An Update for NYS Healthcare Providers on COVID-19

September 10, 2020

Elizabeth Dufort, MD, FAAP
Medical Director, Division of Epidemiology
New York State Department of Health
Agenda

• Global, National, New York State Updates
• Testing
• Schools and Colleges/Universities
• Community Mitigation and Reopening
• Travel Advisory
• Preparation for Influenza/COVID-19
• Healthcare Provider Wellness
• Resources
• Q & A
• Recordings will be available immediately: [NYSDOH COVID-19 Healthcare Provider website](#)

• In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH
Disclaimer

• The situation is rapidly evolving, as is our understanding of this new virus.

• All of the information presented is based on our best knowledge as of today.
### Situation Summary: COVID-19 Global, 9/7/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

<table>
<thead>
<tr>
<th>Region</th>
<th>Confirmed Cases</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global</td>
<td>26,763,217</td>
<td>876,616</td>
</tr>
<tr>
<td>Western Pacific</td>
<td>516,478</td>
<td>11,206</td>
</tr>
<tr>
<td>Europe</td>
<td>4,475,267</td>
<td>222,279</td>
</tr>
<tr>
<td>South-East Asia</td>
<td>4,689,943</td>
<td>83,400</td>
</tr>
<tr>
<td>Eastern Mediterranean</td>
<td>1,996,246</td>
<td>52,710</td>
</tr>
<tr>
<td>Africa</td>
<td>1,083,152</td>
<td>22,929</td>
</tr>
<tr>
<td><strong>Americas</strong></td>
<td><strong>14,001,390</strong></td>
<td><strong>484,079</strong></td>
</tr>
</tbody>
</table>
Situation Summary: COVID-19 Global, 9/7/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports
CDC COVID Data Tracker (Sept 9, 2020)


USA
6,310,663
TOTAL CASES
CDC | Updated: Sep 9 2020 1:16PM

USA
189,147
TOTAL DEATHS
CDC | Updated: Sep 9 2020 1:16PM

USA
262,971
Cases in Last 7 Days
CDC | Updated: Sep 9 2020 1:16PM
CDC COVID Data Tracker – Last 7 Days (Sept 9, 2020)
CDC COVID Data Tracker – Case Rate (Sept 9, 2020)
New confirmed cases of Covid-19, reported to CDC, in CA, FL, GA, TX, NY, and NYC

New cases (per 100k), by number of days since .01 daily cases (per 100k) first recorded.
NYS COVID-19 Healthcare Utilization

• Continue to see low rates of COVID-associated hospitalization, ICU, and intubation numbers

• Currently hospitalized for COVID-19: 482 (increased by 19)
  • Newly hospitalized: 48

• Current ICU: 120 (decreased by 1)
  • Current Intubation: 55 (decreased by 4)

• Cumulative discharges: 75,584
SARS-CoV-2 Testing for COVID-19
COVID-19 Laboratory Updates

• If you are experiencing prolonged turn around times for results

• The NYSDOH Public Health Laboratory, the Wadsworth center, is now posting a list of laboratories who self-report having excess SARS-CoV-2 diagnostic testing capacity and a turn-around time of less than 4 days (some with TATs of 1-2 days)

• The survey will generally be updated on Mondays each week

• Anyone interested in using one of these labs should contact them directly

https://www.wadsworth.org/testing-capacity
COVID-19 Laboratory updates

• Importance of filling out the full information on the laboratory test requisition for contact tracing efforts
  – Full name, DOB
  – Address, phone number where they can be reached!

• College/University students
  – Fill out the address where they are currently residing/living
  – A Nassau county student living in Albany for college/university, use address where they are living in Albany for their laboratory requisition (NOT home/permanent address)
COVID-19 Laboratory updates

• Rapid Point of Care (POC) COVID-19 testing is more available (particularly rapid antigen testing, but also some molecular tests)

• If using POC tests, remember that COVID-19 rapid POC tests need to be reported to public health as well!

