you don’t have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

How to Isolate or Quarantine:
- Stay home, except to visit a doctor.
- If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.
- Don’t have visitors.
- Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others at all times.
- Use a separate bathroom, if possible, and disinfect after use.
- Arrange for food, medicine, and other supplies to be left at your door.
- Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave it outside your door.
- Don’t touch pets.
- Arrange for others to care for your children, if possible.
- Wear a face mask if you must be around others.
- Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

Test Results
- You will be contacted with your results.
- If you test positive on a diagnostic test for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.
- If you test negative, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.
- Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at www.nysaali.org/directory.

Learn more at coronavirus.health.ny.gov

Support and Job Assistance
- Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job protected sick leave and compensation. Learn more at https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers/employee
- If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at www.nyshacl.org/directory

Stay apart now. Be together later.

NYSDOH COVID-19 Testing Next Steps
Contact Tracing Tool
for People Being Tested for COVID-19

If you test positive for COVID-19, you will get a call from a public health representative to identify any contacts you have had. This form can help you identify your contacts so you will be ready for the call.

STEP 1
Identify date of first symptoms
If you have had symptoms, put the date you first felt sick OR if you have had no symptoms then put your date of testing.

SUBTRACT 2 DAYS: ___________ = YOUR CONTACT TRACING DATE

STEP 2
Who has been in your house with you since your contact tracing date?
Include people who live in your home, and people who may have visited like friends, a babysitter or anyone also providing home services.

<table>
<thead>
<tr>
<th>Name of Person</th>
<th>Date Last in Home</th>
<th>Their Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
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<tr>
<td>3</td>
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<td>4</td>
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<tr>
<td>5</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

STEP 3
Make a list of what you did each day since your contact tracing date with as much detail as possible. Include things like hanging out with neighbors, going to work, running errands, appointments, social or recreational activities outside the house, and if you used public transportation to get there. Use another piece of paper if needed.

<table>
<thead>
<tr>
<th>Day One: ___________</th>
<th>Activity</th>
<th>Location</th>
<th>People you were with</th>
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<tr>
<td></td>
<td>Name</td>
<td>Address</td>
<td>Phone Number</td>
</tr>
<tr>
<td>Day Two: ___________</td>
<td>Activity</td>
<td>Location</td>
<td>People you were with</td>
</tr>
<tr>
<td></td>
<td>Name</td>
<td>Address</td>
<td>Phone Number</td>
</tr>
<tr>
<td>Day Three: ___________</td>
<td>Activity</td>
<td>Location</td>
<td>People you were with</td>
</tr>
<tr>
<td></td>
<td>Name</td>
<td>Address</td>
<td>Phone Number</td>
</tr>
<tr>
<td>Day Four: ___________</td>
<td>Activity</td>
<td>Location</td>
<td>People you were with</td>
</tr>
<tr>
<td></td>
<td>Name</td>
<td>Address</td>
<td>Phone Number</td>
</tr>
</tbody>
</table>

To order materials from NYSDOH:
bmcc@health.ny.gov

Available in Spanish
NYSDOH Contact Tracing Tool
For Their Contacts

To order materials from NYSDOH:
bmcc@health.ny.gov

NYS Contact Tracing Answer the Phone
Community Mitigation and Containment Strategies
NYS Community Mitigation and Reopening Strategy

• Phase 4
• Capital region, Mohawk Valley, North Country, Central New York, Southern Tier, Finger Lakes, Western NY, Long Island, and the Mid-Hudson Region
  – Higher education, Pre-K to Grade 12 schools, low-risk outdoor and indoor arts & entertainment, media production, professional sports competitions with no fans, malls in phase 4 regions can open if they have advanced HVAC systems
• NYC – Indoor dining to resume on September 30th, 2020 with a 25% occupancy limit
  – Face coverings when not seated, temperature checks, contact information for tracing, no bar service, close at 12AM, limit air recirculation, enhanced air filtration, ventilation, continue outdoor dining
  – Data reassessed on Nov 1, if no significant increase, 50% capacity
NYS Clusters – Prevent Spread to Communities

• 20 zip codes with the highest infection rates
  – Among these 20 zip codes, the average infection rate is 5.5%
  – Rest of the state (outside of these 20 zip codes) is 0.82%
  – These 20 zip codes accounted for almost a quarter of positives on 9/29/20, however, represent only 6% of the state’s population
  – Rockland County (10952, 10977), Brooklyn (11230, 11204, 11219, 11223, 11229, 11210, 11234), the Bronx (10465, 10462), Manhattan (10040), New York (10040), Orange (10950), Queens (11374), Staten Island (10306, 10304), Suffolk County (11717, 11746) and Nassau County (11580)
  – 200 rapid COVID-19 test machines to the these areas
CDC – Holiday Guidance

Things to consider or advise patients as the holidays approach:

- **Community levels of COVID-19** – Consider viewing a local health department webpage or state dashboard
- **Location of the gathering** – Outdoor gatherings are preferred over indoor
- **Duration of the gathering**
- **Number of people at the gathering** – More people, less social distancing
- **Locations attendees are traveling from** – Gatherings with attendees who are traveling from different places
- **Behaviors of attendees prior to the gathering** – Encourage social distancing (staying at least 6 feet apart), mask wearing, hand washing, and other prevention behaviors
- **Behaviors of attendees during the gathering** – Gatherings with more preventive measures

