An Update for NYS Healthcare Providers on COVID-19

June 18, 2020

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Medical Director, Division of Epidemiology
New York State Department of Health
Agenda

• Global, National, New York State Updates
• Testing Updates
• Community Mitigation and Reopening
• Treatment Updates
• MIS-C
• Elective Surgeries
• Hospital Visitation
• Encouraging Access to Healthcare
• Healthcare Provider Wellness
• Resources
• Pre-planned Q & A: Chat box not feasible with level of attendance
• Recordings will be available immediately: NYSDOH COVID-19 Healthcare Provider website

• In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH
Disclaimer

• The situation is rapidly evolving, as is our understanding of this new virus.

• All of the information presented is based on our best knowledge as of today.
## Situation Summary: COVID-19 Global, 6/17/2020


<table>
<thead>
<tr>
<th>Region</th>
<th>Confirmed Cases</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global</td>
<td>8,061,550</td>
<td>440,290</td>
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<tr>
<td>Western Pacific</td>
<td>200,586</td>
<td>7,239</td>
</tr>
<tr>
<td>European</td>
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<tr>
<td>South-East Asia</td>
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<td>Eastern Mediterranean</td>
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<td>Africa</td>
<td>187,625</td>
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<tr>
<td>Americas</td>
<td>3,899,859</td>
<td>205,555</td>
</tr>
</tbody>
</table>
Situation Summary: COVID-19 Global, 6/17/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports
Situation Summary: COVID-19 Global, 6/17/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports
COVID-19 CDC Travel Recommendations by Country


- **Level 3** Widespread transmission with US entry restrictions: Brazil, China, Iran, Most of Europe, UK and Ireland
- **Level 3** Widespread transmission without US entry restrictions: Global Pandemic
Situation Summary: Covid-19 U.S. (June 17, 2020)

- Total cases: 2,132,321; new cases since 6/16: 27,975
- Total deaths: 116,862; new deaths since 6/16: 722
Situation Summary: Covid-19 U.S. (June 17, 2020)


The following chart shows the number of new COVID-19 cases reported each day in the U.S. since the beginning of the outbreak. Hover over the bars to see the number of new cases by day.
NYSDOH COVID-19 Tracker (June 17, 2020)
Found at: NYSDOH COVID-19 website
# NYSDOH COVID-19 Tracker (June 17, 2020)

Found at: [NYSDOH COVID-19 website](https://www.health.ny.gov/alarms/coronavirus)

## Fatalities by County

The increase in fatalities reflects new data reported Wednesday, May 6 in addition to confirmed fatalities within nursing homes and adult care facilities that were identified as part of a data reconciliation process earlier this week. [Click here](#) for additional detail.

<table>
<thead>
<tr>
<th>County</th>
<th>Place of Fatality</th>
<th>Deaths by County of Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grand Total</td>
<td>24,629</td>
<td>24,629</td>
</tr>
<tr>
<td>Albany</td>
<td>157</td>
<td>108</td>
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<tr>
<td>Allegany</td>
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<td>Bronx</td>
<td>3,024</td>
<td>3,295</td>
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<tr>
<td>Broome</td>
<td>59</td>
<td>56</td>
</tr>
<tr>
<td>Otsego</td>
<td>5</td>
<td>6</td>
</tr>
</tbody>
</table>
NYS COVID-19 Healthcare Utilization

• Continue to see decreases in hospitalization, ICU, and intubation numbers

• Currently hospitalized: 1,358 \((decreased \ by \ 121)\)
  • Newly hospitalized: 76

• Current ICU: 388 \((decreased \ by \ 43)\)
  • Current Intubation: 278 \((decreased \ by \ 26)\)

• Fatalities: 29 (up from 17)

• Cumulative discharges: 69,243
SARS-CoV-2 Testing for COVID-19
Updated NYS Criteria for COVID-19 Testing