• Contact the NYSDOH Electronic Laboratory Reporting System (ECLRS) Help Desk for instructions on how to initiate electronic reporting
  – 866-325-7743
  – OR
  – eclrs@health.ny.gov
Governor’s Executive Order – Sept 9th, 2020

• **Immediate reporting (within 3 hours)** of results of COVID-19 or influenza testing by laboratories or point of care testing in a physician office laboratory via ECLRS when a result is received
  – Required to include information on if whether the patient is a student, what school they attend, and employment location if the person works/volunteers in a school or other location
  – Required to include a local address (inputted into ECLRS) if differing from their permanent address

• Discuss with your laboratory if they are reporting to ECLRS how to best achieve this directive

• Combined tests for COVID-19 and influenza, follow the rules for COVID-19 testing

• If POC testing, contact: **866-325-7743 OR eclrs@health.ny.gov**
Governor’s Executive Order – Sept 9th, 2020

- Every local health department shall report to the state daily, any testing/diagnosis of a person who is a student, teacher, school employee or school volunteer.

- All schools and school districts must report daily to DOH all COVID testing and diagnosis among students, teaching staff, and any other employees or volunteers.

- All higher education entities, including medical schools, graduate schools, etc, will report testing/diagnosis daily to the NYSDOH of students, teachers, staff, employees and volunteers WITH additional notification if positive cases are 100 or over.
Contact Tracing Program

Specimen Collection
Healthcare Providers, Testing Sites, etc.

Lab Testing
Laboratories, Point-of-care tests

Lab Reporting
Laboratories report test results to DOH’s

Case Investigation & Contact Tracing
Positive test results and travel forms

Case Investigation
- Outreach to newly identified cases of COVID-19
- Identify contacts of cases
- Isolate and monitor cases
- Provide supports to people in isolation (food, medicine, shelter, etc.)

Contact Tracing
- Outreach to people exposed to COVID-19
- Contacts of cases
- Persons with travel history
- Quarantine and monitor exposed persons
- Provide supports to people in quarantine
- Test individuals (symptomatic and asymptomatic)

Travel Reporting
Domestic Travel: Hard-copy and online travel forms
International Travel: Information from CDC

Testing of individuals exposed to COVID-19
COVID-19 Laboratory updates

Remember to tell your patients to stay in ISOLATION while awaiting test results!!

Hand out flyer on COVID-19 Testing – Next Steps (next slide)
Hand out Contact Tracing Flyers
COVID-19 Testing
Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

Symptoms Include:
- Fever, cough, difficulty breathing
- Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

How to Isolate or Quarantine:
- Stay home, except to visit a doctor.
- If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.
- Don’t have visitors.
- Separate yourself in a room that is not shared with others. Stay at least 5 feet away from others at all times.
- Use a separate bathroom, if possible, and disinfect after each use.
- Arrange for food, medicines, and other supplies to be left at your door.
- Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.
- Don’t touch pets.
- Arrange for others to care for your children, if possible.
- Wear a face mask if you must be around others.
- Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

You Will Be Contacted with Your Results:
- You will be contacted with your results.
- If you test positive on a diagnostic test for the virus, you must continue isolation.
- You will get a call from a public health representative to identify any contacts you have had.
- If you test negative, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.

Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at www.nyssacho.org/directory

Support and Job Assistance
- Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job protected sick leave and compensation. Learn more at https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers-employee

If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at www.nyssacho.org/directory

See back for more information.

NYSDOH COVID-19 Testing Next Steps
Available in Spanish
To order materials from NYSDOH:

bmcc@health.ny.gov
For Their Contacts

To order materials from NYSDOH:
bmcc@health.ny.gov

NYS Contact Tracing Answer the Phone
Community Mitigation and Reopening Strategies
NYS Community Mitigation and Reopening Strategy

- **Phase 4**
- **Capital region, Mohawk Valley, North Country, Central New York, Southern Tier, Finger Lakes, Western NY, Long Island, and the Mid-Hudson Region**
  - Higher education, Pre-K to Grade 12 schools, low-risk outdoor and indoor arts & entertainment, media production, professional sports competitions with no fans, malls in phase 4 regions can open if they have advanced HVAC systems
- **NYC** – Indoor dining to resume on September 30th, 2020 with a 25% occupancy limit
  - Face coverings when not seated, temperature checks, contact information for tracing, no bar service, close at 12AM, limit air recirculation, enhanced air filtration, ventilation, continue outdoor dining
  - Data reassessed on Nov 1, if no significant increase, 50% capacity
# COVID-19 Early Warning Monitoring System Dashboard - STATEWIDE