Source:
Risk stratification
NYS Guidance for the Jewish High Holidsays
NYS Travel Advisory Guidance
PreK to Grade 12
Schools
Pre-K to Gr 12 COVID-19 Toolkit

- Flowsheet for Student Attendance (for Parents/Guardians)
- Flowsheet for Staff To Go To Work at the School
- Flowsheet for School Administrators and School Nurses
  - COVID-19 Screening Flowsheet for Students/Staff
  - Exclusion Protocol for Contacts
  - Coordination with Local Health Departments for Contact Tracing

**NYSDOH COVID-19 In-Person Decision Making Flowchart for Student Attendance**

**Can My Child Go To School Today?**

**In the past 10 days, has your child been tested for the virus that causes COVID-19, also known as SARS-CoV-2?**

- **YES**
  - Was the test result positive OR are you still waiting for the result?
    - **YES**
      - Your child cannot go to school today.
      - They must stay in isolation (at home and away from others) until the test results are back and are negative OR if positive, the local health department has released your child from isolation.
    - **NO**
      - Your child cannot go to school today.
      - They must stay at home until your local health department releases your child from quarantine, at least 14 days.
      - A negative diagnostic COVID-19 test does not change the 14-day quarantine requirement.

- **NO**

**In the last 14 days, has your child:**

- Traveled internationally to a CDC level 2 or 3 COVID-19 related travel health notice country; or
- Traveled to a state or territory on the NYS Travel Advisory List; or
- Been designated a contact of a person who tested positive for COVID-19 by a local health department?

- **YES**
  - Your child cannot go to school today.
  - They should be assessed by their pediatric healthcare provider (HCP). Call your child’s HCP before going to the office or clinic to tell them about your child’s COVID-19 symptoms. If your child does not have a HCP, call your local health department.

- **NO**

**Does your child currently have (or has had in the last 10 days) one or more of these new or worsening symptoms?**

- A temperature greater than or equal to 100.0° F (37.8° C)
- Feel feverish or have chills
- Cough
- Loss of taste or smell
- Fatigue/feeling of tiredness
- Sore throat
- Shortness of breath or trouble breathing
- Nausea, vomiting, diarrhea
- Muscle pain or body aches
- Headaches
- Nasal congestion/runny nose

- **YES**
  - Your child cannot go to school today.
  - They must stay at home until your local health department releases your child from quarantine, at least 14 days.
  - A negative diagnostic COVID-19 test does not change the 14-day quarantine requirement.

- **NO**

**Report absences, symptoms, and positive COVID-19 test results to your child’s school.**

**SEEK IMMEDIATE MEDICAL CARE IF YOUR CHILD HAS:**

- Trouble breathing or is breathing very quickly
- Prolonged fever
- Is too sick to drink fluids
- Severe abdominal pain, diarrhea or vomiting
- Change in skin color - becoming pale, patchy and/or blue
- Racing heart or chest pain
- Decreased urine output
- Lethargy, irritability, or confusion

**September 2020 | A-1**
My child has COVID-19 symptoms. When can they go back to school?

HEALTHCARE PROVIDER (HCP) EVALUATION FOR COVID-19 (can be in-person or by video/telephone as determined by HCP)

HCP Recommends COVID-19 Diagnostic Test

OR

HCP Gives Alternate Diagnosis

COVID-19 Diagnostic Test Recommended but Not Done and No Alternate Diagnosis

Child is Not Evaluated by HCP

STAY OUT OF SCHOOL and in isolation until test result is back

Positive Test Result

Negative Test Result

Your local health department will contact you to follow up.

Your child must remain in isolation (at home and away from others) until your local health department has released them from isolation, which is typically:
- 10 days after symptom onset AND
- Child's symptoms are improving AND
- Child is fever-free for at least 72 hours without use of fever reducing medicines.

While your child is in isolation, all members of the household must quarantine at home until released by the local health department, typically 14 days.

Note: A repeat negative COVID-19 test is not required for return to school.

If your child's symptoms are improving AND they are fever-free for at least 24 hours without the use of fever reducing medicines, your child may return to school with:
- A note from HCP indicating the test was negative OR
- Provide a copy of the negative test result.

If your child's HCP provides a diagnosis of a known chronic condition with unchanged symptoms, or a confirmed acute illness (examples: laboratory-confirmed influenza, strep-throat) AND COVID-19 is not suspected, then a note signed by their HCP explaining the alternate diagnosis is required before your child will be allowed to return to school. They may return to school according to the usual guidelines for that diagnosis.

Note: a signed HCP note documenting unconfirmed acute illnesses, such as viral upper respiratory illness (URI) or gastroenteritis, will not suffice.