- Diagnostic and/or serologic testing for COVID-19 shall be authorized by a healthcare provider when:
  - An individual is symptomatic or has a history of symptoms of COVID-19 (e.g. fever, cough, and/or trouble breathing), particularly if the individual is 70 years of age or older, the individual has a compromised immune system, or the individual has an underlying health condition
  - An individual is less than 21 years of age who has symptoms consistent with Multisystem Inflammatory Syndrome in Children (MIS-C)
  - An individual requires a test for medical care, including being tested prior to an elective surgery or procedure, or individuals who are pregnant and their designated support person; or
  - An individual has had close (i.e. within six feet) or proximate contact with a person known to be positive with COVID-19 (precautionary or mandatory quarantine)
  - An individual is employed as a healthcare worker, first responder, NH employee or staff of other congregate care facility, or other essential worker who directly interacts with the public while working
  - An individual is employed by an essential business and directly interacts with the public
  - An individual is employed by an essential business (e.g. food production, medical supply manufacturing) or any business that has been designated to “reopen” in certain regions of the state (e.g. construction, curbside/in-store pickup retail, wholesale trade); or
  - An individual presents with a case where the facts and circumstances – as determined by the treating clinician in consultation with state or local department of health officials – warrant testing
  - Anyone who attended a recent protest is eligible for a test
SARS-CoV-2 Acceptable specimens

- Nasopharyngeal (NP) swab
- Anterior nares and oropharyngeal swab, both swabs in one tube of transport medium
- Anterior nares (about one cm up the nose)

- Saliva: 2ml in sterile specimen cup (no phlegm) - not many labs accept.

- VTM, UTM, MTM, phosphate buffered saline (PBS)


It is essential to consult your reference laboratory’s website and guidance to check what specimens the lab accepts.
NYS Specimen Collection Sites - COVID-19 Testing

Hotspots:

- 14 new testing sites at churches located in communities particularly impacted by COVID-19, in partnership with Northwell Health and SOMOS Community Care
- 11 new testing sites in communities particularly impacted by COVID-19 in partnership with CORE (Community Organized Relief Effort)
- Prioritizing 15 testing sites across NYC for individuals who have participated in recent protests
NYS Specimen Collection Sites - COVID-19 Testing

• **NYSDOH Find Test Site Near You Website**
  – NYS specimen collection sites, healthcare settings, pharmacies, and other
  – More than 800 specimen collection or testing sites have been identified

• For the NYS specimen collection sites:
  – Call the New York State COVID-19 Hotline at 1-888-364-3065
  OR
  – Visit the NYSDOH website [www.covid19screening.health.ny.gov](http://www.covid19screening.health.ny.gov) to be screened for eligibility, and if eligible, have an appointment set up at one of the State’s testing sites

Interested in being tested for COVID-19? Use this screening tool to share your symptoms and pre-register for testing.

**START ASSESSMENT**

Get information on coronavirus testing near you. Simply enter your address and find locations that provide coronavirus testing.

**FIND A TEST SITE NEAR YOU**
NYS Serosurveys

• Repeat serosurveys were completed across the state over the last week

• 12,000 individuals across the state received antibody testing

• The results revealed:
  – 13.4% overall with reactive COVID-19 antibody testing compared to 12.3% positivity from the testing performed in mid-April
NYS Serosurveys

- NYS statewide seroprevalence study among a 15,101 patron convenience sample at 99 grocery stores in 26 counties
- Based on 1,887 of 15,101 reactive results (12.5%), estimated cumulative incidence through March 29 was 14.0%, corresponding to 2,139,300 infection-experienced adults
- Cumulative incidence was highest in New York City (NYC) 22.7%
- Higher among Hispanic/Latino (29.2%), non-Hispanic black/African American (20.2%), and non-Hispanic Asian (12.4%) than non-Hispanic white adults (8.1%, p<.0001)
- An estimated 8.9% of infections in NYS were diagnosed, with diagnosis highest among adults ≥55 years
- Conclusions:
  - From the largest US serosurvey to date, estimated >2 million adult New York residents were infected through late March
  - Substantial disparities identified

Testing and Hand Hygiene Resources
COVID-19 Testing
Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

Symptoms Include:
- Fever, cough, difficulty breathing
- Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or loss of taste or smell.