<table>
<thead>
<tr>
<th>Testing/Tracing Targets</th>
<th>New Infections</th>
<th>Severity of Infection</th>
<th>Hospital Capacity</th>
<th>Select a Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintain 30 per 1,000 Diagnostic Tests</td>
<td>% Positive Tests per Day (7-Day Rolling Avg)</td>
<td>New Cases per 160K (7-Day Rolling Avg)</td>
<td>frontline Staff</td>
<td>Hospital Capacity</td>
</tr>
<tr>
<td>Maintain Required Case and Contact Tracing Capacity</td>
<td>0.9%</td>
<td>3.61</td>
<td>0.30</td>
<td>29%</td>
</tr>
<tr>
<td>Maintain 70 per 100k freelance Staff</td>
<td>New Hospitalizations per 160k (7-Day Rolling Avg)</td>
<td>Share of Total Hospital Beds % Available (7-Day Rolling Avg)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>78,241 / 19,542</td>
<td>9,628</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**New cases per 100K (7-day Rolling Avg)**

- [Chart showing new cases per 100K (7-day Rolling Avg)]

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*NYS Early Warning Monitoring Dashboard*
Daily Hospitalization Summary by Region

All Regions

Data as of: 9/8/2020
Last updated on: 9/9/2020

Select a Region

- All
- Capital Region
- Central New York
- Finger Lakes
- Long Island
- Mid-Hudson
- Mohawk Valley
- New York City
- North Country
- Southern Tier
- Western New York

NYS Daily Hospitalization Summary by Region
Schools
NYS School Pre-K to Grade 12 Reopening

• Children, teachers, and staff members will be screened prior to entry into schools
• If there are any symptoms consistent with COVID-19, do not enter school building (or sent home)
• Advised to seek care with their health care provider
• Telemedicine, including telephonic visits, when appropriate
• Testing
• Isolate, and exclude from school, until test results are back
• Call Local Health Department immediately with any positive students

• School survey and dashboard: https://schoolcovidreportcard.health.ny.gov/

• For updates: NYSDOH COVID-19 Schools website
NYS Specimen Collection Sites - COVID-19 Testing

- **NYSDOH Find Test Site Near You Website**
  - NYS specimen collection sites, healthcare settings, pharmacies, and other
  - More than 800 specimen collection or testing sites have been identified

- For the NYS specimen collection sites:
  - Call the New York State COVID-19 Hotline at 1-888-364-3065
  - Visit the NYSDOH website [www.covid19screening.health.ny.gov](http://www.covid19screening.health.ny.gov) to be screened for eligibility, and if eligible, have an appointment set up at one of the State’s testing sites
COVID-19 Laboratory Updates

- If you are experiencing prolonged turn around times for results
- The NYSDOH Public Health Laboratory, the Wadsworth center, is now posting a list of laboratories who self-report having excess SARS-CoV-2 diagnostic testing capacity and a turn-around time of less than 4 days (some with TATs of 1-2 days)
- The survey will generally be updated on Mondays each week
- Anyone interested in using one of these labs should contact them directly

https://www.wadsworth.org/testing-capacity
School Report Card Dashboard - Data Available

• Positive cases by date of students and staff by school and school district

• Whether school/district (and student and staff) are remote, in-person, or hybrid

• Number of students and staff on-site

• Percentage of on-site students and staff who test positive

• Number of tests administered by the school, test type, laboratory used, and lag time (turnaround time) for results
School information

Laboratory data

Local Health Department input

https://schoolcovidreportcard.health.ny.gov/
COVID-19 Report Card

Find Your School District

Enter Your Address, City, County or Zip

Find Your School District
COVID-19 Report Card

Find Your School District

56 Elberton Pl, Albany, NY, 12207

Find Your School District
COVID-19 Positive Data reported on this site includes students, teachers, and staff enrolled and working in the school who are physically present in the building or on school grounds in any capacity, including in-person learning, hybrid learning, extracurricular activities, etc. This information is either shared by the parent/guardian of the student, notified by teachers and staff, or communicated by the local health department as part of the contact tracing effort.

Showing Results for "56 Elberon Ave, Albany, NY, 12214"

Select an individual school to get all reported positives, a breakdown of testing and results for students and teachers and the current enrollment.