COVID-19 diagnostic testing includes molecular (e.g., PCR) or antigen testing for SARS-CoV-2, the virus that causes COVID-19. Diagnostic testing may be performed with a nasopharyngeal swab, nasal swab, or saliva sample, as ordered by the healthcare provider and per laboratory specifications. At times, a negative antigen test will need to be followed up with a confirmatory molecular test. Serology (antibody testing) cannot be used to rule in or out acute COVID-19.

September 2020
Pre-K to Gr 12 COVID-19 Toolkit

New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

NYSDOH COVID-19 In-Person Decision Making Flowsheet for Staff To Go To Work

Can I Go to Work at the School Today?

In the past 10 days, have you been tested for the virus that causes COVID-19, also known as SARS-CoV-2?

- Tested internationally to a CDC level 2 or 3 COVID-19 related travel health notice country;
- Travelled to a state or territory on the NYS Travel Advisory List;
- Been designated a contact of a person who tested positive for COVID-19 by your local health department.

Was the test result positive OR are you still waiting for the result?

YES

NO

In the last 14 days, have you:

- Experienced fever or chills;
- Cough;
- Loss of taste or smell;
- Fatigue/feeling of tiredness;
- Sore throat;
- Shortness of breath or trouble breathing;
- Nausea, vomiting, diarrhea;
- Muscle pain or body aches;
- Headaches;
- Nasal congestion/runny nose.

Do you currently have (or have you had in the last 10 days) one or more of these new or worsening symptoms?

You cannot go to work at the school today.

If you have had any of these exposures, you must stay at home until your local health department releases you from quarantine. You may be required to quarantine for 14 days after your last exposure. A negative diagnostic COVID-19 test does not change the 14-day quarantine requirement. School staff are not essential workers and must quarantine.

You cannot go to work at the school today.

You should be assessed by your health care provider (HCP). Call your HCP before going to any in-person visits to tell them about your COVID-19 symptoms. If you do not have a health care provider, call your local health department.

You can go to work at the school today.

Make sure you wear a face covering or face mask, practice social distancing, and wash your hands frequently.

Report absences, symptoms, and positive COVID-19 test results to your school.

SEEK IMMEDIATE MEDICAL CARE IF YOU HAVE:

- Trouble breathing or are breathing very quickly;
- Are too sick to drink fluids;
- Severe abdominal pain, diarrhea or vomiting;
- Change in skin color - becoming pale, patchy and/or blue;
- Racing heart or chest pain;
- Decreased urine output;
- Lethargy, irritability, or confusion.
Pre-K to Gr 12 COVID-19 Toolkit

NYS DOH COVID-19 Guide for School Administrators and Schools Nurses

COVID-19 Screening Flowsheet for Students and Staff

In the past 10 days, has the student or staff been tested for the virus that causes COVID-19, also known as SARS-CoV-2?

- Yes
  - NO
  - YES
  - The student or staff cannot go to school today.
  - They must stay in isolation (at home and away from others) until the test results are back and are negative or if positive, the local health department has released the individual from isolation.

In the last 14 days, has the student or staff:
- Travelled internationally to a CDC level 2 or 3 COVID-19 related travel health notice country; or
- Travelled to a state or territory on the NYS Travel Advisory List; or
- Been designated a contact of a person who tested positive for COVID-19 by a local health department?

- Yes
  - NO
  - YES

Does the student or staff currently have (or has had in the last 10 days) one or more of these new or worsening symptoms?
- A temperature greater than or equal to 100.0°F (37.8°C)
- Feel feverish or have chills
- Cough
- Loss of taste or smell
- Fatigue/feeling of tiredness
- Sore throat

- No
  - Shortness of breath or trouble breathing
  - Nausea, vomiting, diarrhea
  - Muscle pain or body aches
  - Headaches
  - Nasal congestion/runny nose

The student or staff cannot go to school today.
- They should be assessed by a health care provider (HCP). If they do not have an HCP, they should call their local health department. If they do not receive COVID-19 testing, or are not cleared to return to school by their HCP, then they are required to be isolated at home. See next page for more information.

The student or staff can go to school today!
- Make sure they wear a face covering or face mask, practice social distancing, and wash their hands frequently.

Communicate to your students and staff that they must report absences, symptoms, and positive COVID-19 test results to your school.

CALL 911 IF A STUDENT OR STAFF HAS:
- Trouble breathing or is breathing very quickly
- Severe abdominal pain, diarrhea or vomiting
- Change in skin color - becoming pale, patchy and/or blue
- Racing heart or chest pain
- Lethargy, Irritability, or confusion

September 2020 | C-1
COVID-19 Flowsheet for Student or Staff with COVID-19 Symptoms

Student/staff has symptoms consistent with COVID-19:
- Student/staff member should keep face mask on.
- Staff members should be sent home immediately.
- Students awaiting transport home by the parent/guardian must be isolated in a room or area separate from others, with a supervising adult present using appropriate personal protective equipment (PPE).
- School administration and the parent/guardian should be notified.

- Provide instructions that the individual must be seen by an HCP for evaluation and have COVID-19 testing (unless determined not necessary by HCP). If they do not have an HCP, they should call their local health department.
- Schools should provide a list of local COVID-19 testing locations.
- Clean and disinfect area where the student/staff member was located.