If You are an Essential Worker:
- You can ONLY return to work while you wait for your test results.
- You have employer's permission to do so.
- You DO NOT have symptoms.
- You have NOT had contact with a person known to have COVID-19.

In addition, you must continue to:
- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

You Should Be Isolated if:
- You have symptoms and think you may have been infected with the virus.

You Should Be Quarantined if:
- You have been in close contact with someone known to have COVID-19, even if you don’t have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

How to Isolate or Quarantine:
- Stay home, except to visit a doctor.
- If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.
- Don’t have visitors.
- Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others at all times.
- Use a separate bathroom, if possible, and disinfect after each use.
- Arrange for food, medicines, and other supplies to be left at your door.
- Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.
- Don’t touch pets.
- Arrange for others to care for your children, if possible.
- Wear a face mask if you must be around others.
- Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

Test Results
- You will be contacted with your results.
- If you test positive on a diagnostic test for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.
- If you test negative, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.
- Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at www.nysacho.org/directory.

Learn more at coronavirus.health.ny.gov

Support and Job Assistance
- Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job protected sick leave and compensation. Learn more at https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers/employee.
- If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at www.nysacho.org/directory.

www.coronavirus.health.ny.gov

Stay apart now. Be together later.
To order materials from NYSDOH:

bmcc@health.ny.gov

Available in Spanish

NYSDOH Contact Tracing Tool
For Their Contacts

To order materials from NYSDOH:
bmcc@health.ny.gov

NYS Contact Tracing Answer the Phone
NYSDOH Health Advisory on COVID-19 Serologic Assays

Background
Sero logical tests for determining the presence of antibodies against SARS-CoV-2 are now available from commercial manufacturers. Serologic tests are used to determine if antibodies against SARS-CoV-2 are present. Certain serologic tests can look for the general presence of SARS-CoV-2 antibodies, while others can be used to specifically test for 4 specific types of SARS-CoV-2 antibodies, such as IgG, IgA, and IgM.

FDA and Serologic Testing

The U.S. Food and Drug Administration (FDA) is allowing commercial manufacturers of COVID-19 serologic tests to distribute these tests to laboratories once they notify the FDA that they have validated their test. A list of manufacturers that have notified the FDA can be found at https://www.fda.gov/medical-devices/emergency-situations-religious-devices/the-food-drug-administration-approves-sars-cov-2.

Although there are manufacturers that have notified the FDA that their tests have been validated, and the FDA has approved the distribution of the tests, the data demonstrating the accuracy and reliability of the tests have not been reviewed by the FDA. In addition, these tests have not necessarily been granted approval under the FDA’s Emergency Use Authorization (EUA) process. Tests being distributed prior to the approval under the FDA’s EUA process can also be performed by laboratories approved to conduct high-complexity testing. These tests are not considered waived and, therefore, cannot be used at the point of care.

Laboratories using COVID-19 serologic tests from these commercial manufacturers are required to include specific disclaimers when issuing test results, including the following:

- This test has not been reviewed by the FDA.
- Negative results do not rule out SARS-CoV-2 infection, particularly in those who have been in recent contact with the virus. Follow-up testing with a molecular diagnostic test should be considered to rule out infection in these individuals.
- Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection, or to inform infection status.
- Positive results may be due to past or recent infection with non-SARS-CoV-2 coronavirus strains, such as coronavirus HKU1, NL63, OC43, and 229E.
Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov
Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov
Community Mitigation and Reopening Strategies
NYS Community Mitigation and Reopening Strategy