<table>
<thead>
<tr>
<th>School District</th>
<th>County</th>
<th>Total On-Site Enrolled + Employed (A)</th>
<th>Total Positives From All Reported Testing (B)</th>
<th>% of the School that Tested Positive (B/A)</th>
<th># of Schools within the District</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excelsior School District</td>
<td>Chenango</td>
<td>11,234</td>
<td>60</td>
<td>.53 %</td>
<td>17</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>School</th>
<th>School Type</th>
<th>Total On-Site Enrolled + Employed (A)</th>
<th>Total Positives From All Reported Testing (B)</th>
<th>% of the School that Tested Positive (B/A)</th>
<th>Last Reported Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excelsior High School</td>
<td>Junior-Senior High</td>
<td>1200</td>
<td>30</td>
<td>2.50 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Apple High School</td>
<td>Junior-Senior High</td>
<td>300</td>
<td>5</td>
<td>1.67 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Eagle Elementary</td>
<td>Elementary</td>
<td>400</td>
<td>1</td>
<td>.25 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Empire Middle School</td>
<td>Middle School</td>
<td>1800</td>
<td>2</td>
<td>.11 %</td>
<td>09/03/2020</td>
</tr>
<tr>
<td>Loved Ones Elementary</td>
<td>Elementary</td>
<td>400</td>
<td>1</td>
<td>.25 %</td>
<td>09/03/2020</td>
</tr>
</tbody>
</table>
COVID-19 Report Card
Excelsior High School
County: Chenango  SED Grade: Junior-Senior High

Last Date of Submission  September 2, 2020

Principal Name: Lois G. Simpson
Phone: 647-000-0000  Email: L.Simpson@fakeemail.com

COVID-19 Positive Data reported on this site includes students, teachers, and staff enrolled and working in the school who are physically present in the building or on school grounds in any capacity, including in-person learning, hybrid learning, extracurricular activities, etc. This information is either shared by the parent/guardian of the student, notified by teachers and staff, or communicated by the local health department as part of the contact tracing effort.

<table>
<thead>
<tr>
<th>Total Positives from all Reported Testing</th>
<th>Teaching Model:</th>
<th>In Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>Last Two Weeks</td>
<td>This Week</td>
</tr>
<tr>
<td>30</td>
<td>10</td>
<td>20</td>
</tr>
</tbody>
</table>

Full-time in-person instruction may include students whose parents opted out of remote learning only.

Covid Testing and Results Data

<table>
<thead>
<tr>
<th></th>
<th>Total On-Site Enrolled + Employed (A)</th>
<th>Total Positives From All Reported Testing (B)</th>
<th>% of School that Tested Positive (B/A)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total School</td>
<td>900</td>
<td>30</td>
<td>2.50 %</td>
</tr>
<tr>
<td>Students</td>
<td>700</td>
<td>20</td>
<td>2.22 %</td>
</tr>
<tr>
<td>Teachers</td>
<td>120</td>
<td>7</td>
<td>3.50 %</td>
</tr>
<tr>
<td>Staff (excluding teachers)</td>
<td>80</td>
<td>3</td>
<td>3.00 %</td>
</tr>
</tbody>
</table>
# 7 Day Trend

**COVID Positive Individuals**

**% of the School that Tested Positive**

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## Enrollment and Employment Data

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>On Site</th>
<th>Off Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Students</td>
<td>900</td>
<td>900</td>
<td></td>
</tr>
<tr>
<td>Number of Teachers</td>
<td>200</td>
<td>200</td>
<td></td>
</tr>
<tr>
<td>Number of Staff</td>
<td>100</td>
<td>100</td>
<td></td>
</tr>
</tbody>
</table>

(Excluding Teachers)

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## School Administered Testing Summary

*School Administered Testing Data includes any large-scale testing event conducted at the school or facilitated by the school in coordination with the local health department.*

<table>
<thead>
<tr>
<th>Date of School Administered Testing</th>
<th>Total School Administered Tests</th>
<th>Lab Name</th>
<th>Type of Testing</th>
<th>Average Lab Results Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sept. 9th 2020</td>
<td>900</td>
<td>Zip Lab</td>
<td>Diagnostics</td>
<td>3 Days for Results</td>
</tr>
</tbody>
</table>
COVID-19 Vaccine Update
COVID-19 Vaccine Update

• **Top vaccine candidates**
  - Moderna/NIAID and Pfizer both entered Phase 3 trials late July, with plans to enroll 30K people each, at many different sites
  - Both are two-dose series separated by about a month
  - Both use mRNA technology
  - There are no mRNA vaccines are in current use

• **Despite White House comments, extremely unlikely to have results by early Nov.**
  - Started end of July and need to enroll 30,000 people, 2 doses separated by 1 mon., track outcomes by Nov. (3 months later)
  - At best, IF very efficacious, 5-7 months
COVID-19 Vaccine Update