HEALTHCARE PROVIDER (HCP) EVALUATION FOR COVID-19 (can be in-person or by video/telephone as determined by HCP)

HCP Recommends COVID-19 Test

- STAY OUT OF SCHOOL and in isolation until test result is back

If symptoms are improving AND they are fever-free for at least 24 hours without the use of fever reducing medications, student/staff may return to school with:
- A letter from HCP indicating the test was negative OR
- Provide a copy of the negative test result.

If the HCP provides a diagnosis of a known chronic condition with unchanged symptoms, or a confirmed acute illness (e.g., hospital-admitted influenza, strep throat) and COVID-19 is not suspected, then a note signed by their HCP explaining the alternate diagnosis is required before the student/staff will be allowed to return to school. They may return to school according to the usual guidelines for that diagnosis.

Note: a signed HCP note documenting unconfirmed acute illness, such as viral upper respiratory illness (URI) or viral gastrointestinal illness is not required.

COVID-19 diagnostic testing includes molecular (e.g., PCR or antigen testing for SARS-CoV-2), the virus that causes COVID-19. Diagnostic testing may be performed with a nasopharyngeal swab, nasal swab, or saliva sample, as ordered by the health care provider and per laboratory specifications. If there is a high suspicion of COVID-19 based on symptoms or circumstances, the HCP or public health should consider following up a negative antigen test with a molecular test which is more sensitive, particularly when there are important clinical or public health implications. Serologic (antibody) testing cannot be used to rule in or out acute COVID-19.

The person must remain in isolation at home and is not able to go back to school until the local health department has released them from isolation, which is typically:
- At least 10 days have passed since the first symptoms started AND
- Symptoms are improving; AND
- They are fever-free for at least 72 hours without the use of fever reducing medications.

COVID-19 Diagnostic Test Recommended but Not Done and No Alternate Diagnosis

COVID-19 Student/Staff is NOT Evaluated by HCP
COVID-19 exclusion protocol for contacts of symptomatic students and staff

Symptomatic student/staff must be evaluated by a health care provider (HCP) within 48 hours of symptom onset.

Evaluation occurs within 48 hours:

- HCP gives alternate diagnosis
  - No exclusions required
- COVID-19 diagnostic test NOT done (for example, guardian refuses)
  - No exclusions required

Evaluation does NOT occur within 48 hours:

- COVID-19 diagnostic test performed
  - Positive result
    - Follow protocols on the following page to assist the LHD with a full case investigation and contact tracing
  - Negative result
    - No exclusions required
  - No result within 48 hours
    - If HCP evaluation is completed and/or test results received after 48 hours → Follow algorithm pathway on the left based upon HCP evaluation outcome or test result
- After 48 hours, deem the symptomatic student/staff positive:
  - Ensure the symptomatic student/staff remains in isolation at home
  - Follow the protocols for positive students/staff on page C-2
  - Notify and begin communicating with the local health department (LHD)

September 2020  |  C-3
Pre-K to Gr 12 COVID-19 Toolkit

COVID-19 School and Local Health Department Coordination for Contact Tracing

Notify the local health department (LHD):
- Immediately upon learning of a positive case
- Within 48 hours after symptom onset in a staff member or student if no COVID-19 test result has been received. The LHD will collaborate with the school for contact tracing and to identify contacts.

Begin to identify contacts of the case to provide to the LHD.

Provide the LHD with contact information of school personnel who will assist in the LHD’s contact investigation. Include the names and phone numbers of at least two points of contact, as appropriate, such as:
- School Principal
- Administrative Support Person
- Principal Designee

Then:
Move forward with preestablished communication plan in consultation with LHD (e.g., notifying the school community of confirmed case(s), as appropriate).

Provide the LHD with a list of people who are possible contacts of the case including:
- Contact’s full name
- Parent(s)/Guardian(s) full name(s)
- Phone number(s)
- Home address
- Nature of contact (e.g., persons in same classroom, bus, etc.)
- Student, teacher, or type of staff member

Contacts will include students/staff who had exposure to the individual suspected or confirmed to have COVID-19 beginning two days before their symptom onset (or if the case was asymptomatic, two days before the date they were tested) until the case is excluded from the school and in isolation. Schools and LHDs should work together to ensure any before, after, or other day care, transportation, extracurricular, and other non-school setting contacts are identified and notified of their exposure risk.

Then:
The LHD will determine which students/staff should be quarantined and excluded from school in addition to any other close contacts, such as social or household contacts. Contacts will be quarantined and excluded from school for 14 days from the date of last exposure to the case, advised to monitor for symptoms, and recommended to get a diagnostic COVID-19 test at least 3 days after their last date of exposure. The local health department will initiate isolation and quarantine orders.

When to welcome back affected students/staff:
The LHD will determine when students and staff are released from isolation or quarantine and can return to school. The LHD should communicate to the school a release from isolation or quarantine in order for the student/staff to be welcomed back to the school.