- All regions are now open
- Phase 1 Reopening
  - NYC Monday June 8th, on track to enter Phase 2 Monday June 22nd
  - Phase 1 – low-risk, outdoor recreational activities, construction, manufacturing, agriculture, curbside and in-store pick-up
- Phase 2
  - The Mid-Hudson Valley and Long Island, on track to enter Phase 3 on June 23rd and 24th, respectively
  - Outdoor dining permitted with social distancing and masks
  - Phase 2 allows office-based workers, real estate, in-store retail shopping and some barbershop and hair salon services to resume
  - Reopening of places of worship with 25% occupancy
- Phase 3
  - Capital Region, Central New York, the Finger Lakes, the Mohawk Valley, the North Country, the Southern Tier and Western New York
  - Indoor restaurant and food services and personal care services to resume
  - Gatherings of 25 people will be allowed (up from limit of 10)
  - Low risk youth sports can resume on July 6th (baseball/softball, gymnastics, field hockey, cross country, and crew)
NYS Community Mitigation and Reopening Strategy

- Summer day camps statewide can open on June 29th
- Sleep-away camps will not be permitted
- Localities can open public pools and playgrounds
- Outdoor, socially distanced graduation ceremonies of up to 150 people allowed beginning June 26th
  - Presuming no outbreaks or other significant changes in metrics
- U.S. Open will be held in Queens from August 31 to September 13th without fans
- Hospital visitation pilot program launched in May revealed successful and safe visitation for patients and families
- Hospitals and group homes (including group homes certified by the NYS Office for People with Developmental Disabilities) will be allowed visitors, per facility discretion (visitors must wear PPE and have symptom and temperature checks)
  - At this time nursing homes are still prohibited from having visitors
NYS Community Mitigation and Reopening Strategy

- Legislation was signed banning price gouging of personal protective equipment through the remainder of the COVID-19 pandemic
  - Masks and hand sanitizer
  - Help ensure access to these critical supplies for healthcare workers and the general public
- Executive order signed allowing commercial buildings to conduct temperature checks for people entering office buildings as employees begin to return to the office
- Legislation was signed prohibiting healthcare employers from penalizing employees for making complaints of employer violations
  - Provides healthcare workers with greater protections to address working condition concerns and patient safety in the workplace
- The NYSDOH will allow midwife-led birthing centers in NYS for the first time
  - Diversifies birthing site options and supports patient choice
  - One of the six key recommendations from the COVID-19 Maternity Task Force
NYS Community Mitigation and Reopening Strategy

- NY Forward business reopen look up tool available [here](#)
- NY Forward reopening guidance available [here](#)
- The state's regional monitoring dashboard is available [here](#)
Daily Hospitalization Summary by Region

All Regions

Select a Region
- (All)
- Capital Region
- Central New York
- Finger Lakes
- Long Island
- Mid-Hudson
- Mohawk Valley
- New York City
- North Country
- Southern Tier
- Western New York

NYS Daily Hospitalization Summary by Region
Early Warning Monitoring Dashboard
Percentage Positive Results By Region Dashboard

% Positive Results Over Time - All Regions

Test Results - Yesterday

<table>
<thead>
<tr>
<th>Region</th>
<th>Total Persons Tested</th>
<th>Total Tested Positive</th>
<th>% Positive Results</th>
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<tbody>
<tr>
<td>Capital Region</td>
<td>2,247</td>
<td>7</td>
<td>0.3%</td>
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<tr>
<td>Central New York</td>
<td>1,357</td>
<td>15</td>
<td>1.1%</td>
</tr>
<tr>
<td>Finger Lakes</td>
<td>4,024</td>
<td>24</td>
<td>0.6%</td>
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<tr>
<td>Long Island</td>
<td>8,356</td>
<td>62</td>
<td>0.7%</td>
</tr>
<tr>
<td>Mid-Hudson</td>
<td>6,548</td>
<td>59</td>
<td>0.9%</td>
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<tr>
<td>Mohawk Valley</td>
<td>1,364</td>
<td>8</td>
<td>0.6%</td>
</tr>
<tr>
<td>New York City</td>
<td>29,053</td>
<td>350</td>
<td>1.2%</td>
</tr>
<tr>
<td>North Country</td>
<td>715</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Southern Tier</td>
<td>1,978</td>
<td>2</td>
<td>0.1%</td>
</tr>
</tbody>
</table>