• AstraZeneca
  • On 9/8/2020, AstraZeneca announced that they had put their COVID-19 vaccine Phase 3 clinical trial on hold in order to review a severe illness in a vaccinated participant
  • Transverse myelitis
  • It has not been determined that the vaccine is the cause
  • This is a different type of vaccine that uses a chimpanzee adenovirus vector

• Pledge
  • On 9/8/2020, the CEOs of 9 vaccine-producing pharmaceutical companies signed a pledge to continue to make the safety and well-being of vaccinated individuals the top priority in development of the first COVID-19 vaccines
Federal COVID-19 Vaccine Distribution

- On 9/9/2020, the HHS issued an amendment to the federal COVID-19 emergency declaration allowing licensed pharmacists to administer FDA-licensed or FDA-authorized COVID-19 vaccine to children and adults age 3 years and older

- This follows 8/19/20 amendments for pharmacists to administer any FDA-licensed and ACIP-recommended vaccine to children age 3-18 years

- NYS specific guidance pending
COVID-19 Vaccine

• Before NYSDOH will recommend a COVID-19 vaccine, the DOH will be reviewing the vaccine studies and other information related to the vaccine(s) from the FDA, CDC, ACIP, and other independent entities

• Be proactive! Get set up in NYSIIS
  • Please complete this survey (https://www.surveymonkey.com/r/HQYPCPQ) if you are a provider located in NYS, outside of New York City, and are interested in administering COVID-19 vaccine when it becomes available OR in receiving supplemental publicly-funded seasonal influenza vaccines for adults
  • Email address: NYSIIS@health.ny.gov

• Vaccine allocation scenarios planning is underway
Influenza Vaccine

• PPE for vaccine administration
  • Screen patients for symptoms consistent with COVID-19
  • Medical face mask
  • Eye protection (face shield, goggles)
  • If using gloves, hand hygiene before and after

• Health care provider recommendation for influenza makes a difference!
  • Even if you don’t administer flu vaccine in your practice, a recommendation can impact your patient’s likelihood of getting vaccinated
School-related Mandatory Vaccines

- Pre-K to Grade 12 mandatory school vaccine requirements are still in effect, 14 days after the start of instruction, whether remote or in person

- Post-secondary students/college in-person or hybrid, mandatory immunizations are still required

- Post-secondary students/college remote only, immunizations are not required
COVID-19 Vaccine Update

COVID-19 Prevention Network website

Interested in volunteering for a COVID-19 Prevention Clinical Study?

Selecting the button below will take you to the CoVPN Volunteer Screening Registry.

Volunteer Now!
Marcus Friedrich, MD, MHCM, MBA, FACP
Chief Medical Officer, Office of Quality and Patient Safety
NYSDOH
COVID-19 Healthcare Capacity and Response

• Travel Advisory

• Preparation for the Fall
Quick Tips for Clinician Wellbeing in The Era of COVID-19

September 10, 2020

Louis S. Snitkoff, MD, FACP
Immediate Past-President
American College of Physicians, NY Chapter
COVID-19 Resources
NYSDOH Supporting Well-Being in COVID & Beyond

Kerri Palamara, MD

Archived webinar:

- NYSDOH Supporting HCP Well-Being in COVID & Beyond webinar
- NYSDOH Supporting HCP Well-Being in COVID & Beyond SlideSet
Are you struggling with everyday life stressors?

MSSNY’s P2P Supporters are here to help

Any physician, resident or medical student who wishes to relate to a peer supporter may contact the Medical Society of the State of New York in the following ways:

- Email: P2P@mssny.org
- Phone 1-844-P2P-PEER (1-844-727-7337)

Support, Empathy & Perspective
Healthcare Provider/Physician Wellness

• The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers

  Text NYFRONTLINE to 741-741 to access these emotional support services

• New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19
Mental Health Resources

• NYS Mental Health Helpline
  1-844-863-9314

  The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling.
## Healthcare Provider Well-being Resources

<table>
<thead>
<tr>
<th>MSSNY</th>
<th>AAFP</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACP</td>
<td>AAP</td>
</tr>
<tr>
<td>NAM</td>
<td>AHRQ well-being</td>
</tr>
<tr>
<td></td>
<td>AHRQ burnout</td>
</tr>
<tr>
<td>AMA</td>
<td>NIH</td>
</tr>
<tr>
<td>IHI</td>
<td>Stanford</td>
</tr>
</tbody>
</table>
CDC COVID Website