September 2020 | C-4
NYS School Pre-K to Grade 12 Reopening

- Children, teachers, and staff members will be screened prior to entry into schools
- If there are any symptoms consistent with COVID-19, do not enter school building (or sent home)
- Advised to seek care with their health care provider
- Telemedicine, including telephonic visits, when appropriate
- Testing
- Isolate, and exclude from school, until test results are back
- Call Local Health Department immediately with any positive students

- School survey and dashboard: https://schoolcovidreportcard.health.ny.gov/

- For updates: NYSDOH COVID-19 Schools website
NYS Specimen Collection Sites - COVID-19 Testing

- **NYSDOH Find Test Site Near You Website**
  - NYS specimen collection sites, healthcare settings, pharmacies, and other
  - More than 800 specimen collection or testing sites have been identified

- For the NYS specimen collection sites:
  - Call the New York State COVID-19 Hotline at 1-888-364-3065
  OR
  - Visit the NYSDOH website [www.covid19screening.health.ny.gov](http://www.covid19screening.health.ny.gov) to be screened for eligibility, and if eligible, have an appointment set up at one of the State’s testing sites

Interested in being tested for COVID-19? Use this screening tool to share your symptoms and pre-register for testing.

START ASSESSMENT

Get information on coronavirus testing near you. Simply enter your address and find locations that provide coronavirus testing.

FIND A TEST SITE NEAR YOU
COVID-19 Laboratory Updates

• If you are experiencing prolonged turn around times for results
• The NYSDOH Public Health Laboratory, the Wadsworth center, is now posting a list of laboratories who self-report having excess SARS-CoV-2 diagnostic testing capacity and a turn-around time of less than 4 days (some with TATs of 1-2 days)
• The survey will generally be updated on Mondays each week
• Anyone interested in using one of these labs should contact them directly

https://www.wadsworth.org/testing-capacity
School Report Card Dashboard - Data Available

• Positive cases by date of students and staff by school and school district

• Whether school/district (and student and staff) are remote, in-person, or hybrid

• Number of students and staff on-site

• Percentage of on-site students and staff who test positive

• Number of tests administered by the school, test type, laboratory used, and lag time (turnaround time) for results
School information

Health Care Provider/
Laboratory data

Local Health Department input

https://schoolcovidreportcard.health.ny.gov/
COVID-19 Report Card

Find Your School District

Enter Your Address, City, County or Zip

Find Your School District
COVID-19 Positive Data reported on this site includes students, teachers, and staff enrolled and working in the school who are physically present in the building or on school grounds in any capacity, including in-person learning, hybrid learning, extracurricular activities, etc. This information is either shared by the parent/guardian of the student, notified by teachers and staff, or communicated by the local health department as part of the contact tracing effort.

**Showing Results for “56 Eiber Ave, Albany, NY, 12214”**

Select an individual school to get all reported positives, a breakdown of testing and results for students and teachers and the current enrollment.

<table>
<thead>
<tr>
<th>School District</th>
<th>County</th>
<th>Total On-Site Enrolled + Employed (A)</th>
<th>Total Positives From All Reported Testing (B)</th>
<th>% of the School that Tested Positive (B/A)</th>
<th># of Schools within the District</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Excelsior School District</strong></td>
<td>Chenango</td>
<td>11,234</td>
<td>60</td>
<td>.53 %</td>
<td>17</td>
</tr>
</tbody>
</table>

(Last Updated 09/04/2020)

<table>
<thead>
<tr>
<th>School</th>
<th>School Type</th>
<th>Total On-Site Enrolled + Employed (A)</th>
<th>Total Positives From All Reported Testing (B)</th>
<th>% of the School that Tested Positive (B/A)</th>
<th>Last Reported Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excelsior High School</td>
<td>Junior-Senior High</td>
<td>1200</td>
<td>30</td>
<td>2.50 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Apple High School</td>
<td>Junior-Senior High</td>
<td>300</td>
<td>5</td>
<td>1.67 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Eagle Elementary</td>
<td>Elementary</td>
<td>400</td>
<td>1</td>
<td>.25 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Empire Middle School</td>
<td>Middle School</td>
<td>1800</td>
<td>2</td>
<td>.11 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Loved Ones Elementary</td>
<td>Elementary</td>
<td>400</td>
<td>1</td>
<td>.25 %</td>
<td>09/03/2020</td>
</tr>
</tbody>
</table>
COVID-19 Report Card
Excelsior High School
County: Chenango  SED Grade: Junior-Senior High

COVID-19 Positive Data reported on this site includes students, teachers, and staff enrolled and working in the school who are physically present in the building or on school grounds in any capacity, including in-person learning, hybrid learning, extracurricular activities, etc. This information is either shared by the parent/guardian of the student, notified by teachers and staff, or communicated by the local health department as part of the contact tracing effort.