NYS Percentage Positive Results by Region Dashboard
Summer Day Camps Guidance

NYSDOH Interim Guidance for Child Care and Day Camp Programs During COVID-19

• Masks:
  – Face coverings should not be used by children under the age of 2, or for anyone who is unable to medically tolerate such covering, including children/campers for whom such covering would impair their health or mental health.
  – Young children/campers (i.e., those that are not yet in kindergarten) do not need to wear face coverings when they are in child care or day camp program facility or area.
  – Older children/campers are encouraged but not required to wear face coverings as feasible.
  – Employees must wear face coverings at all times when interacting with children or campers, regardless of the distance between the employee and children/campers.
  – Group size must be limited to no more than ten (10) children or campers.
  – Ensure that different stable groups of up to 10 children/campers have no or minimal contact with one another or utilize common spaces at the same time, to the greatest extent possible.
  – Occupancy must never exceed 50% of the maximum capacity of the space or vehicle.
Summer Day Camps Guidance

NYSDOH Interim Guidance for Child Care and Day Camp Programs During COVID-19

- Cleaning and disinfection
- Social distancing
- Hand hygiene stations
- Implement mandatory daily health screening practices of their employees, visitors, and children/campers
- Report any positive cases at the site to public health
Therapeutic Updates
Therapeutic Updates

• Hydroxychloroquine
  – The Lancet and 3 of 4 co-authors retracted a study evaluating >96,000 patients from 671 hospitals after questions were raised about the data reported in the study
  – WHO suspended clinical trials to evaluate available data, then soon after resumed these studies
  – The UK terminated the hydroxychloroquine arm of its Randomized Evaluation of COVID-19 Therapy (RECOVERY), a national clinical trial to test the efficacy of multiple potential treatments, after finding no evidence of treatment benefit
    • Statement of preliminary findings that 1,542 patients
    • Hydroxychloroquine arm – no significant improvements in mortality or hospital length of stay, compared to usual medical care
    • Full results to be published in the near future
  – On June 15th, the FDA revoked the emergency use authorization (EUA) that permitted the use of chloroquine and hydroxychloroquine donated to the Strategic National Stockpile to treat certain patients with COVID-19

• Remdesivir
  – No FDA approved drugs for the treatment of COVID-19, although Remdesivir is available through FDA Emergency Use Authorization (EUA)
  – DHHS and NYSDOH distributed across the state to hospitals (intravenous therapy)
  – Limited supply but increasing production
Therapeutic Updates

• Dexamethasone
  – Part of the RECOVERY clinical trials
  – Not yet published nor undergone peer review
  – Preliminary results announced:
    • Among 2,104 hospitalized patients, 34% decrease in mortality for patients on mechanical ventilation and 20% decrease for those receiving oxygen therapy when compared to a non-placebo controlled control group who received standard care

• NIH COVID-19 Treatment Guidelines
  – Updated June 16, 2020
  – Recommends Remdesivir for treatment of COVID-19 in hospitalized patients with Pox <=94% on room air, those who require O2, mechanical ventilation, or ECMO
  – Those not intubated: 5 days therapy. For those intubated/ECMO: if not improvement after 5 days, some experts extend up to 10 days
  – Recommends against the use of chloroquine or hydroxychloroquine for the treatment of COVID-19, except in a clinical trial
  – New MIS-C section
Multisystem Inflammatory Syndrome Associated with COVID-19 in Children (MIS-C)
MIS-C Associated with COVID-19

New York State Department of Health

Webcast link: https://totalwebcasting.com/view/?id=nysdohcovid
MIS-C Associated with COVID-19

Multispecialty Approaches to Treating Multisystem Inflammatory Syndrome in Children

Date & Time
June 3, 2020
1:00 PM - 2:30 PM EDT

Location
Webinar

GNYHA will host a June 3 webinar featuring the perspectives of multiple pediatric subspecialists on treating multisystem inflammatory syndrome in children (MIS-C) outside of the critical care setting. The webinar is a joint effort between GNYHA and the New York Region of Solutions for Patient Safety (SPS), in collaboration with the New York State Department of Health and the New York City Department of Health and Mental Hygiene (DOHMH). SPS is a national network of children’s hospitals dedicated to reducing avoidable harm in hospitalized children and promoting a culture of safety that benefits staff and patients.