Coronavirus Disease 2019 (COVID-19) —
Information for Providers

Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 8 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

As of March 18, 6 p.m.:

- COVID-19 Daily Case Data Summary (PDF)
- NYC Flu-like Illness Data 2016-Current (PDF)
Mental Health Resources

Guidance on COVID-19

- OMH Psychiatric Center Visitor Restriction Guidance (03/14/2020)
- COVID-19 Guidance for Children’s Waiver Service Providers (03/14/2020)
- DOH Medicaid Updates – Special Editions
- COVID-19 Guidance for Health Homes (03/14/2020)
- Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services (03/19/2020)
- Guidance for NY’s Behavioral Health Programs (03/11/2020)
- Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19
- Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak
- OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak

COVID-19 Telemental Health Guidance

- Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency (REVISED – 3/17/2020)
- Self-Attestation of Compliance to Offer Telemental Health Services (REVISED - 3/13/2020)
- DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services
- OASAS Telepractice Waiver Update
- Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD
- Use of Telemental Health for People Affected by the Disaster Emergency (03/11/2020)
• For everyone
• For individuals receiving mental health services
• For parents
• For caregivers of older adults
• For mental health providers
NYS Medicaid Telehealth Updates and Guidance

NYSDOH COVID-19 Guidance for Medicaid Providers website

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - *5.5.2020*
  - Slides (PDF)
  - Recording *Coming Soon*

- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - *(Web)* - *(PDF)* - *Updated 5.1.2020*
Telehealth Guidance

• American College of Physicians Telehealth Resource:
  www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

• CDC Outpatient and Ambulatory Care Setting Guidance:

• Medicaid:
  www.health.ny.gov/health_care/medicaid/program/update/2020/
NYSDOH COVID-19 Website

Novel Coronavirus (COVID-19)

Protect Yourself and Your Family

Stay home and keep a safe distance from others in public. It's the only way to help slow the spread of Coronavirus.

WATCH VIDEO  SYMPTOMS
PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

- Mandatory and Precautionary Quarantine
- Mass Gatherings
- Healthcare Providers
- Nursing Homes
- Schools
- Childcare Providers
- Employees & Employers
- Insurance
- Voting
- International Travel
- Cyber Security
- Price Gouging
Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.
NYSDOH COVID-19 Website
### COVID-19 Weekly Healthcare Provider Update Compilation:
As of June 17, 2020, 9:00 AM

The information in this compilation is current only as of the above date and time.

Purpose:
The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the Health Commerce System (HCS). If you are not receiving IHANS notifications, please work with your site’s HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under ‘Information for Healthcare Providers’.

Recordings of COVID-19 Weekly Healthcare Provider Updates are also available on the NYSDOH webpage.

### Guidance/Health Advisory Topic

<table>
<thead>
<tr>
<th>Test/Specimen Collection</th>
<th>Link(s)</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional Capacity Guidance (Collection, triage, treatment)</td>
<td>3/19/20</td>
<td></td>
</tr>
<tr>
<td>Specimen Collection and Handling to Allow NP and SAIVA Specimen</td>
<td>4/9/20</td>
<td></td>
</tr>
<tr>
<td>Wadsworth Specimen Collection, Handling and Transport</td>
<td>4/9/20</td>
<td></td>
</tr>
<tr>
<td>Updated Infectious Disease Regulation Form</td>
<td>4/9/20</td>
<td></td>
</tr>
<tr>
<td>Updated Infectious Disease Requisition Guidance</td>
<td>4/9/20</td>
<td></td>
</tr>
<tr>
<td>Private Practice Collection Guidance</td>
<td>4/9/20</td>
<td></td>
</tr>
<tr>
<td>The NYSDOH Wadsworth Center’s Assay for SARS-CoV-2 IgG FAQ</td>
<td>4/20/20</td>
<td></td>
</tr>
<tr>
<td>Serology Testing</td>
<td>4/30/20</td>
<td></td>
</tr>
<tr>
<td>Specimen Collection Training for Unlicensed Individuals</td>
<td>5/15/20</td>
<td></td>
</tr>
<tr>
<td>Authorization of Licensed Pharmacists to Order COVID-19 Tests</td>
<td>5/15/20</td>
<td></td>
</tr>
<tr>
<td>SARS-CoV-2 Diagnostic Testing FAQ</td>
<td>5/15/20</td>
<td></td>
</tr>
<tr>
<td>COVID-19 Testing Next Steps</td>
<td>5/12/20</td>
<td></td>
</tr>
<tr>
<td>Protocol for COVID-19 Testing Applicable to All Health Care Providers and LHDs</td>
<td>5/31/20</td>
<td></td>
</tr>
</tbody>
</table>