<table>
<thead>
<tr>
<th>Total Positives from all Reported Testing</th>
<th>Teaching Model:</th>
<th>In Person</th>
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</thead>
<tbody>
<tr>
<td>Total</td>
<td></td>
<td>Total On-Site Enrolled + Employed: 1200</td>
</tr>
<tr>
<td>Last Two Weeks</td>
<td></td>
<td>Full-time in-person instruction, may include students whose parents opted out to remote learning only</td>
</tr>
<tr>
<td>This Week</td>
<td></td>
<td></td>
</tr>
<tr>
<td>30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td></td>
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</table>

Covid Testing and Results Data

<table>
<thead>
<tr>
<th></th>
<th>Total On-Site Enrolled + Employed (A)</th>
<th>Total Positives From All Reported Testing (B)</th>
<th>% of School that Tested Positive (B/A)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total School</td>
<td>900</td>
<td>30</td>
<td>2.50 %</td>
</tr>
<tr>
<td>Students</td>
<td>700</td>
<td>20</td>
<td>2.22 %</td>
</tr>
<tr>
<td>Teachers</td>
<td>120</td>
<td>7</td>
<td>3.50 %</td>
</tr>
<tr>
<td>Staff (Excluding Teachers)</td>
<td>80</td>
<td>3</td>
<td>3.00 %</td>
</tr>
</tbody>
</table>
Enrollment and Employment Data

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>On Site</th>
<th>Off Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Students</td>
<td>900</td>
<td>900</td>
<td></td>
</tr>
<tr>
<td>Number of Teachers</td>
<td>200</td>
<td>200</td>
<td></td>
</tr>
<tr>
<td>Number of Staff</td>
<td>100</td>
<td>100</td>
<td></td>
</tr>
</tbody>
</table>

School Administered Testing Summary

School Administered Testing Data includes any large scale testing event conducted at the school or facilitated by the school in coordination with the local health department.

<table>
<thead>
<tr>
<th>Date of School Administered Testing</th>
<th>Total School Administered Tests</th>
<th>Lab Name</th>
<th>Type of Testing</th>
<th>Average Lab Results Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sept. 9th 2020</td>
<td>900</td>
<td>Zip Lab</td>
<td>Diagnostics</td>
<td>3 Days for Results</td>
</tr>
</tbody>
</table>
COVID-19 Vaccine Update
COVID-19 Vaccine Update

• Top vaccine candidates
  • Moderna/NIAID and Pfizer both entered Phase 3 trials late July, with plans to enroll 30K people each, at many different sites
  • Both are two-dose series separated by about a month
  • Both use mRNA technology
  • There are no mRNA vaccines are in current use

• Despite White House comments, extremely unlikely to have results and vaccine available by early Nov.
  • Started end of July and need to enroll 30,000 people, 2 doses separated by 1 mon., track outcomes by Nov. (3 months later)
  • At best, IF very efficacious, 5-7 months
Federal COVID-19 Vaccine Distribution

- On 9/9/2020, the HHS issued an amendment to the federal COVID-19 emergency declaration allowing licensed pharmacists to administer FDA-licensed or FDA-authorized COVID-19 vaccine to children and adults age 3 years and older

- This follows 8/19/20 amendments for pharmacists to administer any FDA-licensed and ACIP-recommended vaccine to children age 3-18 years

- NYS specific guidance pending
COVID-19 Vaccine

• Before NYSDOH will recommend a COVID-19 vaccine, the DOH will be reviewing the vaccine studies and other information related to the vaccine(s) from the FDA, CDC, ACIP, and other independent entities

• Clinical Advisory Task Force comprised of leading medical and science experts to review every vaccine authorized by Federal Government for distribution

• Vaccine Distribution and Implementation Task Force charged with preparing for administration of approved COVID-19 vaccine in New York State

• Vaccine allocation scenarios planning is underway

• Be proactive! Get set up in NYSIIS
  • Please complete this survey (https://www.surveymonkey.com/r/HQYPCPQ) if you are a provider located in NYS, outside of New York City, and are interested in administering COVID-19 vaccine when it becomes available OR in receiving supplemental publicly-funded seasonal influenza vaccines for adults
  • Email address: NYSIIS@health.ny.gov
COVID-19 Vaccine Update

COVID-19 Prevention Network website

Interested in volunteering for a COVID-19 Prevention Clinical Study?
Selecting the button below will take you to the CoVPN Volunteer Screening Registry.

Volunteer Now!
Influenza Vaccine

• PPE for vaccine administration
  • Screen patients for symptoms consistent with COVID-19
  • Medical face mask
  • Eye protection (face shield, goggles)
  • If using gloves, hand hygiene before and after

• Health care provider recommendation for influenza makes a difference!
  • Even if you don’t administer flu vaccine in your practice, a recommendation can impact your patient’s likelihood of getting vaccinated
MIS-C
Pediatric COVID Update – MIS-C

• Most cases of MIS-C have features of shock, features of Kawasaki disease, cardiac involvement, gastrointestinal symptoms/abdominal pain, and significantly elevated markers of inflammation, with positive laboratory test results for SARS-CoV-2 (most commonly serology)

• Approximately 2–4 weeks after the onset of COVID-19

• Distinguishing MIS-C from other severe infectious or inflammatory conditions poses a challenge to clinicians caring for children and adolescents

• Need to maintain a high index of suspicion

COVID-19–Associated Multisystem Inflammatory Syndrome in Children — United States, March–July 2020
Marcus Friedrich, MD, MHCM, MBA, FACP
Chief Medical Officer, Office of Quality and Patient Safety
NYSDOH
COVID-19 Healthcare Capacity and Response