MIS-C Associated with COVID-19

NIH COVID-19 Treatment Guidelines

• Limited information available on treatment for MIS-C
• Supportive care remains the mainstay of therapy
• Currently insufficient data to recommend either for or against any therapeutic strategy for the management of MIS-C
• Although no definitive data are available, many centers consider the use of intravenous immune globulin, steroids, and other immunomodulators (including interleukin-1 and interleukin-6 inhibitors) for therapy, and antiplatelet and anticoagulant therapy
• The role of antiviral medications is not clear at this time
• MIS-C management decisions should involve a multidisciplinary team of pediatric specialists in intensive care, infectious diseases, cardiology, hematology, and rheumatology
Marcus Friedrich, MD, MHCM, MBA, FACP
Chief Medical Officer, Office of Quality and Patient Safety
NYSDOH
COVID-19 Healthcare Capacity and Response

- Elective Surgeries
- Hospital Visitation
- Encouraging Access to Healthcare
Quick Tips for Clinician Wellbeing in The Era of COVID-19

June 18, 2020

Louis S. Snitkoff, MD, FACP
Immediate Past-President
American College of Physicians, NY Chapter
COVID-19
Resources
CDC COVID Website

Coronavirus Disease 2019 (COVID-19) — Information for Providers

Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

As of March 18, 6 p.m.:

- COVID-19 Daily Case Data Summary (PDF)
- NYC Flu-like Illness Data 2016-Current (PDF)
Mental Health Resources

Guidance Documents

As defined in section 202-c of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document prepared by an agency that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

Guidance on COVID-19

- OMH Psychiatric Center Visitor Restriction Guidance (3/14/2020)
- COVID-19 Guidance for Children’s Waiver Service Providers (3/14/2020)
- DOH Medicaid Updates – Special Editions
- COVID-19 Guidance for Health Homes (3/14/2020)
- Guidance for NY’s Behavioral Health Programs (3/11/2020)
- Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19
- Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak
- OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak

COVID-19 Telemental Health Guidance

- Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency (REVISED – 3/17/2020)
- Self-Attestation of Compliance to Offer Telemental Health Services (REVISED - 3/13/2020)
- DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services
- OASAS Telepractice Waiver Update
- Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD
- Use of Telemental Health for People Affected by the Disaster Emergency (3/15/2020)
• For everyone
• For individuals receiving mental health services
• For parents
• For caregivers of older adults
• For mental health providers
NYS Medicaid Telehealth Updates and Guidance

NYSDOH COVID-19 Guidance for Medicaid Providers website

- **Webinar**: New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - 5.5.2020
  - Slides (PDF)
  - Recording Coming Soon

Telehealth Guidance

• American College of Physicians Telehealth Resource:
  www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

• CDC Outpatient and Ambulatory Care Setting Guidance:

• Medicaid:
  www.health.ny.gov/health_care/medicaid/program/update/2020/
COVID-19 Weekly Healthcare Provider Update Compilation:  
As of June 17, 2020, 9:00 AM

The information in this compilation is current only as of the above date and time.