### Infection Control and PPE

<table>
<thead>
<tr>
<th>Infection Control and PPE</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests for PPE should go through your county CHS</td>
<td>3/25/20</td>
</tr>
<tr>
<td>PPE Shortage Guidance</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Optimizing PPE (CDC)</td>
<td>4/22/20</td>
</tr>
<tr>
<td>Infection Control Guidance (CDC)</td>
<td>4/24/20</td>
</tr>
</tbody>
</table>

### Quarantine/Isolation

<table>
<thead>
<tr>
<th>Quarantine/Isolation</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guidance for Local Health Departments highlighting definitions and situations for quarantine and isolation.</td>
<td>4/9/20</td>
</tr>
<tr>
<td>Proprositional Quarantine, Mandatory Quarantine, and Isolation</td>
<td>4/15/20</td>
</tr>
<tr>
<td>Discontinuation of Isolation for Patients with COVID-19 who are hospitalized, in Nursing Homes, or in Other Convasive Settings</td>
<td>4/19/20</td>
</tr>
</tbody>
</table>

For questions about this document, please contact covidproviderinfo@health.ny.gov

HCP Compilation

For questions, contact covidproviderinfo@health.ny.gov

NYSDOH COVID-19 Weekly HCP Update Compilation
Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov
Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov
NYSDOH Face Masks and Coverings for COVID-19

- You must wear a face mask or face covering in public when social distancing (at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores, and on crowded sidewalks.
- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (playing at least 6 feet away from others), even when wearing a face covering.

### Putting On Face Covering
- **DO** clean your hands with soap and water or if that’s not available, alcohol-based hand sanitizer, before putting on your face covering.
- **MAKE SURE** the face covering covers both your nose and mouth.
- **DON’T** wear your mask hanging under your nose or mouth or around your neck. You won’t get the protection you need.
- **DON’T** wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

### Taking Off Face Covering
- **DO** clean your hands with soap and water or if that’s not available, alcohol-based hand sanitizer, before taking off your face covering.
- **REMOVE YOUR MASK** only touching the straps.
- **DISCARD the face covering** if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
- **WASH YOUR HANDS again.**
- When cleaning a cloth face covering, **DO** put it in the washer (preferably on the hot water setting).
- **DRY** in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.
ATTENTION ALL PATIENTS

STOP

If you have

- fever
- cough
- trouble breathing

Call this number ____________________.
Tell them your symptoms.
Ask where you should go and what you should do.
Put on a mask before going inside.

NO VISITORS ARE ALLOWED AT THIS TIME

If you feel there is an urgent need for visitation, please contact ____________________.

DO NOT VISIT
COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate. I may need a certified sign language interpreter, captioning or other ways to communicate. I have circled the best ways to communicate with you.

Quick Communication
Some questions may be answered by pointing to yes, no, don’t know.

THIS IS MY LEVEL OF PAIN:

- No Pain
- Mild Pain
- Moderate Pain
- Severe Pain
- Very Severe Pain
- Worst Possible Pain

THESE ARE MY SYMPTOMS:

- Fever
- Cough
- Shortness of Breath
- Sore Throat
- Lost Sense of Taste/Smell
- Muscle Aches
- Chills
- Headache

OTHER SYMPTOMS I HAVE:

I HAVE HAD SYMPTOMS THIS MANY DAYS:

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<tr>
<th>1</th>
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</table>

I HAVE HAD CLOSE CONTACT WITH SOMEONE (within 6 feet) WHO HAS COVID-19:

- Yes
- No
- Unsure
Questions or Concerns

• Call the local health department [www.health.ny.gov/contact/contact_information/](http://www.health.ny.gov/contact/contact_information/)

• In New York City: Notify the NYC DOHMH provider access line (PAL)
  – 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)

• Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays
QUESTIONS?

TO NYS HEALTHCARE PROVIDERS

THANK YOU!