- Travel Advisory
- Preparation for the Fall
Wellbeing in The Era of COVID-19

October 1, 2020

Louis S. Snitkoff, MD, FACP
Immediate Past-President
American College of Physicians, NY Chapter
COVID-19 Resources
Influenza Update 2020 - 2021: Avoiding the Twindemic

Originally presented on September 24, 2020

Speaker:
Litjen (LJ) Tan, MS, PhD
Co-Chair, National Adult and Influenza Immunization Summit, and
Chief Strategy Officer, Immunization Action Coalition
St. Paul, MN

https://www.albany.edu/cphce/vaccinateny_webinar_2020-09-23.shtml
NYSDOH Supporting Well-Being in COVID & Beyond

Kerri Palamara, MD

Archived webinar:

NYSDOH Supporting HCP Well-Being in COVID & Beyond webinar
NYSDOH Supporting HCP Well-Being in COVID & Beyond SlideSet
Are you struggling with everyday life stressors?  
**MSSNY’s P2P Supporters are here to help**

Any physician, resident or medical student who wishes to relate to a peer supporter may contact the Medical Society of the State of New York in the following ways:

- Email: **P2P@mssny.org**
- Phone **1-844-P2P-PEER** (1-844-727-7337)

*Support, Empathy & Perspective*
Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers

- **Text NYFRONTLINE to 741-741** to access these emotional support services

- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19
Mental Health Resources

• NYS Mental Health Helpline
  1-844-863-9314

• The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling.
# Healthcare Provider Well-being Resources

<table>
<thead>
<tr>
<th>MSSNY</th>
<th>AAFP</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACP</td>
<td>AAP</td>
</tr>
<tr>
<td>NAM</td>
<td>AHRQ well-being</td>
</tr>
<tr>
<td></td>
<td>AHRQ burnout</td>
</tr>
<tr>
<td>AMA</td>
<td>NIH</td>
</tr>
<tr>
<td>IHI</td>
<td>Stanford</td>
</tr>
</tbody>
</table>
Coronavirus Disease 2019 (COVID-19) — Information for Providers

Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

As of March 18, 6 p.m.:

- COVID-19 Daily Case Data Summary (PDF)
- NYC Flu-like Illness Data 2016-Current (PDF)
Mental Health Resources

Guidance Documents

As defined in section 202-e of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document, prepared by an agency, that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

Guidance on COVID-19

- OMH Psychiatric Center Visitor Restriction Guidance (3/14/2020)
- COVID-19 Guidance for Children’s Waiver Service Providers (3/14/2020)
- DOH Medicaid Updates – Special Editions
- COVID-19 Guidance for Health Homes (3/14/2020)
- Guidance for NY’s Behavioral Health Programs (3/11/2020)
- Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19
- Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak
- OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak

COVID-19 Telemental Health Guidance

- Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency (REVISED) (3/17/2020)
- Self-Attestation of Compliance to Offer Telemental Health Services (REVISED) (3/13/2020)
- DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services
- OASAS Telepractice Waiver Update
- Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD
- Use of Telemental Health for People Affected by the Disaster Emergency (3/11/2020)
• For everyone
• For individuals receiving mental health services
• For parents
• For caregivers of older adults
• For mental health providers

Feeling Stressed About Coronavirus (COVID-19)?
Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

This guide includes tips for the following populations:
• For Everyone
• For Individuals Receiving Mental Health Services
• For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
• For Caregivers of Older Adults
• For Mental Health Providers

For Everyone:
• Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.,
NYS Medicaid Telehealth Updates and Guidance

NYSDOH COVID-19 Guidance for Medicaid Providers website

• **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
  – Slides (PDF)
  – Recording *Coming Soon*

• **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - *(Web)* - *(PDF)* - *Updated 5.1.2020*
Telehealth Guidance

• American College of Physicians Telehealth Resource:
  www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

• CDC Outpatient and Ambulatory Care Setting Guidance:

• Medicaid:
  www.health.ny.gov/health_care/medicaid/program/update/2020/
NYSDOH COVID-19 Website

Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1-888-364-3065

Information for Providers

Novel Coronavirus (COVID-19)

Protect Yourself and Your Family

Stay home and keep a safe distance from others in public. It's the only way to help slow the spread of Coronavirus.

WATCH VIDEO

SYMPTOMS

Last Updated: March 17, 2020 at 8:15 PM
Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

OVERVIEW

MOBILE TESTING

PROTOCOL FOR TESTING

TESTING

INSURANCE

UNEMPLOYMENT

WHAT TO LOOK FOR

LEARN MORE

LEARN MORE
NYSDOH COVID-19 Weekly HCP Update Compilation

For questions, contact covidproviderinfo@health.ny.gov

The information in this compilation is current only as of the above date and time.