For questions, contact covidproviderinfo@health.ny.gov

<table>
<thead>
<tr>
<th>Guidance/Health Advisory Topic</th>
<th>Link(s)</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Testing/ Specimen Collection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Additional Capacity Guidance / Collection, triage, treatment</td>
<td>3/19/20</td>
<td></td>
</tr>
<tr>
<td>Specimen Collection and Handling to Allow NP and PA to Collect Specimen</td>
<td>4/9/20</td>
<td></td>
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<td>Wadsworth Specimen Collection, Handling and Transport</td>
<td>4/9/20</td>
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<tr>
<td>Updated Infections Disease Registration Form</td>
<td>4/9/20</td>
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<tr>
<td>Updated Infections Disease Requisition Guidance</td>
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<td>Private Practice Collection Guidance</td>
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<tr>
<td>The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ</td>
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<td>Protocol for COVID-19 Testing Applicable to All Health Care Providers and LHDs</td>
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<td>Infection Control and PPE</td>
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<td>Requests for PPE, should go through your county OPH</td>
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<td>PPE Shortage Guidance</td>
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<td>Quarantine/ Isolation</td>
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<td>Guidance for Local Health Departments highlighting definitions and situations for quarantine and isolation.</td>
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<td>Prophylactic Quarantine, Mandatory Quarantine, and Isolation</td>
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<td>Discontinuation of Isolation for Patients with COVID-19 who are Hospitalized in Nursing Homes, or in Other Congregate Settings</td>
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For questions about this document please contact covidproviderinfo@health.ny.gov

NYSDOH COVID-19 Weekly HCP Update Compilation
Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers.

  Text NYFRONTLINE to 741-741 to access these emotional support services.

- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19.
## Healthcare Provider Well-being Resources

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Mental Health Resources

• NYS Mental Health Helpline
  1-844-863-9314

• The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling.
NYSDOH COVID-19 Website

News

Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1-888-364-3065

Information for Providers

Protect Yourself and Your Family

Stay home and keep a safe distance from others in public. It's the only way to help slow the spread of Coronavirus.
PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

- Mandatory and Precautionary Quarantine
- Mass Gatherings
- Healthcare Providers
- Nursing Homes
- Schools
- Childcare Providers
- Employees & Employers
- Insurance
- Voting
- International Travel
- Cyber Security
- Price Gouging
Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

OVERVIEW

MOBILE TESTING

PROTOCOL FOR TESTING

TESTING

INSURANCE

UNEMPLOYMENT

WHAT TO LOOK FOR

LEARN MORE
NYSDOH COVID-19 Website

Get Tested

Revised testing criteria has been announced for all first responders, healthcare workers and essential workers.

CAN I BE TESTED?  FIND A TEST SITE
ATTENTION ALL PATIENTS

STOP

If you have:

- fever
- cough
- trouble breathing

Call this number ___________________.
Tell them your symptoms.
Ask where you should go and what you should do.
Put on a mask before going inside.

NO VISITORS ARE ALLOWED AT THIS TIME

If you feel there is an urgent need for visitation, please contact ____________________.

DO NOT VISIT
Face Masks and Coverings for COVID-19

- You must wear a face mask or face covering in public when social distancing (keeping at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores, and on crowded sidewalks.

- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.

- Cloth face coverings should be made from fabric you can't see through when held up to the light. They must be cleaned before reusing.

- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.

- The best way to prevent COVID-19 is to continue social distancing (keeping at least 6 feet away from others), even when wearing a face covering.

Putting On Face Covering

- DO clean your hands with soap and water or if that’s not available, alcohol-based hand sanitizer, before putting on your face covering.
- Make sure the face covering covers both your nose and mouth.
- DON'T wear your mask hanging under your nose or mouth or around your neck. You won’t get the protection you need.
- DON’T wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

Taking Off Face Covering

- DO clean your hands with soap and water or if that’s not available, alcohol-based hand sanitizer, before taking off your face covering.
- Remove your mask only touching the straps.
- Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
- Wash your hands again.
- When cleaning a cloth face covering, DO put it in the washer (preferably on the hot water setting).
- Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.
• New Yorkers without health insurance can apply through NY State of Health through **July 15th, 2020**

• **Must apply within 60 days of losing coverage**
Questions or Concerns

- Call the local health department [www.health.ny.gov/contact/contact_information/](http://www.health.ny.gov/contact/contact_information/)

- In New York City: Notify the NYC DOHMH provider access line (PAL)
  - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)

- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays
QUESTIONS?

TO NYS’ HEALTHCARE PROVIDERS

THANK YOU!