<table>
<thead>
<tr>
<th>Guideline/Health Advisory Topic</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Testing/Specimen Collection</strong></td>
<td></td>
</tr>
<tr>
<td>Additional Capacity Guidance (Collection, triage, treatment)</td>
<td>3/19/20</td>
</tr>
<tr>
<td>Specimen Collection and Handling to Allow NP and Sama Specimen</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Wadsworth Specimen Collection, Handling and Transport</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Updated Infections Disease Notification Form</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Updated Infections Disease Requisition Guidance</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Private Practice Collection Guidance</td>
<td>4/9/20</td>
</tr>
<tr>
<td>The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ</td>
<td>4/20/20</td>
</tr>
<tr>
<td>Serology Testing</td>
<td>4/30/20</td>
</tr>
<tr>
<td>Specimen Collection Trainer for Unlicensed Individuals</td>
<td>5/15/20</td>
</tr>
<tr>
<td>Authorization of Licensed Pharmacists to Order COVID-19 Tests</td>
<td>5/15/20</td>
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<tr>
<td>SARS-CoV-2 Diagnostic Testing FAQ</td>
<td>5/15/20</td>
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<tr>
<td>COVID-19 Testing Next Steps</td>
<td>5/12/20</td>
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<tr>
<td>Protocol for COVID-19 Testing Applicable to All Health Care Providers and LHDs</td>
<td>5/31/20</td>
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</table>

<table>
<thead>
<tr>
<th>Infection Control and PPE</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests for PPE should go through your county OPH</td>
<td>3/25/20</td>
</tr>
<tr>
<td>PPE Shortage Guidance</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Optimizing PPE (CDC)</td>
<td>4/22/20</td>
</tr>
<tr>
<td>Infection Control Guidance (CDC)</td>
<td>4/24/20</td>
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</table>

<table>
<thead>
<tr>
<th>Quarantine / Isolation</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guidance for Local Health Departments highlighting definitions and situations for quarantine and isolation</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Prophylactic Quarantine, Mandatory Quarantine, and Isolation</td>
<td>4/15/20</td>
</tr>
<tr>
<td>Discontinuation of Isolation for Patients with COVID-19 who are Hospitalized, in Nursing Homes, or in Other Congregate Settings</td>
<td>4/19/20</td>
</tr>
</tbody>
</table>
Mirror Clings

To order mirror clings for public use email the NYSDOH: bmcc@health.ny.gov
Mirror Clings

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bmcc@health.ny.gov
Face Masks and Coverings for COVID-19

- You must wear a face mask or face covering in public when social distancing (staying at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes in public transport, in stores and on crowded sidewalks.
- Children under 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can’t see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (staying at least 6 feet away from others), even when wearing a face covering.

Putting On Face Covering
- Do clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before putting on your face covering.
- Make sure the face covering covers both your nose and mouth.
- Don’t wear your mask hanging under your nose or mouth or around your neck. You won’t get the protection you need.
- Don’t wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

Taking Off Face Covering
- Do clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before taking off your face covering.
- Remove your mask only touching the straps.
- Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
- Wash your hands again.
- When cleaning a cloth face covering, do put it in the washer (preferably on the hot water setting).
- Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.
ATTENTION ALL PATIENTS

STOP

If you have

- fever
- cough
- trouble breathing

Call this number ____________________.
Tell them your symptoms.
Ask where you should go and what you should do.
Put on a mask before going inside.

ATTENTION ALL VISITORS

STOP

NO VISITORS ARE ALLOWED AT THIS TIME

If you feel there is an urgent need for visitation, please contact ____________________.

DO NOT VISIT

NEW YORK STATE
Department of Health
COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate. I may need a certified sign language interpreter, captioning or other ways to communicate. I have circled the best ways to communicate with you.

<table>
<thead>
<tr>
<th>Interpreter</th>
<th>Text</th>
<th>Writing</th>
<th>Lip Read</th>
<th>Gesture</th>
<th>Assistive Listening Device</th>
</tr>
</thead>
</table>

Quick Communication
Some questions may be answered by pointing to yes, no, don’t know.

THIS IS MY LEVEL OF PAIN:
- No Pain
- Mild Pain
- Moderate Pain
- Severe Pain
- Very Severe Pain
- Worst Possible Pain

THESE ARE MY SYMPTOMS:
- Fever
- Cough
- Shortness of Breath
- Sore Throat
- Lost Sense of Taste/Smell
- Muscle Aches
- Chills
- Headache

OTHER SYMPTOMS I HAVE:

I HAVE HAD SYMPTOMS THIS MANY DAYS:

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
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<th>10</th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>14</th>
</tr>
</thead>
</table>

I HAVE HAD CLOSE CONTACT WITH SOMEONE (within 6 feet) WHO HAS COVID-19:
- Yes
- No
- Unsure
Questions or Concerns

- Call the local health department [www.health.ny.gov/contact/contact_information/](http://www.health.ny.gov/contact/contact_information/)

- In New York City: Notify the NYC DOHMH provider access line (PAL)
  - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)

- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at 518-473-4439 during business hours or the NYSDOH Public Health Duty Officer at 1-866-881-2809 evenings, weekends, and holidays
QUESTIONS?

TO NYS HEALTHCARE PROVIDERS

THANK YOU!